

Tender for Supply, Installation, Operation and Maintenance of OBD Type GPS & GPRS based Automatic Vehicle Tracking Services in Company owned and leased Vehicles at all AIESL Locations, through Govt. e-Marketplace (GeM).

AIESL/HQRS/GM/2025/1006



**AI Engineering Services Limited
2nd Floor, CRA Building
Safdarjung Airport Complex, New Delhi-110003**

Tender for Supply, Installation, Operation and Maintenance of OBD Type GPS & GPRS based Automatic Vehicle Tracking Services in Company owned and leased Vehicles at all AIESL Locations, through Govt. e-Marketplace (Gem).

DISCLAIMER

The information contained in this tender document (hereinafter referred to as the “Tender”) or and any information pertaining to the aforesaid subject matter provided subsequently to the applicants/Bidders in any form by AI Engineering Service Limited (hereinafter referred to as AIESL) shall be subject to the terms and conditions to which such information is provided contained herein and any other terms and conditions as may be prescribed by AIESL prior to award of the Tender.

b) The purpose of this Tender is to provide all Bidders with the information that may be useful to them in the formulation of their proposals/Bids (hereinafter referred to as “Bids”) in response to this Tender. The statements and facts contained herein, which reflect various assumptions and assessments arrived at by AIESL do not purport to contain exhaustive / all the information on the aforesaid subject matter that each applicant may require for the purpose of submitting their Bids.

c) Each Bidder should conduct its own due diligence, investigations & analyses and should check the accuracy, adequacy, correctness, reliability & completeness of the assumptions, assessments & information contained in this Tender and shall obtain independent advice from appropriate sources, at no cost to AIESL.

d) The information provided in this Tender to the applicants is on a wide range of matters, some of which depends upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. AIESL accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein.

e) AIESL also accepts no liability of any nature whether resulting from negligence or otherwise, however caused arising from reliance by any applicant / Bidder upon the statements contained in this Tender.

f) AIESL in its absolute discretion, but without being under any obligation to do so, may update, amend or supplement the information, assessment or assumption contained in this Tender, from time to time till the close date of the Tender.

g) The Tender does not imply that AIESL is bound to select a Bidder or to appoint the Successful Bidder and AIESL reserves the right to reject all or any of the Bids without assigning any reason whatsoever at any time or abandon the procurement of Equipment(s) and Services.

h) The Bidder shall bear all its costs associated with or relating to the preparation & submission of its Bids including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by AIESL, or any other costs incurred in connection with or relating to in Bids. All such costs and expenses shall remain with the Bidder and AIESL shall not be liable in any manner whatsoever for the same or any other costs or other expenses incurred by the Bidder in preparation for submission of the bid, regardless of the conduct or outcome of the bid selection process as contained herein.

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2. NOTICE INVITING TENDER (NIT)

S/N	Breif Description of Tender	Details
1	Tender No.	
2	Nature of Work	Supply, Installation, Operation and Maintenance of OBD-Type GPS in Company owned and leased Vehicles
3	Proposals Invited By	DGM-PPMM AIESL
4	Contract Period	The Successful Bidder will be required to sign an Agreement with the AIESL under which the services as per this Tender will be required to be provided for a period of 3 (three) years from the date of issue of first LOA, which shall be extendable by another one years as mutually agreed by both the parties. The LOA shall be issued after successful Demonstration. Successful Bidders are required to do Demonstration within 1 (one) week of award of contract .
5	Type of tender	Two Bid Systems with Part I - Technical Bid & Part II - Price Bid
6	Selection Criteria	Least cost selection L1 (Lowest Rate offered including all Duties & GST .)
7	Device Delivery Address	Deputy General Manager Engineering Production Planning & Material Management Northern Region, New Avionics Complex, IGIA Terminal 2, New Delhi 110037. Landmark Gate No.6 Cargo, New Custom House. PAN No. AAFC9618L GSTIN #07AAF CA9618L2Z9 Ph. No. 011-25667714/7825 The Successful bidder shall bear the expenses regarding delivery of Materials & Services.
8	Pre-Bid Meeting Date & Time	Any queries pertaining to tender to be put up on GeM portal, no specific pre-bid meeting will be held. All queries raised on the GeM portal shall be suitably responded.
9	Closing date and time for submission of Bids	As per GeM
10	Place of submission of Bids	Online on GeM Portal through Two Stage Bidding 1. Technical Bid 2. Price Bid
11	Earnest Money Deposit (EMD)	Rs. 75000/- (Seventy-Five Thousand)

2.1 Introduction:

AIESL is the largest DGCA (Directorate General of Civil Aviation) approved MRO set up in India that can serve as a one-stop-shop for all aircraft engineering requirements at major Airports with pan India footprint i.e., Delhi, Mumbai, Hyderabad, Thiruvananthapuram, Kolkata, Nagpur, etc. With a great skill set, huge professional experience and competency, AIESL manages and maintains Airbus, Boeing & ATR's fleet with the Technical Dispatch Reliability of more than 99%, with hangars and bases located at all the major metros.

AIESL invites e-bids under single stage Two-Bid system i.e. Technical-Bid (Part A) and Price Bid (Part B) for Supply, Installation, Operation and Maintenance of OBD Type GPS & GPRS based Automatic Vehicle Tracking System in Company owned and leased Vehicles at all AIESL Locations, through Govt. e-Marketplace (Gem) from reputed companies/agencies.

2.2 The Tender

a) AIESL invites e-bids under single stage Two-Bid system i.e. Technical-Bid (Part A) and Price Bid (Part B) for Supply, Installation, Operation and Maintenance of OBD Type GPS & GPRS based Automatic Vehicle Tracking System in Company owned and leased Vehicles at all AIESL Locations, through Govt. e-Marketplace (Gem) from reputed companies/agencies

b) The Tender Document serves a limited purpose of invitation and does not purport to contain all relevant details for submission of bids. Bidders must go through the complete Tender Document for details before submission of their Bids.

c) Availability of the Tender Document: -The Tender Document shall be published on the Government E-Marketplace (GeM Portal) at www.gem.gov.in. It shall be available for download after the date and time of the start of availability till the deadline for availability as mentioned on GeM Portal.

d) Clarifications: - Through Gem Only

2.3 Eligibility Criteria for Participation in this Tender:

Subject to provisions in the Tender Document, participation in this Tender Process is open to all bidders who fulfil the 'Eligibility' criteria. Bidder should meet the eligibility criteria as on the last date of bid submission and should continue to meet these till the award of the contract. Bidder shall be required to fulfil the eligibility criteria as defined in Annexure-I.

2.4 Submission of Bids:

a) Bids must be uploaded by Bidder on GeM portal till the deadline for submission mentioned on GeM Portal. Bidder must comply with the conditions of the GeM Portal, including registration, compatible Digital Signature Certificate (DSC) etc. In the case of downloaded documents, Bidder must not make any changes to the contents of the documents while uploading, except for filling in the required information.

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b) Bidder must submit the bid complete in all respect; in the absence of which bid may be rejected. Hard copy of the Tender documents shall not be accepted.

2.5 Bid Opening

Bids received shall be opened online at the specified date and time mentioned on GeM Portal.

3. INSTRUCTIONS TO BIDDERS:

3.1 Annexures/Forms (To be filled, signed, and uploaded by Bidders) Please relate the following forms to the corresponding Sections.

1. General Terms & Conditions (GTC)
2. Eligibility Criteria for the Bidders
3. SCOPE OF WORK
4. TECHNICAL-BID FORM (PART A)
5. EXPERIENCE DETAILS
6. BIDDER'S CHECKLIST
7. FORMAT FOR SUBMISSION OF UNDERTAKINGS
8. NON-DISCLOSURE AGREEMENT FROM THE BIDDER
9. PRICE-BID Form (Part B)

Note: Annexure VII: Non-Disclosure Agreement to be submitted by successful bidder only

General Terms & Conditions (GTC)

Abbreviation used:

AIESL	AI Engineering Services Limited
PBG	Performance Bank Guarantee
BG	Bank Guarantee
OBD	On-Board Diagnostics
LOA	Letter of Award
EMD	Earnest Money deposit
GeM	Govt e-Marketplace
PO	Purchase Order
OEM	Original Equipment Manufacturer
SP	Service Provider
VTS	Vehicle Tracking Services
CAMC	Comprehensive Annual Maintenance Contract

1. The bid shall be furnished under single stage-two-part bidding basis i.e., Technical-bid and Price Bid. AIESL invites interested bidders for **“Supply, Installation, Operation and Maintenance of OBD Type GPS & GPRS based Automatic Vehicle Tracking Services”** as per technical specifications mentioned in “Work scope” on Open Tender considering L1 criteria for selection as per enclosed Bill of Quantity & Price. The complete tender can be downloaded from AIESL’s website apart from GeM portal.
2. AIESL reserves the right to itself to postpone and/ or extend the date of receipt or to withdraw the Bid notice, without assigning any reason thereof, entirely at its discretion. In such an event, bidders shall not be entitled to any compensation, in any form whatsoever.
3. Bidders are advised to quote strictly as per terms and conditions of Tender and any deviation will lead to rejection.
4. Vague and ambiguous replies and replies such as “Refer covering letter, conditions of Bid etc. shall be avoided. Such replies shall be deemed to be incomplete and may prevent the Bid from being considered by the AIESL.
5. The bidders in their own interest are advised to be very careful while mentioning their rates in price bid in electronic form.
6. The Bid Specification shall be executed strictly in accordance with the conditions specified in this Bid document. If any of the aforesaid conditions is not clear to the bidder, clarification may be sought through GeM portal before submission of bids. Bidders are advised to accept all the conditions specified in the Bid document, to facilitate early finalization of bids. Separate set of commercial conditions (such as bidders’ standard printed conditions) enclosed with the offer and any reference thereto may render the Bid liable to summarily rejection.
7. The bidder shall submit rate analysis/bifurcation of quoted price if so desired by the AIESL.
8. Soft Copy of Bids should be neatly filled / typed, all pages duly numbered, duly Signed and stamped on every page by an authorized Signatory of the bidder. Unsigned Bids will be rejected.
9. The rates quoted in the Price Bid should be clearly typed / written in figures and words free from over typing or over writing. The corrections, if any, must be authenticated by the full Signature of the person, who has Signed the bid.
10. AIESL can increase or decrease the contract quantity up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration

can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration at the same terms and price.

11. The Price bids should be in Indian Rupees (INR) only.
12. Conditional discounts / credits, if any, shall not be given any consideration in the evaluation.
13. AIESL reserves the right to accept or reject, in whole or in part, any of the bids, without assigning any reason whatsoever at any stage.
14. The Bids shall be valid for a minimum period of 120 days from the date of opening of the technical bid.
15. **All information related to the price quoted by the bidder shall be given only in the Price bid format. The technical Bid should not contain any indication of the price. In case the price quoted is indicated in the technical Bid, the Bid will be rejected, without any reference to the Bidder. No further correspondence will be entertained in this regard.**
16. Price bids of only those bidders who qualify based on evaluation of their technical bid would be opened and accordingly such bidders would be intimated.
17. The bid is to be submitted on the GeM portal after careful study and examination of the tender document, and after obtaining a full understanding of the requirements. Bidders are therefore advised to study the tender document carefully before submitting their bids. The submission of a bid will imply that the Bidder has read this tender, its terms & conditions and has fully understood the work scope, specifications, project execution and solution implementation requirements.
18. The Agreement for supply of unit/service would be signed between AIESL, and the bidder selected for award of the contract. The bidders must confirm their willingness to sign such Agreement containing the entire principal terms and conditions of this tender.
19. AIESL reserves the right of not awarding any contract to any of the Bidders.
20. The bidders should bear all the costs associated with the preparation and submission of their bids, including the costs incurred in presentations, demonstrations etc. for the purposes of evaluation of the bids by AIESL. AIESL will in no case be responsible or liable for such costs regardless of the conduct or outcome of the bidding process. AIESL would however be responsible for the cost on account of travel, accommodation etc. of its Evaluation Team if a decision is taken during the process of evaluation of the bids to make visits to client sites.
21. Determination of whether the bid complies with the tender requirements or not will be at the sole discretion of AIESL.
22. It will be the responsibility of the bidder to comply and pay all taxes/ levies/ duties in the country of origin as well as in India, as applicable for the entire contract.
23. In case the taxes, levies and duties are not mentioned separately, the bid shall be considered as inclusive of taxes.
24. Upon closure or termination of the contract, the OBD tracking devices supplied under this agreement shall remain the property of the Service Provider and shall be returned to the Service Provider in "*as-is condition*".
25. Any increase in taxes / levies / duties in subsequent years will be reimbursed by AIESL on submission of proof of payment by the bidder. Similarly, in case of any reduction in the taxes/ levies/ duties from the present level, the benefit will be passed on to AIESL.
26. In case, any new taxes / levies / duties are introduced in future by the Government of India during the period of the contract, the same shall be reimbursed to the bidder by AIESL on submission of proof of such payments.
27. Payment will be made through ECS (Electronic Clearance Service) / Wire transfer.
28. Bidders are advised to quote strictly as per terms and conditions of Tender and not to stipulate any deviation / exceptions.

29. Tender bids must be submitted in English languages only. All documents requested in the tender to be enclosed in English language only. Do not enclose any link for downloading of any document requested in the tender document.
30. Fall in price clause: The successful bidder should pass on any benefits arising due to lower taxation or change in input/raw material cost by virtue of some exemption by government or for any reasons during the contract/order.

31. Force Majeure Event

1. Neither the Service Provider nor AIESL (collectively "Parties" and individually "Party") shall be in breach of any obligation under the Contract if it is unable to perform that obligation in whole or part by reason of occurrence of Force Majeure Event.
2. Force Majeure Event means extraordinary events or circumstances beyond human control such as an event described as an act of God (like a natural calamity but not including seasonal rains) or events such as a war, strike, riots. The affected Party shall give immediate notice in writing of occurrence of a Force Majeure Event as soon as it occurs (in any case not later than 5 days of information about the occurrence of such an event becoming known to such Party) and shall thereafter keep the other Party informed of the continuation or termination of such event as soon as possible (and in any event within three (3) days of the continuation or termination of such event).
3. Notwithstanding the occurrence of a Force Majeure Event, the affected Party shall use its best reasonable efforts and due diligence to mitigate the economic and other effects of the event of Force Majeure and shall reasonably allocate its available resources, giving priority to its obligations under the Contract.
4. The Party so affected shall take all reasonable steps to remedy the failure and reasonably allocate its available resources, giving priority to perform its obligations under the Contract and to keep the other Party informed of the steps being taken to mitigate the effects of an event of force majeure.
5. If the performance in whole or in part or any obligation under the Contract is prevented or delayed by any reason of subsistence of a Force Majeure Event for a period exceeding 90 (Ninety) days, either Party may at its option terminate the Contract without any financial repercussions on either side.
6. Notwithstanding the punitive provisions contained in the Contract for delay or breach of Contract, the Service Provider would not be liable for imposition of any such damages so long as the delay and/or failure of the Service Provider in fulfilling its obligations under the Contract solely attributable to the occurrence of a Force Majeure Event.

32. Resolution of Disputes and Arbitration

- I. Any dispute arising between the Service Provider and AIESL(Party/Parties), in respect of the construction, interpretation, application, meaning, scope, operation or effect of the Contract or the validity or breach thereof (the "Dispute"), shall first be settled by mutual consultation between the authorized representatives of the Parties. If the Dispute remains unresolved after a period of 90 (ninety) days from the date when the mutual consultation has, the same shall be settled and finally resolved by arbitration.
- II. Such arbitration shall be conducted in accordance with the Arbitration and Conciliation Act, 1996, as amended from time to time, by a panel of three (3) arbitrators. The Parties shall appoint one (1) arbitrator each and the two (2) such appointed arbitrators shall in turn appoint the third (3rd) arbitrator as the presiding arbitrator.
- III.

- IV. The arbitration award passed under the arbitration shall be final and binding on the Parties.
- V. The proceedings of the Arbitration shall be conducted in English language, and the place of arbitration shall be Delhi.
- VI. Each Party shall bear their own cost with respect to such arbitration.

33. Subcontracting

- i. The essence of the Tender is that there will be no subcontracting or delegation or outsourcing of Software development and related Services to any third party without prior written approval of AIESL. However, if any sub-contracting is proposed by the Successful Bidder, such appointment / engagement of the sub-contractor shall be at the sole discretion of AIESL. Furthermore, the successful Bidder shall be responsible for all acts/omissions of such sub-contractor.
- ii. In event, the Contract is sub-contracted or assigned in violation of terms specified hereunder or the Contract, AIESL reserves the right to terminate the Contract and/ or take appropriate action against the Successful Bidder/ claim damages/ any other remedies for breach of the Tender/ Contract.

34. Recovery of Sums Due

- i. Whenever under the Contract any sum of money is recoverable from Bidder, AIESL shall be entitled to recover such sum from the monthly bills. If the value of monthly bills is not sufficient to recover the dues recoverable under the contract, the same will be recovered by invoking bank guarantee / security deposit/PBG held by AIESL. In the event of the said security deposit /Bank Guarantee being insufficient, the balance of total amount recoverable shall be deducted from any sum due to Bidder under this or any other contract with AIESL.
- ii. Should this amount be insufficient to cover the said full amount recoverable, Bidder shall pay to AIESL on demand the balance amount within 14 days of the demand along with the interest as per applicable SBI lending rate from the due date specified in the demand notice.
- iii. If any amount due to AIESL is so set off against the said security deposit, the Service Provider shall have to make good, the said amount immediately but not later than 14 (fourteen) calendar days, to restore the Security Deposit to its original value. Non- restoration of such a Security Deposit will be treated as an event of default, leading to the right of AIESL to take appropriate remedial action, including termination.
- iv. In addition to the above, AIESL reserves the right to deduct from the Successful Bidder's invoice, amounts attributable to loss or damage caused to AIESL - employees / cargo / equipment / machinery / building or any other property of AIESL or any damage caused to any third party by negligence or due to reasons attributable to the Successful Bidder including its employees.

35. Intellectual Property

- i. The Successful Bidder warrants that in providing the Services under the Contract, it shall not infringe the intellectual property including without limitation trademark, copyright design, right patent or etc. of AIESL and / or of any third party and agrees to defend, hold harmless and indemnify AIESL against any losses, damages, claims, costs, expenses etc. suffered by AIESL arising from any such infringement of any intellectual property.

- ii. The intellectual property produced by the Successful Bidder during or in relation to the Services under the Contract shall belong to AIESL absolutely.
- iii. AIESL reserves the right for injunctive relief to prevent the breach of any it's or third parties' intellectual property rights.
- iv. If the use of the Services is preliminarily or permanently enjoined because of a finding of infringement or the likelihood of infringement of the Successful Bidder's intellectual property, the Successful Bidder shall, at its sole cost and expense, and at its option:
 - Procure for AIESL the right to continue using the Services; or
 - modify the Services so that it becomes non -infringing; or
 - refund to AIESL the money paid by AIESL for the enjoined part or parts of the Services.

36. Assignment

During the Term of the Contract, the Successful Bidder shall not assign any of its rights or duties under the Contract without prior written consent of AIESL. Any assignment or transfer in violation of this Clause shall result in termination by AIESL with damages to the Successful Bidder.

35. Non-Waiver

Failure of AIESL to enforce any of the terms & conditions incorporated in the Tender / Contract, or failure or delay to exercise any rights or remedies herein, or by law or failure to properly notify the Successful Bidder in the event of breach, or the acceptance of or payment of any Services hereunder shall not release the Successful Bidder and shall not be deemed a waiver of any right of AIESL to insist upon the strict performance thereof or of any of its or their rights or remedies as to any such Services regardless of when such Services have been delivered nor shall any purported verbal modification or revision of the order by AIESL act as waiver of the terms hereof. Any waiver to be effective must be in writing. Any lone incident of waiver of any condition of the Tender and Contract by AIESL shall not be considered as a continuous waiver or waiver for other conditions by AIESL.

37. Fraudulent Practices

- I. AIESL requires that Bidders observe the highest standard of ethics during the Bidding process and execution of contracts. In pursuance of this, AIESL defines, for the purpose so this provision, the terms set forth below as follows:
- II. "Corrupt practice" means the offering, giving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- III. "Fraudulent practice" means a misrepresentation of facts to influence a procurement process, or the execution of a contract deemed to be detrimental to AIESL and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial non-competitive levels and to deprive AIESL of the benefits of free and open competition.
- IV. Shall reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the Contract.
- V. Shall declare a Bidder ineligible and blacklist such Bidder, either indefinitely or for a stated period if at any time, AIESL determines that the Bidder has engaged in corrupt or fraudulent practices in competing for, or in executing the Contract.
- VI.

- VII. Shall rescind the Contract forthwith, in case of Successful Bidder adopting fraudulent / corrupt practices during the currency of the Contract.
- VIII. EMD or Security deposit shall be forfeited in addition to the above-mentioned remedies which AIESL shall have taken.

38. Conflict of Interests

- I. SP not to Benefit from Commissions, Discounts, etc.
- II. The payment to SP under this Contract shall constitute the SP's sole remuneration in connection with this Contract or the services. The SP shall not accept, for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services in the discharge of their obligations hereunder.

39. Prohibition of Conflicting Activities

- I. Neither the SP nor the Personnel shall engage, either directly or indirectly, in any business or professional activities conflicting to the Services assigned to them under this Contract.

40. Confidentiality

- I. The Bidder / Successful Bidder shall always keep confidential, all information acquired in consequence of this Tender, including (without limitation) the any / all data concerning the technology, software & programs, technical processes, business processes, procedures, personal data, business affairs, AIESL customer/ passenger details, financial affairs of AIESL (hereinafter referred to as "Confidential Information"). Confidential information shall also include information that is designated as 'confidential' or which by its nature is clearly confidential.
- II. The Bidder / Successful Bidder shall not disclose the Confidential Information to any other third party without the prior written consent of AIESL unless such disclosure is (a) required by law, decree, order or directive of a competent judicial / administrative / legislative authority (b) such Confidential Information is or becomes generally available to the public through no breach of such Bidder / Successful Bidder (c) was in the Bidder / Successful Bidder's possession prior to the time of receipt of it by such Bidder / Successful Bidder (d) Is developed independently by the Bidder / Successful Bidder or (e) is rightfully obtained by third party without breach of this Clause.
- III. As such, the Bidder / Successful Bidder agrees to keep such Confidential Information as strictly confidential and shall disclose the same to their employees / professional advisers only on a 'need to know' basis.
- IV. The Bidder / Successful Bidder agree that any such information received by it shall be (1) protected and kept in strict confidence, using the same degree of care and safeguards as it uses to protect its own information of like importance, but in any case, no less than a reasonable degree of care (2) not to use Confidential Information for any purpose other than to carry out its respective obligations under this Tender.
- V. It is understood by the Bidder / Successful Bidder that the breach of provisions of this Clause or the provisions of confidentiality agreed by the parties under the Contract shall cause irreparable harm and injury to AIESL for which monetary compensation may not be adequate. Therefore, in addition to the damages, AIESL shall be entitled to injunctive or other equitable relief against such Bidder / Successful Bidder or any other remedy under law or at equity.
- VI. The Bidder/ Successful Bidder shall execute a separate Non-Disclosure Agreement

with AIESL on non-judicial stamp paper of requisite value. In addition to the content hereunder, all global laws related to privacy and confidentiality will have to be maintained.

- VII. The Successful Bidder shall be committed to respect privacy and to ensure lawful processing of personal data. The Successful Bidder shall be responsible, as a sole data controller, for its own processing of personal data pursuant to and / or in connection with the Contract.

41. Indemnification

- I. The Service Provider shall indemnify AIESL against all liability arising out of any claim, penalty, loss damages or costs actually paid, suffered or incurred by AIESL pursuant to any injury or death to any person or by reasons of any damage to any property belonging to AIESL caused by the Service Provider's personnel deployed for the Services. In case, any such amount is not deposited / paid to AIESL, the same shall be deducted from Security Deposit / Bills / Future payments due to the Service Provider, without prejudice to the other rights available to AIESL under any applicable law.

The Successful Bidder shall indemnify AIESL from all liability arising out of any claim, /Penalty, / loss or damages, including costs (including counsel fees and reasonable legal cost) thereof, arising out of any breach or violation by the Successful Bidder of any provisions of any law, including but not limited to the intellectual property rights whether in India or any other country and labour laws governing the employees of the successful bidder.

- II. The Successful Bidder shall be responsible for any destruction/theft or damage to property and/or illness, injury, including death that may be suffered by its own employees, contractors, or other representatives for whom it is in law responsible.

42. Penalty Clause:

Penalty for delayed deliveries: The tendered item is required for the purpose of AIESL's use. Timely delivery, therefore, is of importance. In case of delay in delivery, penalty for late delivery will be charged at the rate of 0.5 % per week after one month, on pro rata basis or part thereof of the value of the undelivered portion of goods (excluding taxes and delivery charges) subject to a maximum of 10% of the value of the undelivered part. In the event of continued delayed supply, AIESL reserves the right to cancel the contract and to take the appropriate necessary action in its interest.

In case of delay in attending complaints of any nature including repair of defective devices, replacements beyond 72 hrs., damages or nonavailability of GPS tracking data beyond 48 hrs in any vehicle then the penalty will be imposed – Rs.100/- per GPS per day.

43. Negotiations:

As a general norm price negotiations are not carried out with the bidders. Negotiations, if at all, shall be an exception and may be held only in the case of proprietary items, or in the case of goods / services with limited sources of supply. Negotiations shall be held with the

L1 bidder only. Counter offers tantamount to negotiations and should be avoided. (CVC circular No.4/3/07)

44. Clarification of Bidding Documents:

Any queries relating to the tender document and the terms and conditions contained therein should be initiated through GeM portal only during the open period. AIESL response to the queries will be published on GeM portal including a description of the inquiry, but without identifying its source. AIESL shall not be obliged to respond to any request for clarification received later than the above said period. Further, the mere request for clarification from the bidder(s) shall not be a ground for seeking extension in the deadline for submission of bids.

45. Pre-Bid Meeting:

Representation through GeM only.

46. Bid Offer Validity:

The Proposal shall be valid for a period of one hundred twenty (120) calendar days from the date of opening of Technical Bid.

Prior to expiry of the validity period of the Proposal, AIESL may request the Bidders to extend the validity period of the Proposals. The request and the response thereto shall be made in writing. A Bidder agreeing to the request shall not be permitted to modify its Proposal but shall be required to extend the validity of its Proposal. All the terms of the RFP shall continue to be applicable during the extended period of validity.

47. Bid Submission:

Bidders must ensure two stage bid system i.e.

- I. Technical bid
- II. Price bid

To be submitted on the GeM portal.

48. Technical Bid

- a. **No price bid related information shall be mentioned in the Technical Bid.** Make sure that the price bids' details are **not repeat not submitted/disclosed** while uploading the technical bid documents. While submitting the entire technical bid related documents **remove the price bid information from it.**
- b. **Price bid document must be submitted separately in the space provided on GeM portal**
- c. It shall contain all documents except Price Bid.
- d. If the price is disclosed in "Technical Bid", it will **lead to rejection of the bid.**
- e. The Technical Bid as per prescribed format must be submitted separately through GeM(Bidders to mention Due Date and Time in the blank space)" along with the requisite proof of submission of EMD (online mode only).

- f. The Bidders must submit the **Technical Bid (excluding the price information)** along with scanned copies of all attachments/documents/information and details sought / required through documentary evidence, duly signed by the authorized signatory of the Bidder(s) with company seal on all the pages of such documentary evidence and annexure submitted along with Technical Bid, as per the terms of the Tender.
- g. The bids must be signed by director of the company or else the letter of authority must be attached authorising the signatory for signing and submitting the bids. The letter of authority must be signed by the director(s) of the company.

49. Price Bid

- I. Price bid should be submitted strictly as per prescribed format of Price Bid through GeM portal. Bidders are advised to study the Tender carefully. Submission of Bid shall be deemed to have been done after careful study and examination of the tender with full understanding of its implications. Bids prepared by the Bidder shall contain all requisite information along with self-attested supporting documents as per details provided in the Technical Bid. If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail, and the total shall be corrected. If for some reason, the Bid opening or submission date is declared a holiday, then the Bid submission/opening date will automatically stand extended to the same time of the next working day. In case of discrepancy between unit price and total price, the unit price shall prevail.
- II. On the date of opening of Tender, only the Technical Bids will be opened. Price Bids of only those Bidder(s) who are qualified after the evaluation of the Technical Bids will be opened at a later stage. Intimation will be sent to those Bidders who qualify after the evaluation of the technical Bids. No correspondence in this regard will be entertained.
- III. If in the price quoted in the Price Bid, there is a discrepancy between the unit price and the total price, the unit price shall prevail and the total price shall be corrected accordingly.

50. Earnest Money Deposit

- The Tenderer shall deposit along with the technical bid, an Earnest money of Rs. 75000/- (Rupees Seventy-five thousand only) through payment gateway of AIESL. The link for the same is available on company's website www.aiesl.in & also is mentioned here below. The Earnest money deposit will be refunded to the tenderers whose offers have not been accepted. Earnest Money Deposit of the tenderer whose offer is accepted will be kept up till the time, the Bank Guarantee/ Security Deposit is not received.
- Tenders without the EMD shall be rejected.
- In case a bidder withdraws his bid during the process of evaluation of tender, or fails or refuses to accept the contract if awarded in his Favor, the Earnest Money Deposit will be forfeited.
- EMD of the Tenderers, who do not qualify in the 'Technical Bid', will be refunded to them within 45 days of the award of contract.

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- EMD in respect of the successful Tenderer can be adjusted against Security Deposit/ Performance Bank Guarantee.

Authority in whose favour all tender related Price (Financial) instruments (online payment through ECS, RTGS/NEFT) are to be made. Beneficiary Name: AI Engineering Services Limited, Delhi

Bank Name	STATE BANK OF INDIA
Branch	11 Sansad Marg, New Delhi- 110001
A/c No	33029526378
IFSC Code	SBIN0000691
Payable at	New Delhi

51. Exemptions / Preference to MSE Units: As per GEM policies –

As per Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 issued vide Gazette Notification No. 503 dated 23.03.12 by Ministry of Micro, Small and Medium Enterprise of Govt. of India., MSEs must be registered with any of the following to avail the benefits / preference available vide Public Procurement Policy MSEs Order, 2012.

- District Industries Centre (DIC)
 - Khadi and Village Industries Commission (KVIC)
 - Khadi and Village Industries Board
 - Coir Board
 - National Small Industries Corporation (NSIC)
 - Directorate of Handicraft and Handloom
- Any other body specified by the Ministry of MSME (Udyog Aadhaar).

Eligibility for MSE – To become eligible for MSE benefits/exemptions, the MSEs should be registered for the MANUFACTURE OF THE REQUIRED PRODUCT (vide Work Scope) in order to claim the exemption/preference. Traders will not be eligible for the exemptions/benefits.

Price Preference for eligible MSEs: The eligible MSEs will be given price preference as per Govt. policy. If the eligible MSE quotes a price within 15% of L1, he shall be allowed to supply complete order subject to matching the price to L-1, in a situation where the price quoted by the L1 Bidder (the “L1 Price”) is from other than a MSE.

An MSE unit will not get any purchase preference over another MSE unit.

Note: Above policy of extending benefits is meant for procurement of only goods produced and services rendered by MSEs and not for any trading activities by them.

- MSEs participating in the tender must submit the certificate of registration with any one of the above agencies indicating the details of the tendered item along with their bid.
- The MSEs registered with District Industries centre must submit the Acknowledgement of Entrepreneur Memorandum (EM) Part-II along with their bid. The MSEs registered with National Small Industries Corporation (NSIC) must submit the valid NSIC registration certificate along with their bid.

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- III. The registration certificate issued from any one of the above agencies must be valid as on the close date of the tender. The Successful Bidder should ensure that the same is valid till the end of the Contract period.
- IV. The MSEs, who have applied for registration or renewal of registration with any of the above agencies/bodies but have not obtained the valid certificate as on the close date of the tender, are not eligible for exemption / preference.
- V. Exemption from submission of EMD – The MSEs registered with above mentioned agencies/bodies are exempted from payment of EMD.
- VI. The Successful Bidder (MSE/Non MSE) will be required to submit the SD/PBG as applicable on the Contract value.
- VII. Note: Above policy of extending benefits is meant for procurement of only goods produced and services rendered by MSEs and not for any trading activities by them.

52. Security Deposit / Performance Bank Guarantee:

A Security deposit (SD) @ 5 % of the Annual contract value, or a Performance Bank Guarantee (PBG) for the same amount would be required to be submitted by the successful Bidder within 15 Days from the date of award of contract/PO/LOA. The SD / PBG is for meeting the project commitments till the end of the contract period. The SD / PBG would be refunded / returned within two months of successful completion of contract period subject to adjustment for penalties, if any, on account of deficiencies in performance as per the terms of the contract.

It is to be noted that the costs involved in furnishing the PBG / SD are to be borne by the bidder who has been awarded the contract.

- 53.** Price bids will be opened for those bidders who have successfully qualified during the technical evaluation.

54. Award of Contract, Acceptance, commencement & signing of agreement:

The award of Contract to the Successful Bidder shall be subject to fulfilment (in addition to eligibility criteria and the undertakings) of the following conditions:

- I. The Successful Bidder has to convey acceptance of LOA within 7 days from the date of the LOA.
- II. The Successful Bidder shall supply and install the GPS trackers within 30 days from the date of acceptance of the LOA or as specified in the LO, AIESL does not foresee much customization and looking for a off-the shelf software

55. Payment Terms:

The payment shall be made within 30 days of submission of Invoice to AIESL:

S.No.	Milestone	Billable Fee (as % of Contract Value)
1	Successful Delivery, Installation, Commissioning, Configuration & Successful integration with VTS Software including installation, Testing, hosting after Go Live of GPS Tracker Devices inside the Vehicles with activated SIM	AIESL shall pay monthly bills within 30 days of submission of the Bills to user department for the undisputed amount.

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*No advance can be made.

56. Billing Terms:

- I. Successful bidder is required to submit duly verified Bank Mandate form along with a copy of relevant cheque leaf, duly cancelled to enable Accounts to make payment through ECS.
- II. TDS shall be deducted by AIESL from the payment made against these invoices, as per the applicable laws.
- III. GST shall be paid by the AIESL after the proof of submission of GST.

57. Billing To & Shipping Address:

Dy. General Manager Engineering
Production Planning & Material Management
Northern Region, New Avionics Complex,
IGIA Terminal 2, New Delhi 110037.
Landmark Gate No.6 Cargo, New Custom House.
PAN No. AAFCA9618L
GSTIN #07AAF CA9618L2Z9
Ph. No. 011-25667714/7825

Annexure I

Eligibility Criteria for the Bidders

The Bidder should be experienced and resourceful “Service Providers” fulfilling the following eligibility criteria:

A) Pre-qualification (PQ) criteria:

- a. The Bidder can be a Proprietorship, Partnership Firm, LLP etc. or a Company registered in India under the Indian Companies Act 1956/2013 as amended with their registered office in India for the last four years as on 31.03.2025.
- b. Required documents: Bidder must provide self-attested Certificate of incorporation, GST registration, PAN card, and a self-declaration or affidavit confirming no blacklisting.
- c. The bidder should have a minimum annual average turnover of INR 25 lacs in the last 03 financial years FY 2021-22, FY-2022-23, FY 2023-24. The bidder shall submit the following documents in support of average annual turnover (i) In case the bidder is required to get his accounts audited as per law, self-attested copy of the Audited Balance Sheet & Profit & Loss account for FY 2021-22, FY-2022-23, FY 2023-24 (II) In case The bidder is not required to get his accounts audited as per law, a Certificate From A Chartered Accountant Certifying Its turnover for FY 2021-22, FY-2022-23, FY 2023-24. (Relaxation in the prior turnover for MSE's and startups has been provided as per clause 6 of the tender document) (Required Documents: Audited Financial Statements along with CA Certificate)
- d. The Bidder shall submit self-attested copies of Income Tax returns (ITRs) for FY 2021-22, FY-2022-23, FY 2023-24.
- e. The Bidder must also fulfil other additional eligibility condition(s), if any, as prescribed in Tender Document (including addendums, if issued)
- f. The Bidder must submit EMD along with Technical Bid. The MSEs registered under Udyam Registration are exempted from payment of Earnest Money Deposit (EMD).
- g. **Experience Details**

The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years (ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Related work order must be attached.

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NOTE:

- Details of experience should be filled up in Annexure - IV and PO copies / agreements with satisfactory performance certificate (issued by the user) for each order, be attached with the Annexure-IV & be submitted with Technical-Bid as proof of the experience failing which Tender shall be liable for rejection.
- The Bidder should have a working office in Delhi / NCR for execution, monitoring/ supervision and management of the Contract.
- In case, the Bidder is not having a working office in Delhi/ NCR at the time of application of the Tender and in case, he/she turns out a Successful Bidder, then he/she has to open a working office in Delhi / NCR, within 30 days of accepting of the LOA/ Contract
- The Bidder must be an income tax payee and should furnish PAN Registration No. (Must)
- The Bidder must have GST registration, at the time of application of the Tender. (Must)

Important Points for the prospective Bidders:

Copies of documentary proof of PAN & GST must be furnished along with Technical-Bid (Part A).
Replies such as 'Applied for' OR 'Under Process' shall not be acceptable under any circumstances.

Annexure - II

SCOPE & DESCRIPTION OF WORK

1. Scope of work:

The Scope of Work shall broadly comprise the following activity:

The present requirement is for **Supply, Installation, Operation and Maintenance** of 110 OBD-type GPS trackers, as per details below:

Installation Locations	Delivery Address	Type of Item Required	No. of Items	Contract Period (Years)
AIESL Headquarters and various locations (Delhi, Mumbai, Nagpur, Kolkata, Thiruvananthapuram, Hyderabad)	Deputy General Manager Engineering Production Planning & Material Management Northern Region, New Avionics Complex, IGIA Terminal2, New Delhi 110037. Landmark Gate No.6 Cargo, New Custom House. PAN No. AAFC9618L GSTIN #07AAF CA9618L2Z9 Ph. No. 011-25667714/7825	OBD-type GPS Tracker (real-time tracking, geo-fencing, OBD data integration)	110	3 Years

Note :

- The delivery of OBD devices shall be made at Delhi.
- The installation of devices shall be carried out on a PAN India basis or at the specific locations as mentioned in the tender document.
- The Successful Bidder shall be responsible for the installation of these devices at the designated locations, ensuring proper functionality and compliance with the scope of work.

2. Supply and installation of GPS system:

- I. The successful bidder shall supply OBD type GPS Devices with activated SIM/Data cards for enabling GPRS on the Devices for Vehicle Tracking.
- II. The Successful bidder shall assist installation of devices in AIESL vehicles and train AIESL team for installation and activation.
- III. The selected bidder shall supply, install, configure, and provide technical support as per contract period for OBD-type GPS tracking devices with integrated software for 110 vehicles, including activated SIM. This include troubleshooting, maintenance and repair / replacement of tracking device and addressing any issue that arise during the life of the service.

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- IV. The Service Provider shall maintain adequate stock of spare units for replacement of components/ spares, consumables, etc., to minimize and to avoid downtime.
- V. SP will be responsible to configure the server/cloud server to host the data so collected from the devices.
- VI. SP will be responsible to keep the server up and running 24x7 basis during the contract period.
- VII. SP will be responsible to ensure suitable security of the data and all access will be secured, controlled and monitored.
- VIII. SP will be responsible to resolve the bugs faced during the period of contract.
- IX. The successful bidder shall provide off the shelf Web based Vehicle Tracking Software and customize the same as per the requirements of AIESL to operate and maintain the GPS based Vehicle Tracking devices installed in AIESL owned/Leased vehicles.
- X. SP will be responsible to provide free update/upgrade of the software to meet market demands during the contract period.
- XI. Regular backup schedule will be defined for the data and kept in AIESL custody.
- XII. All data generated during the contract period shall be the property of AIESL. The Service provider is also required to submit the data at an interval of every two months in the form of soft and hard copy to the AIESL.
- XIII. The successful bidder shall share the API/data/ specific MIS as per the requirements of AIESL without any additional charges
- XIV. All the supporting accessories and associated software, monitoring dashboard will be provided by the bidder at no additional cost.
- XV. AIESL reserves the right to add additional devices at the contracted rates for any vehicles inducted during the contract period. As vehicles may be added to or removed from the AIESL fleet, devices and corresponding payments shall be applicable only for the active vehicles.
- XVI. The Service Provider shall provide 8 to 10 of user credentials/logins (with role-based access) for monitoring of vehicles through the GPS tracking platform.
Credentials shall include:
Admin login(s): Full access to configure, monitor, and generate reports.
User login(s): View-only or limited rights as per requirement.
Credentials shall be accessible through web portal and mobile application.
The Service Provider shall ensure security of login credentials and provide password reset/change facility.

3. Deliverables:

The successful bidder shall deliver / provide the following:

- I. Hardware –OBD Type GPS Device +Activated Sim Card
- II. Web based Application Software with hosting services, SMS gateway, Google maps. User Manuals.
- III. Training to AIESL Staff

IV. OBD-GPS-VTS:

- Real-time tracking (updates as fast as every 10 seconds)
- Geo-fencing alerts (entry/exit notifications via app/SMS)
- Over-speed alerts
- History reports, trace playback Easy "plug-and-play" into standard 16-pin OBD-II port
- Monitor via platform or app

4. Functional Requirement:

A) Tracking of Vehicle:

- I. Supply and Installation of GPS Devices: The successful bidder shall install GPS trackers (with inbuilt GPRS module) in vehicle and manage the tracking of entire fleet operations on real time basis.
- II. Tampering Alert: In case of tampering of any equipment, component of vehicle tracking system etc., alert should be given through SMS/ On-screen Pop-Up Alert with Sound on about 4 to 5 relevant Mobile Nos. or as suggested by AIESL.

B) WEB based Vehicle Tracking (VTS)Software

- i) The Application Software should be hosted by the successful bidder at their own cost during contract period having all the administrative rights and access to the AIESL.
- ii) The offered application software product should be readily available (off the shelf) and should be able to deliver and start implementation within the specified time frame as mentioned in this Tender.
- iii) All software must be free of third-party IPR violations. Any such claim is SP responsibility
- iv) Real time report of the movement of the GPS enabled vehicles on the map to the users based on their privileges.
- v) AI-Powered Conversational Analytics (Preferred Feature) - The system shall include AI-powered conversational agents capable of providing real-time fleet insights via web and mobile applications. These agents will allow authorized users to request fleet data and analytics using natural language queries (e.g., "How many vehicles are active right now?", "Show me vehicles under maintenance last week").

Minimum capabilities shall include:

- Fleet status queries
- Shift-based utilization comparison
- Geofencing-based alerts
- Performance benchmarking
- Spend analytics by category
- Trend & anomaly detection
- Trip summaries and KPI dashboards

The AI agent shall integrate directly with the GPS tracking backend to provide instant, accurate responses and support exporting query results into reports.

- vi) The bidder shall maintain a dynamic reporting system. The bidder is also expected to provide following customized MIS report as per requirements of AIESL:

- Live visibility into vehicle movement and availability
- Improved vehicle dispatch, route planning, and deployment
- GPS-based alerts, geofencing, and emergency support for staff
- Real-time trip tracking and driver behaviour monitoring
- Daily/monthly usage per vehicle across general vs. 24x7 shifts
- Comparative cost analysis of owned vs. leased fleet
- Platform-generated dashboards for operations and finance teams
- Preventive maintenance based on real usage
- Improved cost control and reduced manual effort
- Supports kilometer-based billing validation
- Reduces dependency on manual records and increases reporting accuracy

- C) Mobile Application:** - The Mobile Application should have similar Features as available through Web Application. The Mobile Application should be compatible with the ANDROID, iOS and Windows Operating System. User should be able to easily download and install the Mobile APP from the respective APP STORE for ANDROID, iOS and Windows.

D) Training:

Successful bidder shall provide a training manuals and user guides for the system. The Successful bidder shall also provide the training on GPS device and Tracking system to officials of AIESL.

E) Support Services:

- I. The service provider shall make all efforts to resolve the issues within 48 Hours and rectify the problem/s of minor nature (configuration etc). If the resolution requires replacement of item/spare parts, the same shall be resolved within 72 Hours from the time of reporting the call.
- II. If any device is found to be not working, then the successful bidder shall repair/ replace the device, and the status of the devices shall be considered as breakdown till the date of repair/ replacement.
- III. The Service Provider shall nominate a dedicated Single Point of Contact (SPOC) for coordination, issue resolution, and day-to-day communication.
- IV. A 24x7 Customer Helpline / Helpdesk number shall be provided for lodging complaints or service requests. Complaint logging facility must be available via phone, email, and portal/app. A monthly complaint/issue report must be shared with the customer, mentioning nature of complaint, response time, resolution status, and closure date.

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Technical Specifications (To be Filled by Bidder and submit along with Technical Bid) FORM (PART A)]-

TECHNICAL SPECIFICATIONS

S.No.	Specification item	Required Specification / Minimum Criteria	Compliance (Yes/No)
1	Device Type	OBD-II plug & play GPS tracker	
2	Model Name / Number	Bidder to specify	
3	Dimensions	Approx. 47.4 × 33.2 × 27.6 mm	
4	Type	Multi-Band GPRS Modem	
5	Network Compatibility	Quad-band GSM (850/900/1800/1900 MHz)	
6	GSM/Communication	2G/4G LTE support, SIM slot enabled	
7	Weight	~32.5-40 g	
8	Input Voltage Range	9V–36V DC via OBD-II port	
9	OBD Functions	Read speed, RPM, DTC, fuel, voltage	
10	GPS Accuracy	≤ 5 meters	
11	Backup Battery	100 mAh	
12	Operating Temperature Range	–20 °C to +60 °C	
13	GPS Sensitivity	–145 dBm or better	
14	Tracking Sensitivity	–160 dBm or better	
15	Real-Time Features	Live tracking, trip history, geo-fencing	
16	GPS Chipset	MT2503 or equivalent	
17	Antenna Type	Built-in GSM and GPS Antenna	
18	OBD Port Compatibility	Standard 16-pin OBD-II	
19	Monitoring Interface	Web portal, mobile app	
20	Alerts	Ignition, motion, harsh driving, plug-out	
21	Installation	No wiring, direct OBD port install	
22	Software Support	Web portal, app, API/MIS support	
23	OEM Authorization Certificate	Bidder to specify	
24	Cold Start	<32s	
25	Hot Start time	<5 sec	

TECHNICAL-BID FORM (PART A)

Name of Bidder			
Complete Address of the Bidder			
Name, Mobile number of Contact Person/Email id			
1)	Technical Details of the Bidder		Details
a)	Whether Bidder is a Proprietorship / Partnership Firm, LLP Etc. / Company registered in India under the Indian Companies ACT 1956 OR Indian Companies Act 2013 for last 4 years as on 31.3.2025 Startups / MSEs will be exempted	Yes / No	
b)	Details of Registration of Bidder. Self-attested copy of Registration Certificate to be enclosed. (If Applicable)	Yes / No	
c)	Timeline or Gantt chart for installation & commissioning	Yes / No	
d)	Technical Specifications of OBD Type GPS Devices As mentioned in work scope	Yes / No	
e)	Bidder must comply with all technical requirements as per scope of work mentioned in the tender	Yes / No	
2)	EMD – Details of furnishing the EMD be mentioned in the column.	Rs 75,000/-	
a)	Whether EMD being submitted. If not, relevant document/certificate as per clause 12.1 to avail exemption submitted.		
3)	Experience Details: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years (ending month of March prior to the bid opening): - 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.	Yes / No	
a)	Whether 03 years' experience details filled in the format (Annexure-IV). (Must) Startups / MSEs will be exempted	Yes / No	

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b)	The bidder should have a minimum annual average turnover of INR 15 lacs in the last 03 financial years FY-2021-22, FY 2022-23 and FY-2023-24/ For availing exemption for prior turnover by MSEs/Start-ups, attachment of relevant documents necessary	Yes / No	
c)	Whether a MSE / Startups in India recognized by the Department for Promotion of Industry and Internal Trade (DPIIT)	Yes / No	
4)	Whether duly signed non-disclosure agreement enclosed (Annexure-VII)? (Must)	Yes / No	
5)	Whether having GST registration? Self-attested copy to be enclosed? (Must)	Yes / No	GST NO.
6)	Whether having PAN. Self-attested copy to be enclosed. (Must).	Yes / No	PAN NO.
7)	The Bidder shall submit self-attested copies of Income Tax returns (ITRs) for FY-2021-22, 2022-23, FY 2023-24 (Must) For availing exemption for prior turnover by MSEs/Start-ups, attachment of relevant documents necessary	Yes / No	
8)	Copy of self-attested audited balance sheet and profit and loss account for FY-2021-22, 2022-23, FY 2023-24 to be submitted in support of financials. (In case of audit is required as per law). In case audit is not required as per law, a certificate from Chartered Accountant certifying the turnover of FY-2021-22, 2022-23, FY 2023-24 in support of turnover.	Yes / No	
9)	Whether payment terms of 30 days credit accepted? (Must)	Yes / No	
10)	Whether execution of Contract within 30 days from the date of accepting LOA, is accepted?	Yes / No	
11)	The Bidder should have a working office in Delhi / NCR for execution, monitoring/ supervision and management of the Contract.	Yes / No	
12)	Are you already doing business with AIESL or with any subsidiary Company/Firm/Proprietorship firm of AIAHL, in same name OR under some other name? If so, please provide details.	Yes / No	
13)	Has your Company/Firm/Proprietorship firm, LLP etc ever been Black-Listed by AIESL / AIAHL / any agency of the Airport or elsewhere? If yes, please give details.	Yes / No	If yes, provide details
a)	It is confirmed that we have the capability & capacity to provide the services as per terms of the Tender.		

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b)	It is confirmed that the vehicle on contract shall not be financed/lien/sub-lease/hypothicated to any bank/Company/Financial Institution.		
c)	It is confirmed that there is no hidden cost to AIESL except for the cost as per rates quoted in the Financial Bid Form.		
d)	It is confirmed that we have carefully gone through, understood and hereby agree to abide by all the Terms & Conditions, Scope of work and Specifications governing the Tender.		
e)	It is also confirmed that the quoted rates are valid for 120 days from the date of opening of the Technical - Bid.		
f)	It is also confirmed that the information given in the Tender and documents attached are true and correct to the best of my knowledge and belief and nothing material is concealed.		
g)	It is also confirmed that I am authorized to sign the Tender documents.		
Signature of Authorized Signatory: Name & Designation: Company/Firm/Proprietorship firm (Name & Seal): Date: Place:			

FORMAT FOR PROVIDING EXPERIENCE DETAILS

(TO BE ATTACHED WITH TECHNICAL-BID FORM PART A)

1) Experience details (To be Filled up by the Bidder):

S.N o.	Contract Type	Name of Bidder Co.	Name of the Contact Person of Co.	Name of Client for whom providing services	Period of Contract (From To) (Date)	Annual Value of Contract (INR)	No. of OBD Type Gps Provided	Order/ Contract Copy Provided or not	Satisfactory performance certificate provided or not
1)	OBD Type-GPS based Vehicle Tracking Services	M/s				Rs.			
2)									

2) Important Notes for Bidders (to comply):

- Experience details must be filled up in the above table and relevant documents must be uploaded.
- There should be minimum one order each year to complete three years' experience. Having different order copies in the same year cannot be counted as three years' experience.
- Order / Contract copy together with satisfactory performance certificate issued by the clients/ party(s), to be provided in support of Experience.
- If experience details are not filled in the above table and documents not provided as explained above, the Tender shall be liable for rejection.

Signature of Authorized signatory :
Name & Designation:
Co. Name & Seal:
Date:
Place:

Annexure - V

BIDDER'S CHECKLIST

(To be submitted as part of technical bid on Company Letter-head)

Bidder's Name_____

[Address and Contact Details]

Bidder's Reference No._____

Date_____

Tender Document No._____

Note to Bidders: This checklist is merely to help the bidders to prepare their bids, it does not over-ride or modify the requirement of the tender. Bidders must do their own due diligence also.

S.No.	Documents submitted, duly filled, signed	Status of submission (Indicated Yes / No/ NA)
1	Annexure III Technical Bid Form	
2	Self-attested copy of Registration certificates etc. of the Company/Firm/Proprietorship firm (If Applicable)	
3	Self-attested copy of PAN	
4	Self-attested copy of GSTIN registration(s)	
5	Whether Annexures III,IV & V Duly filled, signed & stamped	
6	Self-attested copy of valid MSME /Udyam registration certificate.	
7	Self-attested copy of Start-up registration/ status	
8	Whether all the documentary evidences as per Technical Bid form are self-attested? Including financials, ITR and turnover certificate.	
9	Documents relating to Bid Security	
10	Documents/ contracts supporting the experience statement	
11	Documents if any at the option of Bidder	

Signature of Authorized signatory :
Name & Designation:
Co. Name & Seal:
Date:
Place:

Annexure – VI

FORMAT FOR SUBMISSION OF UNDERTAKINGS
(TO BE ATTACHED WITH TECHNICAL-BID FORM PART A)

To Dy. General Manager (PPMM)
AI Engineering Services Ltd,
2nd Floor, CRA Building,
Safdarjung Airport Complex,
New Delhi-110003

Tender No.: _____

Dated: _____

Subject: Acceptance and signing of the undertakings related to the Tender.

The following undertakings are accepted and confirmed as under:

- I. That we are not a competitor Airline / MRO OR subsidiary company of any Airline / MRO.
- II. That we hereby give our un-conditional acceptance of all the terms and conditions including scope of work as given in the Tender.
- III. The bidder undertakes to provide goods and services strictly as per the scope, specifications, and standards laid down in the tender document.
- IV. The bidder shall complete delivery, installation, and commissioning of OBD-type GPS trackers within the stipulated timeframe, failing which penalties as per contract will apply.
- V. The bidder shall comply with all applicable laws, regulations, and directions issued by the Government of India, compliance for GPS devices as mandated by MoRTH
- VI. The bidder agrees to sign and adhere to an Integrity Pact as per CVC guidelines to ensure transparency and avoid corrupt practices.
- VII. The bidder shall ensure complete data security and confidentiality as per the IT Act, 2000 (and amendments), and shall not disclose or misuse AIESL data
- VIII. The bidder shall indemnify and hold harmless AIESL against all legal liabilities, third-party claims, and penalties arising from performance or use of the GPS systems
- IX. The bidder undertakes to provide comprehensive maintenance, repair, and software support services for the contract period.
- X. All data collected through the GPS tracking system shall be the exclusive property of AIESL, and the bidder shall have no rights over the same
- XI. That the rates quoted, are valid for 120 days from the date of opening of the Technical - Bids.
- XII. That we have the capability & capacity to provide the services as per terms of the Tender.
- XIII. That we shall execute the order within 30 days from the date of acceptance of the LOA.
- XIV. That on acceptance of LOA, we shall sign the agreement of terms & conditions within 30 days' time.

Tender for Supply, Installation, Operation and Maintenance of OBD Type GPS & GPRS based Automatic Vehicle Tracking Services in Company owned and leased Vehicles at all AIESL Locations, through Govt. e-Marketplace (GeM).

AIESL/HQRS/GM/2025/1006

- XV. That payment term of 30 days is agreed.
- XVI. That the information given in the Tender and documents attached are true and correct to the best of my knowledge and belief and nothing material is concealed.
- XVII. It is also confirmed that I am authorized to sign the Tender documents.

Signature of Authorized signatory:
Name & Designation:
Co. Name & Seal:
Date:
Place:

Annexure - VII

**NON-DISCLOSURE AGREEMENT FROM THE BIDDER
(TO BE ATTACHED WITH TECHNICAL BID FORM PART A)
(This document is strictly private and confidential)**

**To Dy. General Manager (PPMM)
AI Engineering Services Ltd,
2nd Floor, CRA Building,
Safdarjung Airport Complex,
New Delhi-110003**

Tender No.: _____

Dated: _____

Dear Sir,

Sub: Non-disclosure Agreement

We acknowledge that during the course of bidding for above referred Tender of AIESL, we shall have access to and be entrusted with Confidential Information (commercial, technical, operational, administrative, financial, marketing, business, OR intellectual property nature OR otherwise), whether oral or written, relating to AIESL and its business that is provided to us pursuant to this Agreement.

In consideration of AIESL giving access to us to the above premises and making confidential Information available to us, we agree to the terms set out below:

- I. We shall treat all confidential Information as 'Strictly Private and confidential' and take all steps necessary to preserve such confidentiality.
- II. We shall use the confidential Information solely for the preparation of our response to the above referred Tender and not for any other purpose whatsoever.
- III. We shall not disclose any confidential Information to any other person or firm without the prior written consent of AIESL.
- IV. This agreement shall continue perpetually, unless and to the extent that AIESL may release it in writing
- V. We acknowledge that No failure OR delay by AIESL in exercising any right, power OR privilege under this agreement shall operate as a waiver thereof OR shall any single OR partial exercise thereof OR the exercise of any other right, power, OR privilege.
- VI. We have read this agreement fully and hereby confirm our acceptance of its terms.

Yours sincerely,

Signature of Authorized signatory:
Name & Designation:
Co. Name & Seal:
Date:
Place:

Annexure -VIII

PRICE-BID Form (Part B)

(To be submitted on the bidder's letterhead)

A) BIDDER DETAILS

Name of the Bidder /Co.	
Address	
Telephone No. Email Id	
Name of Contact Person / Mobile	

B) PRICE BID:

VEHICLE TRACKING SERVICES					
Item	Component	Price per Tracking Device per Month (INR) =a	QTY=b	Duration in Month=c	Total Cost (INR) = (a*b*c)
1	Supply, Installation & Vehicle tracking software including Hosting, testing of OBD-Type GPS Tracker with Activated SIM (After Go Live)		110	36	
A	Total (Excl. GST)				
B	GST @ _____ %				
C	Grand Total (Incl. GST)				

Total Cost = Price per Tracking device per Month * Quantity*Duration in Month

Where,

a= Price per Tracking Device per Month

b= Quantity,

c= Duration in Month

Note:

- No extra charges beyond quoted rates will be accepted during the contract, including for upgrades, hosting, or SIM changes
- The price quoted in A will be comprehensive charges exclusive of GST, No hidden cost will be accepted
- The total bid amount will be considered Lump Sum for 110 vehicles.

A. Criteria for selection of L1 rates: Lowest (L-1) rates will be decided on the basis of

Grand Total C = A+B above.

B. Rate Negotiation:

It is not the general practice of AIESL to carry out Post Tender Negotiations. Therefore, Bidders are advised, in their own interest, to submit their best quotes in response to this Tender. AIESL, however reserves the right to carry out negotiations after evaluation of Price-Bids in exceptional cases with the L-1 Bidder

C. Special Powers to AIESL:

In case there is a tie between two Bidders, AIESL shall have a right to ask both the Bidders to offer revised bid in the sealed envelope. The L-1 out of the revised Bids shall be entitled for award of the Contract.

D. Validity of Rates:

Rates finalized & agreed will be valid for the Contract period of three (03) Years. Continuity of the Contract shall depend on the satisfactory performance of the Contractor

E. Revision of Rates during Contract period:

- (I) General: No request shall be entertained for increase of Rates, during the validity of the Contract and extensions, if any, under any circumstances.
- (II) Revision due to increase in Govt. Taxes / levy: Applicable. (III) Any overwriting / cutting in rates must be signed.

F. Distribution of Business:

The Bidder is required to Bid for 110 OBD-type GPS trackers and is required to give a confirmation in the "Technical-Bid (Annexure - III)" that they have sufficient capacity to supply the Tendered items, as per AIESL requirement.

G. Declaration: It is reiterated:

- (III) That I have carefully gone through and have understood and agreed to abide by the General Terms & Conditions, Work-scope and specifications governing the Tender.
- (IV) That the above rates quotes had been filled after considering all the factors and all the costs and consequences related to the work scope, terms and conditions of the Tender.
- (V) The Price-Bid will be valid for 120 days from the date of opening of Technical Bids
- (VI) It is also confirmed that I am authorized to sign the Tender document.

Signature of Authorized signatory :
Name & Designation:
Co. Name & Seal:
Date:
Place: