

**Manual - 17**  
**(Any other information)**

**Details of Applications received & information provided**  
**AND**  
**the structure to deal with applications / appeals under RTI in Air India**

For prompt disposal of applications / appeals received under RTI Act, 2005, Air India had decentralized its structure with effect from 9<sup>th</sup> January, 2015. Presently, Air India has 85 Central Public Information Officers (CPIOs), 23 First Appellate Authorities (FAAs) and Central Assistant Public Information Officers (CAPIOs) at all outstations. Details of CPIOs and FAAs at Air India Hqrs. and its four Regions may be seen at **Manual 16 under Right to Information.**

During 2016-2017, 1004 Applications and 158 Appeals were received and disposed promptly.

**PAYMENT OF FEE**

**Application Fee:** In accordance with the Right to Information (Regulation of Fee and Cost) Rules, 2005, a request for obtaining information shall be accompanied by an application fee of rupees ten by way of cash against proper receipt or by demand draft or banker's cheque or Indian Postal Order (IPO) payable to AIR INDIA LIMITED.

No fee for applicant belongs to below poverty line (BPL) category, provided a copy of the certificate issued by the appropriate Government in this regard is submitted along with the application.

**Fee for providing information** under sub-section (4) of Section 4 and sub-sections (1) and (5) of Section 7 of the Act shall be charged at the following rates:-

- (a) Rupees two for each page (in A4 or A3 size paper) created or copied;
- (b) Actual cost or price of a photocopy in large size paper;
- (c) Actual cost or price for samples or models;
- (d) Rupees fifty per diskette or floppy;
- (e) Price fixed for a publication or rupees two per page of photocopy for extracts from the publication.
- (f) No fee for inspection of records for the first hour of inspection and a fee of rupees five for each subsequent hour or fraction thereof; and
- (g) so much postal charge involved in supply of information that exceeds fifty rupees.