

Subject: E-Tender for AMC for Operation/Filling/Routine maintenance of Tube Wells, Pumps & Motors, Underground/Overheads water Tanks, Booster/Sewerage Pumps at various locations of AI Engineering Services Limited (GeM Portal).

NAME & ADDRESS OF AGENCY / CONTRACTOR:

M/s _____

Add: _____

State: _____

Country: _____

Phone: _____

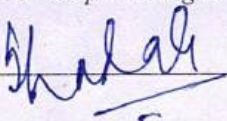
Email: _____

Issued by:

AI Engg. Services Ltd. (AIESL)

New Delhi-110037

CAUTION: While every care has been taken to ensure that the contents of this tender are accurate and up to date till date, the entities are advised to check the precise current provisions of extant law and other applicable instruction from the original sources. In case of any conflict between the provisions stipulated in this tender and in the original sources. Such as GFR or the prevailing laws, the provisions contained in the extant law and the original instructions shall prevail.



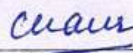
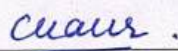
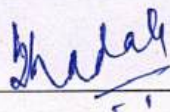




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1. Notice Inviting Tender

SN	Brief Description of Goods/ services	Estimated tender value	Earnest Money (INR)	Remarks
1	E-Tender AMC for Operation/Filling/Routine maintenance of Tube Wells, Pumps & Motors, Underground/Overheads water Tanks, booster/Sewerage Pumps at various locations of AI Engineering Services Limited	₹13,38,720 + GST as applicable (Thirteen Lacs thirty eight thousand seven hundred twenty only + GST)	₹ 26,774/-	1. EMD will be submitted in the form of DD or Bankers Cheque in favor of "AI ENGINEERING SERVICES LIMITED, payable at DELHI", and proof of same should be submitted along with the Technical Bid(s). 2. If payment is made through online (Refer clause T1.13) then details of same should be submitted with technical Bid(s).

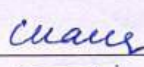
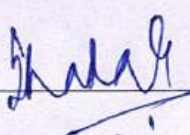
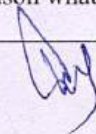
Table 1:

S/N	Criteria	Description
T1.1	Type of tender:	Two Bid(s) System with i) Technical Bid(s) (Part -I) & ii) Price (Financial) Bid(s) (Part- II). Tender bidding process shall be executed through GeM Portal.
T1.2	Selection Criteria	Least cost selection L1 (Refer to TEC)
T1.3	Date of issue of tender documents:	As per GeM
T1.4	-Pre-Bid(s), -Site visit	As per GeM
T1.5	Pre-Bid(s) Conference & Site visit (Location)	D.G.M. (PPMM) AI Engineering Services Limited, Delhi, New Avionics Complex, IGI Airport, T2, Delhi, India- 110037 https://goo.gl/maps/GZsFZBi6mAQ8hj728 (Google Map location)
T1.6	Process to re-solve pre-Bid(s) queries.	Amendment will be available on GEM.
T1.7	Contact Number:	Phone no: 011-25653263 (Direct) /011-25667826
T1.8	Closing date and time for submission of Bids	As per GeM
T1.9	Place of submission of Bid(s)	On GeM only
T1.10	Opening of Technical Bid(s) (Part- I)	As per GeM
T1.11	Opening of financial Bid(s)	Intimations will be through GeM
T1.12	Officer to be contacted for clarifications/ help: For general queries related to tender document please contact:	E-mail: dgmpcncr@aiesl.in Tele: 011-25653263
T1.13	Authority in whose favor all tender related Price (Financial) instruments (online payment through ECS, RTGS/NEFT) are to be made.	Beneficiary Name : AI Engineering Services Limited, Delhi Bank Name : STATE BANK OF INDIA Branch : 11 Sansad Marg, New Delhi- 110001 A/c No : 33029526378 IFSC Code : SBIN0000691 Payable at : New Delhi
T1.14	All Price (Financial) Instruments to be payable at:	AI Engineering Services Limited, Delhi
T1.15	Authorization for Site Visit	ANNEXURE- VIII
T1.16	Period of Contract / PO:	The contract period will be Two year which may be extended by one

		<p>more year at the same rates, terms, and conditions. The continuity of the contract shall depend on the satisfactory performance of the service provider which shall be reviewed from time to time basis. The observations of "AIESL" on performance shall be unchallengeable and final.</p> <p>The validity of the contract comes to an end IPSO FACTO by efflux of time unless or otherwise renewed/terminated.</p>
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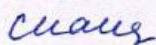
2. DISCLAIMER

2.1	The information contained in this tender document (hereinafter referred to as the "Tender") or and any information pertaining to the aforesaid subject matter provided subsequently to the applicants/bidders in any form by AIESL – AI Engineering Service Limited (hereinafter referred to as "AIESL") shall be subject to the terms and conditions to which such information is provided contained herein and any other terms and conditions as may be prescribed by AIESL prior to award of the tender.
2.2	The purpose of this tender is to provide all bidders with the information that may be useful to them in the formulation of their proposals/bids (hereinafter referred to as "BID(S)") in response to this tender. The statements and facts contained herein, which reflect various assumptions and assessments arrived at by AIESL do not purport to contain exhaustive /all the information on the aforesaid subject matter that each applicant may require for the purpose of submitting their bids.
2.3	Each bidder should, conduct its own due diligence, investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, and information contained in this tender and shall obtain independent advice from appropriate sources at no cost to AIESL.
2.4	The information provided in this tender to the applicants is on a wide range of matters, some of which depends upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. AIESL accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein.
2.5	AIESL also accepts no liability of any nature whether resulting from negligence or otherwise, however caused arising from reliance by any applicant/bidder upon the statements contained in this tender.
2.6	AIESL may, in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumption contained in this tender, from time to time till the close date of the tender.
2.7	The tender does not imply that AIESL is bound to select a bidder or to appoint the selected bidder and AIESL reserves the right to reject all or any of the bids without assigning any reason whatsoever at any time.



3. ABBREVIATIONS:

S. No	Short form	Full form
1.	AMC	Annual Maintenance Contract
2.	BG	Bank Guarantee
3.	BIS	Bureau of Indian Standards
4.	CA	Competent Authority
5.	CPPP	Central Public Procurement Portal
6.	CVC	Central Vigilance Commission
7.	DFP	Delegation of Power
8.	ECS	Electronic Clearing System
9.	EMD	Earnest Money deposit
10.	LOA	Letter of Award
11.	EOI	Expression of Interest
12.	EPFO	Employees Provident Fund Organization
13.	ESIC	Employees State Insurance Corporation
14.	FM	Force Majeure
15.	GeM	Govt.-E-Marketplace
16.	GTC	General Terms & Conditions
17.	INR	Indian Rupees
18.	IP	Integrity pact
19.	MSME	Micro, Small and Medium Enterprises
20.	NEFT	National Electronic Fund Transfer
21.	NIT	Notice Inviting Tender
22.	NSIC	National Small Industries Corporation
23.	OEM	Original Equipment Manufacturer
24.	PAC	Proprietary Article Certificate
25.	PBG	Performance Bank Guarantee
26.	PO	Purchase Order
27.	PQC	Prequalification Criteria
28.	PR	Purchase Requisition
29.	PVC	Price Variation Clause
30.	QAC	Quality Assurance Certificate
31.	RA	Reverse Auction
32.	RC	Rate Contract
33.	RFx	Request for Quote/Information
34.	RTGS	Real Time Gross Settlement
35.	SD	Security Deposits



4. INTRODUCTION

AI Engineering Services Ltd (AIESL) a biggest DGCA (Directorate General of Civil Aviation) approved MRO Set up in India that can serve as a one-stop-shop for all engineering requirements at major Airports with pan India footprint i.e., Delhi, Mumbai, Hyderabad, Thiruvananthapuram, Kolkata, Nagpur etc. With a great skill set, huge professional experience and competency, AIESL manages and maintains Airbus, Boeing & ATR's fleet with the Technical Dispatch Reliability of more than 99%. With major hangars and bases located at all the major metros, AIESL is maintaining fleet comprising 76 Airbus 320 family aircraft (20 A319, 09 A320, 27 A320 NEO & 20 A321), 72 Boeing aircrafts (24 B737, 04 B747, 17 B777, 27 B787), and 18 ATR (18 ATR-72).

Our Facilities includes Hanger Facility, Line and Base Maintenance, Engine Overhaul, Avionics Accessories shops and components shops, Structural Repairs, Cabin and seat Repair Facility, Landing Gear, Engineering Support Service, and many Specialized services. Our dedicated support team for AOG requests provides highly coordinated troubleshooting and engineering support round the clock.

4.1 Vision & Mission

- To provide best in class and timely quality services to the customers by maintaining highest standards of regulatory and safety compliance.
- Maintaining all aircraft of the captive workload of the feet of Air India in a continuous state of airworthiness by the system of preventive and corrective maintenance to secure a high level of safety.
- Provide a "One Stop" solution to the customer with fast Turn Around Time.
- To capture maximum Third-Party work from in and around India
- To get DGCA approval under CAR 147 approval.
- To obtain FAA and EASA approval for all its establishment and facilities.
- Aggressive Marketing policy for more and more third-party work.
- It needs to Department centric so, every Departmental Heads need to be responsible for the deliverables to fulfill the overall vision.
- Continuous monitoring of Quality through quality audit etc.
- Constant endeavor to upgrade the services, delivering highest customer satisfaction in terms of Quality, Service and Cost effective and ensuring long term strategic relationship.
- All-out effort to be the world class MRO without compromising the quality standard.
- Updating and enhancing the capability through training of the personnel and equipment of latest technology.
- Multi skilling of the personnel through cross training to enhance the productivity.
- Optimizing operational cost.

4.2 Future Planning

The company is planning to improve revenue generation by way of providing MRO services pertaining to Existing Capabilities to third parties (through aggressive marketing) and acquiring new Capabilities. AIESL plans to acquire EASA Base Maintenance Capability to capture Aircraft Redelivery Business. It intends to expand on its MRO Services to the Defense sector such as DRDO/IAF/Indian Navy. To acquire EASA certifications for our Landing Gear overhaul Capability and CFM 56-5B Engine overhaul Capability, as also to upgrade ATEC Shop to service various components of A320 NEO Family Aircraft.

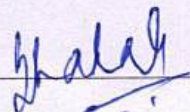
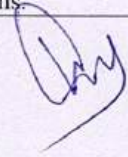
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5. General Terms & Condition of Tender (GTC):

5.1	The bid shall be furnished under single stage-two-part bidding basis i.e., Technical-bid and Price Bid, sent as soft copies to be enclosed on GeM portal as mentioned in NIT. AIESL invites interested bidders to provide "Tender for AMC for Operation/Filling/Routine maintenance of Tube Wells, Pumps & Motors, Underground/Overheads water Tanks, booster/Sewerage Pumps at various locations of AI Engineering Services Limited. Different Location hereto refer as the locations defined in workscope (section 10) On Open Tender considering L1 Least cost criteria for selection as per enclosed Technical and financial bid. The complete tender can be downloaded from GeM portal & AIESL's website.
5.2	AIESL reserves the right to itself to postpone and/ or extend the date of receipt or to withdraw the Bid notice, without assigning any reason thereof, entirely at its discretion. In such an event, bidders shall not be entitled to any compensation, in any form whatsoever.
5.3	Bidders are advised to quote strictly as per terms and conditions of Tender and not to stipulate any deviation / exceptions.
5.4	Vague replies such as "Refer covering letter, conditions of Bid etc. shall be avoided. Such replies shall be deemed to be incomplete and may prevent the Bid from being considered by the AIESL.
5.5	The bidders in their own interest are advised to be very careful while mentioning their rates in price bid in electronic form.
5.6	The services covered by this Bid Specification shall be executed strictly in accordance with the conditions specified in this Bid document. If any of the aforesaid condition is not clear to the bidder, clarification may be sought from the TENDERER before submission of bids. Bidders are advised to accept all the conditions specified in the Bid document, to facilitate early finalization of bids. Separate set of price conditions (such as bidders' standard printed conditions) enclosed with the offer and any reference there to may render the Bid liable to summarily rejection.
5.7	The bidder shall submit rate analysis/bifurcation of quoted price if so desired by the AIESL.
5.8	It is the exclusive responsibility of the bidder to obtain any mandatory certifications required.
5.9	Any addition, deletion or substitution in the bid document is not permitted. Failure to do so may render the bid liable for summarily rejection. The Contract shall be for the whole Works, based on the BIDS (Technical and financial bid) submitted by the Bidder.
5.10	The complete tender can be downloaded from GeM portal & AIESL's website.
5.11	Bids received through fax/Email/Hard copy will not be considered.
5.12	Soft copy of Bids should be neatly submitted, all pages duly numbered, duly Signed and stamped on every page by an authorized Signatory of the bidder. Unsigned Bid will be rejected.
5.13	The rates quoted in the Price Bid should be clearly typed / written in figures and words free from over typing or over writing. The corrections, if any, must be authenticated by the full Signature of the person, who has Signed the bid
5.14	The Price bids should be in Indian Rupees (INR) only.
5.15	Conditional discounts / credits, if any, shall not be given any consideration in the evaluation.
5.16	AIESL reserves the right to accept or reject, in whole or in part, any of the bids, without assigning any reason whatsoever at any stage.
5.17	The Bids should be valid for acceptance by AIESL for a minimum period of 120 days from the date of opening of the technical bid.
5.18	All information related to the price quoted by the bidder should be given only in the prescribed bid format. The technical Bid should not contain any indication of the price. In case the price quoted is indicated in the technical Bid, the Bid will be rejected, without any reference to the Bidder. No further correspondence will be entertained in this regard.
5.19	Price bids WOULD BE OPEN of only those bidders who qualify based on evaluation of their technical bid and accordingly such bidders would be intimated.
5.20	The bid is to be submitted after careful study and examination of the tender document, and after obtaining a full understanding of the requirements. Bidders are therefore advised to study the tender document carefully before submitting their bids. The submission of a bid will imply that the Bidder has read this tender, its terms & conditions and has fully understood the work scope, specifications, project execution and solution implementation requirements.
5.21	The Agreement would be signed between AIESL, and the bidder selected for award of the contract. The bidders must confirm their willingness to sign such Agreement containing the entire principal terms and conditions of this tender
5.22	AIESL reserves the right of not awarding any contract to any of the Bidders.
5.23	The bidders should bear all the costs associated with the preparation and submission of their bids, including the costs incurred in presentations, demonstrations etc for the purpose of evaluation of the bids by AIESL. AIESL will in no case be held responsible or liable for such costs regardless of the conduct or outcome of the bidding process. AIESL would however be responsible for the cost on account of travel of its Evaluation Team if a decision is taken

	during the process of evaluation of the bids to make visits to client sites.
5.24	Determination of whether the bid complies with the tender requirements or not will be at the sole discretion of AIESL.
5.25	It will be the responsibility of the bidder to comply and pay all taxes/ levies/ duties in the country of origin as well as in India, as applicable for the entire contract.
5.26	The prices quoted in the price bid must be inclusive of all applicable taxes, levies, and duties till the delivery of the complete solution to AIESL. The taxes, levies, and duties components applicable in the country of origin of the Bidder as well as that applicable in India for all the items of price bid format should be indicated clearly and separately in the Price Bid. In case, no taxes are applicable, it should be indicated as 'NIL' in the price bid format
5.27	Any increase in taxes / levies / duties in subsequent years will be reimbursed by AIESL on submission of proof of payment by the bidder. Similarly, in case of any reduction in the taxes/ levies/ duties from the present level, the benefit will be passed on to AIESL.
5.28	In case, any new taxes / levies / duties are introduced in future by the Government of India during the period of the contract, the same shall be reimbursed to the bidder by AIESL on submission of proof of such payments
5.29	Costs if any to be borne by AIESL in respect of the Project Implementation should be clearly indicated in the Price Bid giving the break-up there of element wise
5.30	The Price Bids must be complete in all respects and no representation whatsoever would be entertained by AIESL for inclusion of any other cost head / cost after the opening of the bids. The prices quoted should remain firm / fixed for the entire term of the agreement. Withdrawal or unilateral modification of the Bids shall constitute a breach of terms of the tender and the Bids shall be liable for rejection therefore thereof. No representations from the unsuccessful bidders shall be entertained with respect to the evaluation of their bids by AIESL, whatsoever
5.31	Payment will be made through ECS (Electronic Clearing Service).
5.32	Bidders are advised to quote strictly as per terms and conditions of Tender and not to stipulate any deviation / exceptions. Any deviation in format will lead to disqualifications.



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6. Instruction to Bidders (ITB)

6.1	<p>Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the relevant contact person indicated as below:</p> <p>AI Engineering Services Ltd., Production, Planning & Materials Management- Engineering, Northern Region, New Avionics Complex, IGIA, Terminal-2, New Delhi-110037 GST # 07AAFCA9618L2Z9 PAN # AAFCA9618L Email: aieslpurchase.nr@aiesl.in dgmppcnr@aiesl.in</p>
6.2	<p><u>Clarification of Bidding Documents:</u></p> <p>A prospective Bidder requiring any clarification of the bidding documents may notify the contact person by e-mail at the address indicated in the ITB. AIESL will respond to any request for clarification received prior to the Pre-Bid date. AIESL response will be published on AIESL's website including a description of the inquiry, but without identifying its source. AIESL shall not be obliged to respond to any request for clarification received later than the above said period. Further, the mere request for clarification from the bidder(s) shall not be a ground for seeking extension in the deadline for submission of bids.</p>
6.3	<p><u>Pre-Bid Meeting</u></p> <p>The purpose of the Pre-Bid meeting shall be to clarify the issues and to answer questions received from or any matter that shall be raised by the prospective Bidders. The Bidders are advised to send their queries as per date and time mentioned in Notice Inviting Tender. The queries may be addressed to: aieslpurchase.nr@aiesl.in.</p> <p>Text of the questions raised, and the responses given, together with any responses prepared after the Pre - Bid meeting, shall be transmitted without delay (without identifying the sources of the question) to all participants of the Pre-Bid meeting. Any modifications or alteration to the Bidding documents listed in Tender that shall become necessary because of the Pre-Bid meeting, shall be made by AIESL exclusively through the issue of an Addendum / Corrigendum separately and shall be available on AIESL's website. No separate press advertisement will be given for the same. Addendum and/or Corrigendum, if any, to the Tender, shall be referred to and taken into consideration by the prospective Bidders. It is the Bidder's responsibility to visit the said portal regularly for the aforesaid Addendum / Corrigendum as applicable.</p> <p>6.3.1 Non-attendance of the Pre-Bid meeting shall not be a cause for disqualification of a Bidder. Interested Bidders who desire to attend the Pre-Bid meeting shall communicate one day in advance to the Pre-Bid meeting scheduled date to make necessary arrangements for entry passes with names of their representative (only one authorized representative per Bidder), by email to aieslpurchase.nr@aiesl.in.</p> <p>6.3.2 Only 1(one) representatives of each Bidder shall be allowed to attend the Pre-Bid meeting on the date fixed by AIESL. The Bidders authorized representatives shall carry an authorization letter on the letter head of the Bidder duly Signed by the authorized Signatory for the Bidder, along with an identity card to attend the Pre-Bid meeting.</p> <p>6.3.3 Inputs/suggestions/queries submitted by the Bidders as part of the Pre-Bid meeting and otherwise will be given due consideration by AIESL. However, AIESL is not mandated to accept any submission made by the Bidder and the final decision will rest with AIESL.</p>
6.4	<p>A pre-bid conference, which will be held on refer Table No 1 of NIT. Bidder can join the meeting remotely or in person. A maximum of one representative of each prospective Bidder Shall be permitted to attend the pre-bid conference. The representative(s) must carry an authority letter from the company's authorized signatory for participation in the pre-bid conference. The name(s) of the representative(s) for the pre-bid conference may also preferably be directly sent to AIESL in advance of the date of pre-bid conference by e-mail as under: (Refer Table No 1 of NIT). E-mail: aieslpurchase.nr@aiesl.in</p>
6.5	<p><u>Bid Offer Validity:</u> The Proposal shall be valid for a period of one hundred twenty days (120) calendar days from the date of opening of Technical Bid. Prior to expiry of the validity period of the Proposal, AIESL may request the Bidders to extend the validity period of the Proposals. The request and the response there to shall be made in writing. A Bidder agreeing to the request shall not be permitted to modify its Proposal but shall be required to extend the validity of its Proposal. All the terms of the RFP shall continue to be applicable during the extended period of validity.</p>
6.6	<p><u>Bid Submission:</u></p> <p>Online on Gem Portal.</p>

6.7	PART-I	This shall be named “Technical Bid” . No bid price related information shall be mentioned in the Technical Bid. Note Price Bid can be masked
6.8	PART-II	It shall be named “Price Bid” .
6.9	Technical Bid opening venue will be at the office AIESL and as per given schedule. If so desired, a representative of Bidder may be present at the time of opening of tenders. The representative must carry an authority letter from the Bidder's authorized signatory for participation in the tender opening. The name of the representative may also preferably be directly sent to AIESL in advance of the date of opening of the tenders by e-mail as under: E-mail: aieslpurchase.nr@aiesl.in	
6.10	Price bids will be opened of those bidders who have successfully fulfilled the technical criteria. They will be intimated separately through email.	

7. Commercial Terms & Conditions (CTC):

7.1 Bid Security / Earnest Money Deposit

- 7.1.1 An Earnest Money Deposit (EMD) of Rs. 26,774/- INR must be submitted online. “Bid security in favor of “AI Engineering Services Limited,” and payable at New Delhi.
- 7.1.2 It is clarified that Bidders seeking exemption under MSME provisions are required to submit the Bid Security Declaration Form in the manner provided in Instructions to Bidder in lieu of the Earnest Money Deposit.
- 7.1.3 Tenders received without EMD shall be rejected.
- 7.1.4 In case a Bidder withdraws his bid during the process of evaluation of tender or fails or refuses to accept the contract if awarded in his favor, the Earnest Money Deposit will be forfeited.
- 7.1.5 EMD of the Tenders, who do not qualify in the ‘Technical Bid’, will be refunded to them within one month of the award of contract.
- 7.1.6 EMD in respect of the successful Bidder will be adjusted against Security Deposit / Performance Bank Guarantee. EMD in respect of bidders, who have been unsuccessful in the evaluation of the price bids, would be refunded within one month of award of the contract.

7.2 Security Deposit / Performance Bank Guarantee

- 7.2.1 A Security deposit (SD) @ 5 % of the contract value, or a Performance Bank Guarantee (PBG) for the same amount would be required to be submitted by the successful Bidder within two weeks from the date of award of contract. The SD / PBG is for meeting the project commitments till the end of the contract period. The SD / PBG would be refunded / returned within three months of successful completion of contract period subject to adjustment for penalties, if any, on account of deficiencies in performance as per the terms of the contract.
- 7.2.2 It is to be noted that the costs involved in furnishing of the PBG / SD are to be borne by the bidder who has been awarded the contract and the same is to be included in the commercial bid.

7.3 Invoices and Payment:

7.3.1 Invoices

On successful completion of month, the invoices shall be submitted by successful Bidder to the (PPMM.), NR for certification along with User department and to be submitted to Finance Department with 21 days (14 days in case of MSME supplier) from the date of issue of invoice for further processing of the same for payment.

7.3.2 Billing

- a. Bills will be cleared after submission of SD.
- b. The payment terms will be released up to 60 days (40 Days in case of MSME) from the date of invoice after duly certification thereof by the User Department of AIESL.
- c. No Advance payment shall be made by AIESL.
- d. Payments will be made through ECS (Electronic Clearance Service) mode only.
- e. The payment shall be made after deduction of all applicable taxes like Tax Deducted at Source (TDS) & TDS on GST.
- f. Work Order Number must be mentioned on the Tax Invoice, failing which it will not be accepted.
- g. In case the AIESL is not able to claim input GST credit on account of any fault, omission or noncompliance by the Service Provider, the Service Provider shall take prompt corrective action to ensure that the AIESL is able to claim input GST credit. Till such corrective action is taken, the AIESL reserves the right to withhold the payments to the extent of GST credit. However, if the AIESL is not able to claim input GST (In spite of the corrective actions taken by the vendor), then the AIESL shall reserve the right to permanently withhold payment to the extent of GST.

8. General Terms and Conditions (GTC)

8.1	<p>8.1. Penalty:</p> <p>In case the Contractor does not complete the works within the stipulated time of completion given by Engineer-in-Charge, excluding the emergency works which are to be attended on the same day, DGM (P&F) shall have the authority at his discretion to get these works carried out through other agencies at the risk & cost of the Contractor. The extra cost incurred in execution of these works through other agencies shall be recovered from the bills/security deposit of the Contractor along with a penalty @ 1% per week (up to a maximum of 10% of the total cost of work or contract value) plus GST Applicable as per Contract Administration Proforma.</p> <p>8.1.b Exit Clause / Termination of the Contract/Agreement:</p> <p>If, the performance of the Contractor is found to be unsatisfactory or for any other reason, AIESL may terminate the Contract by giving one month's notice in writing to the Contractor. He will however complete all the works, he is entrusted with, till the notice of termination, is served upon him. b) In case, the Contractor wants to terminate the Contract / Agreement, he can do so by giving at least three months' notice in writing for the purpose.</p>
8.2	<p><u>Force Majeure Event</u></p> <p>8.2.1 Neither the Service Provider nor AIESL (collectively "Parties" and individually "Party") shall be in breach of any obligation under the Contract if it is unable to perform that obligation in whole or part by reason of occurrence of Force Majeure Event.</p> <p>8.2.2 Force Majeure Event means extraordinary events or circumstance beyond human control such as an event described as an act of God (like a natural calamity, but not including seasonal rains) or events such as a war, strike, riots. The affected Party shall give immediate notice in writing of occurrence of a Force Majeure Event as soon as it occurs (in any case not later than 5 days of information about the occurrence of such an event becoming known to such Party) and shall thereafter keep the other Party informed of the continuation or termination of such event as soon as possible (and in any event within three (3) days of the continuation or termination of such event).</p> <p>8.2.3 Notwithstanding the occurrence of a Force Majeure Event, the affected Party shall use its best reasonable efforts and due diligence to mitigate the economic and other effects of the event of Force Majeure and shall reasonably allocate its available resources, giving priority to its obligations under the Contract.</p> <p>8.2.4 The Party so affected shall take all reasonable steps to remedy the failure and reasonably allocate its available resources, giving priority to perform its obligations under the Contract and to keep the other Party informed of the steps being taken to mitigate the effects of an event of force majeure.</p> <p>8.2.5 If the performance in whole or in part or any obligation under the Contract is prevented or delayed by any reason of subsistence of a Force Majeure Event for a period exceeding 90 (Ninety) days, either Party may at its option terminate the Contract without any repercussions on either side.</p> <p>8.2.6 Notwithstanding the punitive provisions contained in the Contract for delay or breach of Contract, the Service Provider would not be liable for imposition of any such damages so long as the delay and/or failure of the Service Provider in fulfilling its obligations under the Contract solely attributable to the occurrence of a Force Majeure Event.</p>
8.3	<p><u>Resolution of Disputes and Arbitration</u></p> <p>8.4.1 Any dispute arising between the Service Provider and AIESL(Party/Parties), in respect of the construction, interpretation, application, meaning, scope, operation or effect of the Contract or the validity or breach thereof (the "Dispute"), shall first be settled by mutual consultation between the authorized representatives of the Parties. If the Dispute remains unresolved after a period of 90 (ninety) days from the date when the mutual consultation has, the same shall be settled and finally resolved by arbitration.</p> <p>8.4.2 Such arbitration shall be conducted in accordance with the Arbitration and Conciliation Act, 1996, as amended from time to time, by a panel of three (3) arbitrators. The Parties shall appoint one</p> <p>(1) arbitrator each and the two</p> <p>(2) such appointed arbitrators shall in turn appoint the third</p>

	<p>(3rd) arbitrator as the presiding arbitrator.</p> <p>8.4.3 The arbitration award passed under the arbitration shall be final and binding on the Parties.</p> <p>8.4.4 The proceedings of the Arbitration shall be conducted in English language and place of arbitration shall be Delhi.</p> <p>8.4.5 Each Party shall bear their own cost with respect to such arbitration</p>
8.4	<p><u>Subcontracting</u></p> <p>a) The essence of the Tender is that there will be no subcontracting or delegation or outsourcing of any of Services to any third party.</p> <p>b) Any Subcontract may be allowed by the Successful Bidder after the issuance of the LOA.</p> <p>c) However, if any sub-contracting is proposed by the Successful Bidder, such appointment / engagement of the sub-contractor shall be at the sole discretion of AIESL. Before proceeding, it is necessary to obtain written permission from AIESL.</p> <p>d) In event, the Contract is sub-contracted or assigned, in violation of terms specified hereunder or the Contract, AIESL reserves the right to terminate the Contract and/ or take appropriate action against the Successful Bidder/ claim damages/ any other remedies for breach of the Tender/ Contract as per applicable penalty clause specified in this Tender document.</p>
8.5	<p><u>Recovery of Sums Due</u></p> <p>a) Whenever under the Contract any sum of money is recoverable from Bidder, AIESL shall be entitled to recover such sum from the monthly bills. If the value of monthly bills is not sufficient to recover the dues recoverable under the contract, the same will be recovered by invoking bank guarantee / security deposit held by AIESL. In the event of the said security deposit /Bank Guarantee being insufficient, the balance of total amount recoverable shall be deducted from any sum due to Bidder under this or any other contract with AIESL.</p> <p>b) Should this amount be insufficient to cover the said full amount recoverable, Bidder shall pay to AIESL on demand the balance amount within 14 days of the demand along with the interest as per applicable SBI lending rate from the due date specified in the demand notice.</p> <p>c) If any amount due to AIESL is so set off against the said security deposit, the Service Provider shall have to make good, the said amount immediately but not later than 14 (fourteen) calendar days, to restore the Security Deposit to its original value. Non- restoration of such Security Deposit will be treated as event of default, leading to right of AIESL to take appropriate remedial action, including termination.</p> <p>d) In addition to the above, AIESL reserves the right to deduct from the Successful Bidder's invoice, amounts attributable to loss or damage caused to AIESL -employees / cargo / equipment / machinery / building or any other property of AIESL or any damage caused to any third party by negligence or due to reasons attributable to the Successful Bidder including its employees.</p>
8.6	<p><u>Assignment</u></p> <p>During the Term of the Contract, the Successful Bidder shall not assign any of its rights or duties under the Contract without prior written consent of AIESL. Any assignment or transfer in violation of this Clause shall result in termination by AIESL with damages to the Successful Bidder.</p>
8.7	<p><u>Non-Waiver</u></p> <p>Failure of AIESL to enforce any of the terms & conditions incorporated in the Tender / Contract, or failure or delay to exercise any rights or remedies herein, or by law or failure to properly notify the Successful Bidder in the event of breach, or the acceptance of or payment of any Services hereunder shall not release the Successful Bidder and shall not be deemed a waiver of any right of AIESL to insist upon the strict performance thereof or of any of its or their rights or remedies as to any such Services regardless of when such Services have been delivered nor shall any purported verbal modification or revision of the order by AIESL act as waiver of the terms hereof. Any waiver to be effective must be in writing.</p>
8.8	<p><u>Fraudulent Practices</u></p> <p>a) AIESL requires that Bidders observe the highest standard of ethics during the Bidding process and execution of contracts. In pursuance of this, AIESL defines, for the purpose so this provision, the terms set forth be low as follows:</p> <p>i. "Corrupt practice" means the offering, giving, or soliciting of anything of value to</p>

	<p>influence the action of a public official in the procurement process or in contract execution.</p> <p>ii. "Fraudulent practice" means a misrepresentation of facts to influence a procurement process, or the execution of a contract deemed to be detrimental to AIESL and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial non-competitive levels and to deprive AIESL of the benefits of free and open competition.</p> <p>b) Shall reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the Contract.</p> <p>c) Shall declare a Bidder ineligible and blacklist such Bidder, either indefinitely or for a stated period if at any time, AIESL determines that the Bidder has engaged in corrupt or fraudulent practices in competing for, or in executing the Contract.</p> <p>d) Shall rescind the Contract forthwith, in case of Successful Bidder adopting fraudulent / corrupt practices during the currency of the Contract.</p> <p>e) EMD or Security deposit shall be forfeited in addition to the above-mentioned remedies which AIESL shall have taken.</p>
8.9	<p><u>Change Management</u></p> <p>The Service Provider shall address all the problems which will occur during the contract period at no additional cost. The Service Provider shall identify and resolve problems due to which the SP is not able to give the desired performance.</p> <p>Introducing a Change</p> <p>i) AIESL shall have the right to propose, and subsequently require, AIESL to order the SP from time to time during the performance of the Contract to make any change in requirements provided that such Change falls within the general scope of the work, does not constitute unrelated work, and is technically practicable.</p> <p>ii) The SP may from time to time during its performance of the Contract propose to AIESL for any Change that the SP considers necessary or desirable to improve the quality or efficiency of the contract. AIESL may at its discretion approve or reject any Change proposed by the SP.</p> <p>iii) Notwithstanding the clauses mentioned above, no change made necessary because of any default of the SP in the performance of its obligations under the Contract shall be deemed to be a Change, and such change shall not result in any extra cost or Time for achieving Operational Acceptance. AIESL and SP will agree, during contract period for coordination to achieve better result within the work scope.</p>
8.10	<p><u>Confidentiality</u></p> <p>i) The Bidder / Successful Bidder shall always keep confidential, all information acquired in consequence of this Tender, including (without limitation) the any / all data concerning the technology, software & programs, technical processes, business processes, procedures, personal data, business affairs</p> <p>ii) The Bidder / Successful Bidder shall not disclose the Confidential Information to any other third party without the prior written consent of AIESL unless such disclosure is (a) required by law, decree, order or directive of a competent judicial / administrative / legislative authority (b) such Confidential Information is or becomes generally available to the public through no breach of such Bidder / Successful Bidder (c) was in the Bidder / Successful Bidder's possession prior to the time of receipt of it by such Bidder / Successful Bidder (d) Is developed independently by the Bidder / Successful Bidder or (e) is rightfully obtained by third party without breach of this Clause.</p> <p>iii) The Bidder / Successful Bidder agree that any such information received by it shall be</p> <p>(1) protected and kept in strict confidence, using the same degree of care and safeguards as it uses to protect its own information of like importance, but in any case, no less than a reasonable degree of care</p> <p>(2) not to use Confidential Information for any purpose other than to carry out its respective obligations under this Tender.</p> <p>iv) It is understood by the Bidder / Successful Bidder that the breach of provisions of this Clause or the provisions of confidentiality agreed by the parties under the Contract shall cause irreparable harm and injury to AIESL for which monetary compensation may not be adequate. Therefore, in addition to the damages, AIESL shall be entitled to injunctive or other equitable relief against such Bidder / Successful Bidder or any other remedy under law or at equity.</p> <p>v) The Bidder/ Successful Bidder shall execute a separate Non-Disclosure Agreement with AIESL on non-judicial stamp paper of requisite value. In addition to the content hereunder, all global laws</p>

	related to privacy and confidentiality will have to be maintained. vi) The Successful Bidder shall be committed to respect privacy and to ensure lawful processing of personal data. The Successful Bidder shall be responsible, as a sole data controller, for its own processing of personal data pursuant to and / or in connection with the Contract.
8.11	Indemnification The Contractor shall indemnify AIESL against any claim, damage, loss or penalty including cost thereof arising out of any breach or violation of Govt. levies, terms & conditions of the Contract & provisions of all the laws including labour laws as applicable from time to time, governing employees deployed by him and any accident/incident involving the manpower deployed by him.

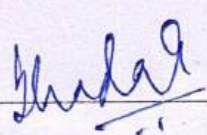
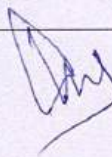
9.Exemptions / Preference to MSME Units:

9.1	As per Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 issued vide Gazette Notification No. 503 dated 23.03.12 by Ministry of Micro, Small and Medium Enterprise of Govt. of India., MSEs must be registered with any of the following to avail the benefits / preference available vide Public Procurement Policy MSEs Order, 2012 i. District Industries Centers (DIC) ii. Khadi and Village Industries Commission (KVIC) iii. Khadi and Village Industries Board iv. Coir Board v. National Small Industries Corporation (NSPC) vi. Directorate of Handicraft and Handloom vii. Any other body specified by Ministry of MSME. viii. Udyog Aadhaar
9.2	MSEs participating in the tender must submit the certificate of registration with any one of the above agencies indicating the details of the tendered item along with their bid.
9.3	The MSEs registered with District Industries Centers must submit the Acknowledgement of Entrepreneur Memorandum (EM) Part-II along with their bid. The MSEs registered with National Small Industries Corporation (NSPC) must submit the valid NSPC registration certificate along with their bid.
9.4	The Micro and Small Enterprises not registered for the trade/item for which this tender is relevant, would not be eligible for exemption / preference.
9.5	The registration certificate issued from any one of the above agencies must be valid as on close date of the tender. The Successful Bidder should ensure that the same is valid till the end of the Contract period.
9.6	The MSEs, who have applied for registration or renewal of registration with any of the above agencies/bodies but have not obtained the valid certificate as on close date of the tender, are not eligible for exemption / preference.
9.7	Exemption from submission of EMD – The MSEs registered with above mentioned agencies/bodies are exempted from payment of EMD.
9.8	The Successful Bidder (MSME/Non MSME) will be required to submit the Security Deposit as applicable on the Contract value. However, in case of MSE Bidders, the Security Deposit/Bank Guarantee can be submitted on yearly basis renewable every year.
9.9	Note: Above policy of extending benefits is meant for procurement of only goods produced and services rendered by MSEs and not for any trading activities by them.

10. WORK SCOPE

The scope of work consists of operation & routine maintenance of tube wells, pumps & motors, booster / sewerage pumps. This includes uninterrupted water supply for filling underground & overhead water tanks in all areas of AIESL at Terminal-II from 8:00 AM to 07:00 PM (11 HOURS) on all days. Brief scope of work is as under:-

10.1	You will be responsible for operation, routine maintenance & checking of tube wells, pumps & motors, booster / sewerage pumps, filling water in underground & overhead water tanks in following areas : a) Avionics Complex and JEOC b) A-320 Hangars Complex
10.2	You will provide adequate number of qualified and trained operators to operate and maintain the water supply systems to ensure uninterrupted water supply from 8:00 AM to 07:00 PM on all days at all locations during entire Contract period (Location listed in TABLE 10.1). Minimum One Operator & One Helper must be available at all the times to operate & maintain water supply.
10.3	You will maintain necessary records / logbooks / schedules for keeping the check on the performance & condition of the plants and a copy may be submitted in AIESL user department for invoice verification and record keeping.
10.4	The workers deployed by you under this Contract shall not be utilized to carry out other works except for operation & maintenance of water plants & accessories.
10.5	You will provide services in Night Shift also as per requirement, for which you will be given necessary instructions well in advance. The payment for night shifts will be made on pro-rata basis depending on total number of night shifts attended per month i.e. proportionate to your monthly charges.
10.6	You will make necessary arrangements at no extra cost as per requirement to carry out checks for electrical failure of pumps & motors, contact in electrical wiring, operating electrical panel, pump connecting parts, plugs etc. periodically.
10.7	As we do not possess any layout plan or drawings of the pipelines, the Contractor is required to find out sources & layout of water supply system at their own.
10.8	In the event of any loss or damage to our property during the process of maintenance or operation of water supply by your personnel, the Contractor will be liable to make good such losses.
10.9	The following materials shall be arranged by the Contractor & no extra payment will be made on this account. a) Fuse wires and insulation tapes. b) Sutli & safeda for plumbing works. c) Oil & grease for motors and pumps.
10.10	The following jobs shall be carried out by the Contractor for which payment will be made as per laid down procedure. You will be entitled to claim only the cost of material used in repair with profit along with monthly bills. a) Repair of Pumps, Motors, Water Supply Lines, Water Tanks, Valves etc. b) Cleaning of Under Ground Water Tanks & Overhead Water Tanks
10.11	The passes of workers are to be made by the Contractor from BCAS/DIAL/CISF for carrying out day-to-day maintenance works at his own cost and total liability lies with the service provider.
10.12	List of Submersible Tube Wells, Booster Pumps, Underground Water Tanks and Overhead Water Tanks is listed below in TABLE 10.1
10.13	No payment will be made extra or recovered for increase or decrease up to 2 Nos. of tube wells / pumps & motors.



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TABLE 10.1

LIST OF SUBMERSIBLE TUBE WELLS, OVERHEAD & UNDERGROUND WATER TANKS AT AVIONICS COMPLEX, JEOP AND A-320 HANGARS COMPLEX.

Sl. No	Location	Quantity (Nos.)	Capacity
SUBMERSIBLE TUBE WELLS			
1	Steel Gate	1	10.0 HP
2	Garbage Point	1	10.0 HP
3	A-320 Canteen	1	10.0 HP
BOOSTER PUMPS			
1	Water Pump Room	2	10.0 HP
2	Fire Pump Room (Automatic)	3	15.0 HP
3	Sewerage Pump	1	7.5HP
UNDERGROUND WATER TANKS			
1	Water Pump Room (Avionics)	2	20000 L
2	Fire Pump Room (Avionics)	5	25000 L
3	A-320 Hangars (Fire Fighting)	3	25000 L
OVERHEAD WATER TANKS (AVIONICS / JEOP)			
1	Admin. Block (GM-Engg)	2	1000 L
2	Admin. Block (GM-Engg)	1	500 L
3	Avionics Complex	2	10000 L
4	Avionics Complex	1	2000 L
5	Avionics Complex	2	500 L
6	Cooling Tower	2	15000 L
7	Wheel Assembly	2	1000 L
8	Wheel Assembly	1	500 L
9	Fire Pump Room	1	1000 L
10	Water Pump Room	1	500 L
11	Engine Spares Store	3	2000 L
12	Engine Spares Store	2	2000 L
13	Overhead RCC Tank	1	50000 L
14	A-320 Canteen	2	2000 L
15	ATEC Shop (ATEC 5000 / ATEC 6000)	2	1000 L
16	Old Canteen PPC	1	1000 L
17	Time Office / Security Office	2	1000 L
OVERHEAD WATER TANKS (A-320 HANGARS)			
1	Battery Shop	1	1000 L
2	R & D Store	1	1000 L
3	Fire Pump Room	1	500 L
4	Annexe-1	2	2000 L
5	Annexe -1	1	1000 L
6	Annexe -2	1	2000 L
7	Annexe -2	4	1000 L
8	Annexe -3	8	1000 L
9	Annexe -4	2	2000 L
10	Annexe -4	3	1000 L

12 .Technical Bid(s) Form (Part-I)**Annexure - A****12.1 (enclose soft copy of TB on Gem portal):**

Name of the Bidder			
Complete Address of the Bidder			
Name of the Contact Person			
Telephone No. / Mobile No.			
email ID			
1	Details of the Bidder(s)		
i.	Whether Bidder is a Proprietorship/Partnership Firm, LLP Etc./Company registered in India under the Indian Companies ACT 1956 OR Indian Companies Act 2013	Yes / No	
ii.	Details of Registration of Bidder. Self-attested copy of Registration Certificate to be enclosed. (If Applicable)	-----	
2	Whether EMD of Rs. 26,774/- (Twenty six thousand seven hundred seventy four only) being submitted (MSME / UTR no.) (Refer Clause for AIESL bank details. T1.13)	Yes/No	
3	Experience details The bidder must have experience of 3 years in AMC for Operation/Filling/Routine maintenance of Tube Wells, Pumps & Motors, Underground/Overheads water Tanks, booster/Sewerage Pumps of similar nature from 2020 onwards ending last day of month previous to the one in which applications are invited should be either of the following:- (i) One similar completed work costing not less than the amount equal to 80% cost of the tender value or (ii) Two similar completed work costing not less than the amount equal to 50% of the tender value or (iii) Three similar completed work costing not less than the amount equal to 40% of the tender value (Must) .	Yes / No.	Details
4	The bidder must have an average annual turnover of 2,00,808/- Rupees in FY 2021-22, FY 2022-23, and FY 2023-24. The bidder Shall Submit The following documents in Support of Average annual turnover (i) In case The bidder is required to get his accounts audited as per law, Self-Attested copy of the Audited Balance Sheet and Profit & Loss account For in FY 2021-22, FY 2022-23, and FY 2023-24. (ii) In case the bidder is not required to get his accounts audited as per law, A Certificate from A Chartered Accountant Certifying Its Turnover for in FY 2021-22, FY 2022-23, and FY 2023-24.	Yes / No	
5	Bidder must have a working office in Delhi / NCR at the time of submission of the Tender?	Yes / No	
6	Whether having GST registration? Self-attested copy to be enclosed? (Must)	Yes / No	
7	Whether having PAN. Self-attested copy to be enclosed. (Must) .	Yes / No	PAN:
8	Whether having PF Registration Number	Yes / No	
9	Whether having ESI Registration Number	Yes / No	
10	Electrical License (Number / Validity)	Yes / No	
11	Whether self-attested copy(s) of Income Tax Returns for last three financial years viz. in FY 2021-22, FY 2022-23, FY 2023-24 —Enclosed? (Must)	Yes / No	

Tender No.AIESL/PPMM/DEL/NR/17/25225 Dated:04/04/2025

12	Whether payment terms of 60 days credit accepted? (Must)	Yes / No	
13	Whether start of services within a week from the date of accepting LOA, is accepted?	Yes / No	
14	Has your Company/Firm/Proprietorship firm, LLP etc. ever been Black-Listed by AIESL / AIAHL / any agency of the Airport or elsewhere? If yes, please give details.	Yes / No	
15	The compliance documents for technical specification related to this tender as per the work scope. If yes, please give details and enclose compliance documents.		
16	Any other information which Tenderer may like to furnish. (Separate sheets may be enclosed if required)		
17	Self-attested Certificates mentioned in checklist (Annexure-B) 12.2		
17.	Declarations:		
1)	It is confirmed that we have the capability & capacity to provide the services as per terms of the Tender. Yes/No (.....)		
2)	It is confirmed that there is no hidden cost to AIESL except for the cost as per rates quoted in the Price (Financial) Bid(s) (Part- II) Form. Yes/No (.....)		
3)	It is confirmed that we have carefully gone through understood, and hereby agree to abide by all the Terms & Conditions, Scope of work and Specifications governing the Tender. Yes/No (.....)		
4)	It is also confirmed that the quoted rates are valid for 120 days from the date of opening of the Technical - Bid(s). Yes/No (.....)		
5)	It is also confirmed that the information given in the Tender and documents attached are true and correct to the best of my knowledge and belief and nothing material is concealed. Yes/No (.....)		
6)	It is also confirmed that I am authorized to sign the Tender documents. Yes/No (.....)		
7)	All the required document are submitted in English language. Yes/No (.....)		
8)	Supporting documents/certificate related to Bid(s) should be properly numbered, labeled, countersigned, and attached with tender document. Yes/No (.....)		
-9)	Non-compliance to TEC or column left blank will lead to disqualification. Yes/No (.....)		
10)	Enclose all soft copies as mentioned in Technical Bid(s), kindly do not enclose link for accessing the soft copies of documents. Yes/No (.....)		

Signature of Authorized Signatory:

Name & Designation:

Company/Firm/Proprietorship firm (Name & Seal):

Date:

Place:

12.2 Check List:

Following Documents have been attached with Technical Bid(s) (Part- I)

Annexure - B

Self-Attested copies of: -		
1.	Certificate of Incorporation (If applicable) *	
2.	PAN No. (Mandatory)*	
3.	GST Registration (Mandatory)*	
4.	ESIC	
5.	PF	
6.	Bank details to be provided as Annexure attached.	
5	IT Returns for the Financial year 2021-22, 2022-23, and 2023-24 (Mandatory)*	
6	Copy of audited Balance Sheet, P&L and turnover certified by CA as per point number 4 of Technical Bid(s) (Part- I)	
7	Address proof of establishment i.e. Electricity Bill/Telephone Bill/ Lease Deed as applicable for office premises.	
8	MSME Certificate (self-attested), if registered	
9	Receipt of EMD (UTR no.)	
10.	Copies of work completion certificates in respect of proof of experience (order copy self-attested)	
11.	Tender document duly signed, stamped, and completed in all aspects (pages) (Mandatory)*	

Place:

Signature of Bidder.....

Date:

Name

Designation

Seal/Stamp

Shadab

Chauhan

12.1 Technical Bid(s) (Part- I) Evaluation (TBE):	
1.	Part-I i.e., Technical Bids shall be evaluated for establishing eligibility of the bidder as well as techno- commercially responsiveness as per bid conditions, and a list will be drawn up of the responsive bids whose technical bids are eligible for consideration.
2.	During the detailed evaluation of "Technical Bids", AIESL will determine whether each Bid: i. Meets the eligibility criteria ii. Has been properly signed iii. Is accompanied by the required bid securities declarations iv. Is substantially responsive to the requirements of the bidding documents. During the detailed evaluation of the "Price Bids", the responsiveness of the bids will be further determined as per remaining bid conditions.
3.	During Technical qualification/ Commercial Bid evaluation, AIESL may, at its discretion, ask any Bidder for a clarification of its Bid. The request for clarification and response shall be in writing or e-mail, however, no change in the price or substance of the Bid shall be sought, offered, or permitted. Reply shall be submitted by Bidder within a stated reasonable period. If Bidder does not provide clarifications of the information requested by the date and time set in AIESL's request for clarification, its Bid may be rejected.
4.	AIESL will award the Contract to the Bidder who has offered the lowest evaluated Bid price criteria, provided that such Bidder has been determined to be eligible in accordance with the provisions of Bid evaluation and eligibility criteria.
5.	AIESL reserves the right to accept or reject any bid, and to cancel the bidding process and reject all bids, at any time prior to the award of Contract, without thereby incurring any liability to the affected bidder or bidders. However, the Bidder(s) who wish to seek reasons for such decision of cancellation/ rejection shall be informed of the same by AIESL unless its disclosure reasonably could be expected to affect the sovereignty and integrity of India, the security, strategic, scientific, or economic interest of the state or lead to incitement of an offence.
6.	The bidder whose bid has been accepted will be notified of the award by AIESL prior to expiration of the Bid validity period through the "Letter of Acceptance/ Letter of Award", which will state the sum that AIESL will pay to the Contractor in consideration of the execution, completion by the Contractor as prescribed by the Contract.
7.	AIESL will evaluate and compare the submitted bids on Least cost selection L1 criteria, whose bids are determined to be substantially techno-commercially.
8.	The Technical Bids would be first evaluated for compliance. AIESL reserves the right at its sole discretion to seek whatever information, documents etc. from the Bidder as it may consider necessary for the purpose of evaluation of the Bids.
9.	In the event the Bidder fails to provide any information or documents sought by AIESL, the Bid of the said Bidder shall be rejected by AIESL. No correspondence in this regard will be entertained.
10.	The Bidders must meet all the mandatory technical qualification criteria as listed in this tender, Should a bidder fail to comply with one or more of the mandatory criteria, his bid will not be evaluated any further.
11.	Bidders are advised to note that taking deviation to following terms and conditions of Tender shall lead to rejection of their Bids: i. Firm/Quoted Price throughout the Contract Period and the extension period ii. Scope of work iii. EMD iv. Period of Validity of Bid v. Performance Bank Guarantee / Security Deposit vi. Arbitration / Resolution of Dispute vii. Force Majeure viii. Statutory Compliance to Applicable Laws ix. Registration of PAN & GST in the name of Firm
12.	AIESL would evaluate the responses based on the detailed information as provided. The decision of AIESL in this regard shall be final.
13.	The Bidders who qualify as per the Technical Bid evaluation criteria and other requirements of the Tender would be considered for next stage of Tender process.
14.	Bids will be rejected if submitted after the last date as per Table 1
15.	Bids will be rejected in case of EMD is not submitted except if the bidder is exempted as per MSME exemptions

Tender No.AIESL/PPMM/DEL/NR/17/25225 Dated:04/04/2025

16.	<p>The award of Contract shall be subject to fulfilment (in addition to eligibility criteria and the Undertakings as provided under the Tender) of following conditions by the Bidder:</p> <p>i) The Successful Bidder must convey acceptance of Letter of Award (LOA)/contract within 7 days of receipt of the same and provide their bank details with a cancelled cheque.</p> <p>ii) The Successful Bidder must commence the Services within one day after execution of the Contract/Acceptance of LoA.</p> <p>iii) The Successful Bidder shall execute the Contract within 14 days of acceptance of LOA. The cost towards the preparation and execution of the Contract shall be borne by the Successful Bidder.</p>
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Technical Eligibility Criteria (TEC):

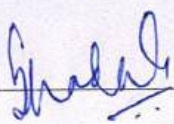
- 1) The Bidder can be a Proprietorship, Partnership Firm, LLP etc. or a Company registered in India under the Indian Companies Act 1956/2013.
- 2) The Bidder is required to submit as EMD of Rs. 26,774/- (Twenty Six Thousand Seven Hundred Seventy Four only) by online payment mode, receipt of the payment should be attached along with Technical Bid(s) (Part- I) on GeM portal. The MSEs bidder registered under **Udyam Registration** are exempted from payment of Earnest Money Deposit (EMD) provided MSEs is registered for trade/manufacture/services rendered for the item relevant to the tender.
- 3) The bidder must have PAN Number and GST Number at the time of application of tender. Self-attested copy of PAN Number & GST Number must be enclosed along with Technical Bid(s) (Part- I).
- 4) The Bidder Must Submit Self Attested copy of Income Tax return for the Price (Financial) year 2021-22, 2022-23 & 2023-24 along with Technical Bid(s) (Part- I).
- 5) The bidder must have an average annual turnover of Rs **2,00,808/-** in FY 2021-22, FY 2022-23 and FY 2023-24. The bidder Shall Submit The following documents in Support of Average annual turnover (I) In case The bidder is required to get his accounts audited as per law, Self-Attested copy of the Audited Balance Sheet and Profit & Loss account For FY 2021-22, FY 2022-23 and FY 2023-24. (II) In case the bidder is not required to get his accounts audited as per law, A Certificate from A Chartered Accountant Certifying Its Turnover for FY 2021-22, FY 2022-23 and FY 2023-24.
- 6) The bidder should not have been blacklisted/ debarred by any Government Departments, Agencies or Public Sector Undertakings in India as on the date of submission of the tender.
- 7) Point of Contact/Clarification: Single point contact to be provided by the bidder along with email ID and telephone number of the contact person for any clarification during tender process.

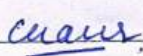
Name:	
Designation:	
Email ID:	
Contact no.	
Office Address:	

Also provide details the authorized officer who will be submitting the Bid(s):

Name:	
Designation:	
Email ID:	

For any queries from AIESL related to tender, please (Refer Clause T1.12)







Price (Financial) Bid(s) (PB) (Part- II), enclose soft copy of PB on Gem portal):

Annexure - C

PROFORMA FOR PRICE BID
(To be submitted along with Financial Bid)

I/We hereby Tender for execution of the works referred to in the Scope of Works in the aforesaid Tender document as per the terms and conditions referred to therein and in accordance with all the specifications, designs, drawings & other relevant details.

I/We hereby quote AMC charges @ Rupees _____ per month (in figures) Rupees _____ per month (in words) including GST.

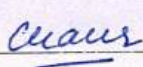
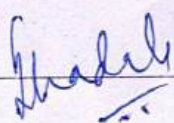
Undertaking : I / We have carefully gone through and have understood all the Terms & Conditions (General / Special), Scope of Works and Specifications governing the tender.

I hereby confirm that I am duly authorized to sign the Tender document.

Signature with Date : _____
Name : _____
Designation : _____
Place : _____
Company Name with Seal : _____

Note:

Note In Technical Bid submission on Gem portal, kindly mask rates On GeM portal Final amount quoted must inclusive of all taxes.



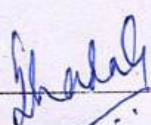
Price (Financial) Bid(s) (Part- II) Evaluation Criteria:

1.	The Part-II i.e. Price Bid of only of those Bidder(s), who are found to be meeting the eligibility criteria as well as techno-commercially responsive for the subject Works shall be opened thereafter. The date of opening of the Bid shall be notified separately to all the eligible & techno-commercial responsive Bidder. Bidder(s) can view Bid opening event in person or over online call at their end.
2.	The Bids of Bidder(s), who are not considered eligible and techno commercial responsive, shall not be opened. The decision of AIESL will be final and binding in this regard.
3.	The Price Bids of only those Bidders who qualify under the Criteria and comply with the other Tender requirements would be considered for bid evaluation.
4.	All the prices will be in Indian Rupees (in words and figures). In case of discrepancy, the amount in word will prevail.
5.	The prices, once offered, must remain fixed and must not be subject to escalation for any reason whatsoever within the period of the validity of the proposal and the contract. A proposal submitted with an adjustable price quotation or conditional proposal shall be treated as nonresponsive.
6.	Bidder should not leave any field blank. In case the field is not applicable, Bidder must indicate "0" (zero) in all such fields.
7.	It is mandatory to capture all taxes including duties and levies wherever applicable and/or payable. All the taxes of any nature whatsoever shall be borne by the Bidder and should be mentioned separately.
8.	The bid amount shall be inclusive of packing, forwarding, transportation, insurance, labor cost delivery charges and any other charges as applicable.
9.	All costs incurred due to delay of any sort, shall be borne by the Bidder.
10.	AIESL reserves the right to ask the Bidder to submit proof of payment against any of the taxes, duties, levies indicated within specified time frames.
11.	AIESL reserves the right to ask the Bidder to submit analysis of rate and data sheet for the rates quoted in the Price bid by the bidder including break-up of price quoted.
12.	If the price for any of the service is not explicitly quoted in the price bid or mentioned as zero, it is assumed that the price for that element is absorbed in some other service element for which a price has been quoted and AIESL has the right to source services for which no price was quoted or quoted as zero at no additional price.
13.	If taxes or any other applicable charges are not indicated explicitly, they are assumed to be bundled within the prices quoted and unbundling of these charges will not be entertained either during evaluation or while signing the contract.
14.	The costs quoted should be individually classified under "Recurring" and "Non-Recurring". All such costs would be considered for evaluation of the price bids.
15.	It will be the responsibility of the bidder to comply and pay all taxes / levies / duties in the country of origin as well as in India, as applicable for the entire contract.
16.	The prices quoted in the commercial bid must be exclusive of all applicable taxes and duties. The taxes and duties components applicable in the country of origin of the Bidder as well as that applicable in India for all the items of price bid format should be indicated clearly and separately in the Price Bid. In case, no taxes are applicable, it should be indicated as 'NIL' or 'Zero' in the price bid format.
17.	TDS (applicable to Indian bidders) shall be deducted by AIESL on all payments, as per applicable Government of India rules & regulations.
18.	Any increase in taxes / levies / duties in subsequent years will be reimbursed by AIESL on submission of proof of payment by the bidder. Similarly, in case of any reduction in the taxes / levies / duties from the present level, the benefit will be passed on to AIESL.

19.	In case, any new taxes/ levies/ duties are introduced in future by the Government in the country of origin or in India during the period of the contract, the same shall be reimbursed to the bidder by AIESL on submission of proof of such payments.
20.	Unconditional discounts and credits, if any, would be adjusted in the total bid price for price comparison.
21.	Conditional discounts and credits, if any offered in the price bid, will not be considered for price comparison.
22.	Representations, if any, for modifications to the price quoted in the price bids will not be entertained after opening of the Tender.
Price Preference	
23.	The MSEs registered with above mentioned agencies/bodies for the Tendered Service and quoting price within price band of L1+15% (fifteen per cent) shall also be allowed to supply a portion of requirement by bringing down their price to the price quoted by L1 in a situation where the price quoted by the L1 Bidder (the "L1 Price") is from other than a MSE and such MSE shall be allowed to supply <u>100 % (hundred %)</u> of total Tendered value/service.
24.	An MSE unit will not get any purchase preference over another MSE unit.

Award of Contract:

The final selection of the bidder will be based on Least Cost Selection (L1). The bidder quoting the lowest bid will be awarded the contract. In Gem portal bidder to quote price inclusive of taxes.



Chauhan

(Must enclose with TB part- I)

Annexure III

DECLARATION
(to be given on Company's Letter Head)

(If not attached / Noncompliance will lead to disqualification)

To
D.G.M. (PPMM)
AI Engineering Services Limited, Delhi,
New Avionics Complex, IGI Airport, T2, Delhi
India- 110037

Sub: Declaration

Ref: Tender No.:

I/We..... hereby confirm that our Firm/Company/Group/Group Company has not been black listed
debarred by AIESL or any of the State Government or Central Government of India and it subsidiary.

Place:

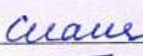
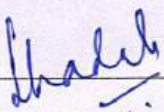
Date:

Signature of Bidder.....

Name

Designation

Seal/Stamp



(Must enclose with TB part- I)

Annexure IV

UNDERTAKING
(from bidder (On Bidders Letterhead))

(If not attached / Noncompliance will lead to disqualification)

To
D.G.M. (PPMM)
AI Engineering Services Limited, Delhi,
New Avionics Complex, IGI Airport, T2, Delhi
India- 110037

Sub: Undertaking

Sir,

Having examined the bidding documents, I/we undersigned, offer to supply, and deliver (description of goods / services) in conformity with the said bidding documents as per the prices given in the price Bid(s). We undertake, if our Bid(s) is accepted, commence and complete the delivery of services specified in the tender from the date of receipt of PO/LOA.

I/We agree to abide by this Bid(s) for a period of 120 days from the opening of Technical Bid(s) (Part- I). It shall remain binding upon us and may be accepted at any time before the expiration of that period, until a formal LOA is prepared and executed, this Bid(s), together with your written acceptance thereof, shall constitute a binding contract between us.

Place:

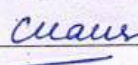
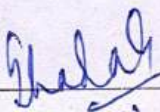
Date:

Signature of Bidder.....

Name

Designation

Seal/Stamp



(Must enclose with TB part- I)

Annexure V

Chartered Accountant's Certification for Turnover (To be given on company letterhead)

(If not attached / Non-compliance will lead to disqualification)

I, C.A (Name)_____ membership number _____ Have verified the P&L account, balance sheet, Income details as per the documents /records Submitted for verification and hereby certify that the Turnover of

M/s._____ (the Bidder's name) for the last three years for services as mentioned below:

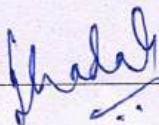
- 1) FY 2021-2022 _____
- 2) FY 2022-2023 _____
- 3) FY 2023-2024 _____

Date:

Place

Signature of C.A &

Seal



Chauhan

(To be Provided by Successful Bidder before LOA)

Annexure VI

PERFORMANCE BANK GUARANTEE /SECURITY DEPOSIT FORM

To
D.G.M. (PPMM)
AI Engineering Services Limited, Delhi,
New Avionics Complex, IGI Airport, T2, Delhi
India- 110037

Sub: Performance Bank Guarantee /Security Deposit Form

Whereas (Name and address of the bidder) (Hereinafter called "the service provider") has undertaken, in pursuance of contract no..... datedto supply (description of services) (herein after called "the contract"), and whereas it has been stipulated by you in the said contract that the service provider shall furnish you with a bank guarantee by a scheduled commercial recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract and whereas we have agreed to give the service provider such a bank guarantee.

Now therefore, we.....Bank, hereby affirm that we are guarantors and responsible to you, on behalf of the service provider, up to a total of (Amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the service provider to be in default under the contract and without cavil or argument, any sum, or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

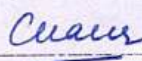
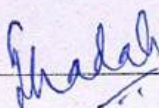
We hereby waive the necessity of your demanding the said debt from the service provider before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the service provider shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition, or modification.

This guarantee shall be valid until the day of 2025.

(Signature of the authorized officer of the Bank)

Name & Designation of the Officer
Name & Address of the Bank Branch



(Must enclose with TB part- I)

Annexure VII

ACCEPTANCE OF TERMS AND CONDITIONS

(To be printed on bidder's company letter head and submitted along with Technical Bid(s) (Part- I))

To
D.G.M. (PPMM)
AI Engineering Services Limited, Delhi,
New Avionics Complex, IGI Airport, T2, Delhi
India- 110037

Sub: Acceptance of Terms and Conditions

- 1) I/We have carefully gone through and have understood and hereby agree to unconditionally abide by all the terms and conditions, required work scope/services details governing the Tender.
- 2) I/we hereby confirm that I/we are authorized to sign Bid(s) documents and the information given in the Tender is true and correct to the best of my/our knowledge and belief and nothing material is concealed.
- 3) Rates quoted by us in the Price Bid(s) Format will remain firm for a period of 120 days from the date of opening of the Technical Bid(s) (Part- I).
- 4) We confirm that the prices/ rates and taxes as quoted by us in the Price Bid(s) are final and no additional Cost shall be applicable to AIESL. We also confirm that there is no hidden cost to AIESL over and above those indicated in the Price Bid(s) format.
- 5) In case AIESL decides to place contract on us, we agree to maintain our quoted rates firm till completion of the Contract.
- 6) We confirm that the benefit of reduction in Statutory Taxes/Levies, if any arising during the Contract Period, if awarded in our favor would be passed on to AIESL wherever applicable.
- 7) I/we confirm that /we do not have any relative who is an employee of AIESL or its subsidiaries and is likely to benefit us during the Award/implementation of the Contract.
- 8) I/we also indemnify that any subsequent detection of direct or indirect beneficiary of any application/award of any contract to any employee of the organization may result in disqualification/termination. AIESL will have the sole discretion to do so, and such cases cannot be referred for arbitration.

Place:

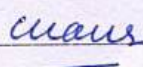
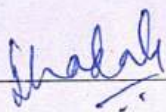
Date:

Signature of Bidder.....

Name

Designation

Seal/Stamp



(Must enclose with TB part- I)

Annexure VIII

LETTER OF AUTHORIZATION FOR SITE VISIT

(to be submitted in Bidder's Company Letter Head duly signed and stamped)

To
D.G.M. (PPMM)
AI Engineering Services Limited, Delhi,
New Avionics Complex, IGI Airport, T2, Delhi
India- 110037

Subject: Letter of Authorization for site visit

The following person(s) are hereby authorized to visit the site at the address:
DGM (PPMM),
AIESL NR. A320 NAC, IGIA T2,
New Delhi India 110037

Sr. No	Name	E-mail ID	Contact No.	Signature
1)				
2)				

Place:

Date:

Signature of Bidder.....

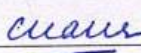
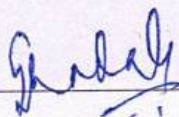
Name

Designation

Seal/Stamp

Note:

- The authorized representatives must carry a valid photo identity.
- Site visit time Monday to Friday (Working Day) 09:00 am to 04:00 pm.



(Must enclose with TB part- I)

Annexure IX

SECURITY DEPOSIT DECLARATION FORM

(to be submitted in Bidder's Company Letter Head duly signed and stamped)

To
D.G.M. (PPMM)
AI Engineering Services Limited, Delhi,
New Avionics Complex, IGI Airport, T2, Delhi
India- 110037

Sub: Security Deposit Declaration Form

I/We, the undersigned declare that:

After qualifying for award of Contract for Tender No. AIESL/Tender/PPMM/xx/xxxx/xxxxxx dated xx-xx-2025 for AMC for Operation/Filling/Routine maintenance of Tube Wells, Pumps & Motors, Underground/Overheads water Tanks, Booster/Sewerage Pumps at various locations of AIESL, New Delhi. We will deposit 5% (Five percent) of the total value of the Contract towards interest free Security deposit, within two weeks of receipt of the Contract (LOA).

The Security Deposit will be paid by online mode through ECS (NEFT / RTGS) as per details below:

Beneficiary Name	AI Engineering Services Limited, Delhi
Bank Name	State Bank of India (Main Branch)
Branch	11 Sansad Marg, New Delhi- 110001
A/c No	33029526378
IFSC Code	SBIN0000691
Payble at	New Delhi

Place:

Signature of Bidder.....

Date:

Name

Designation

Seal/Stamp

