

Tender reference no: AIESL/PPMM/GM/HQ/2026/63



Hiring of service providers for Deployment of Experienced Technical manpower.

To,

General Manager - PPMM,
2nd Floor, CRA building, Safdarjung Airport
New Delhi-110003.
Telephone: +91-11-24600787
GST # 07AAFCA9618L2Z9
PAN # AAFCA9618L

From: -
NAME & ADDRESS OF THE AGENCY/BIDDER (With Stamp)
M/s.....
.....
.....
Phone:
Email:

For AI Engineering Services Ltd
S/d

For GM (E-PPMM)



Tender reference no: AIESL/PPMM/GM/HQ/2026/63

DISCLAIMER

While the document has been prepared in good faith, no representation or warranty, express or implied, is or will be made, or no responsibility or liability will be accepted by AI Engineering Services Ltd. (AIESL) or any of its employees, in relation to the accuracy or completeness of this document and any liability thereof expressly disclaimed. The RFP is not an offer by AI Engineering Services Ltd., but an invitation. No contractual obligation on behalf of AI Engineering Services Ltd., whatsoever, shall arise from the offer process unless and until a formal contract is signed and executed by duly authorized officers of AI Engineering Services Ltd. and the Bidder.

The information is provided on the terms and conditions set out in this Tender.

This Tender is not an agreement and is neither an offer nor invitation by AI Engineering Services Ltd. to the prospective bidder(s) or any other person. The purpose of this Tender is to provide interested parties with information that may be useful to them in making their technical and commercial offers pursuant to this Tender.

AI Engineering Services Ltd. to make no representation or warranty and shall have no liability to any person or bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this Tender or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the Tender and any assessment, assumption, statement or information contained therein or deemed to form part of this Tender or arising in any way in the tender process.

AI Engineering Services Ltd. also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any or bidder upon the statements contained in this Tender.

Any information/documents including information/documents pertaining to this Tender or subsequently provided to bidder(s) and/or successful bidder and information/ documents relating to the bidding process; the disclosure of which is prejudicial and/or detrimental to, or endangers, the implementation is not subject to disclosure as public information/ documents.

No contractual obligation on behalf of AI Engineering Services Ltd., whatsoever, shall arise from the offer process unless and until a formal contract is signed and executed by duly authorized officers of AI Engineering Services Ltd. and Bidder.



Tender reference no: AIESL/PPMM/GM/HQ/2026/63

NOTICE TO BIDDER (NTB)

AI Engineering Services Ltd. (AIESL) has been incorporated under the Indian Companies Act 1956. AIESL is an Aviation MRO and fully owned Company of Government of India which provides maintenance, repair and related support for fleet of aircraft of Govt. organizations as well as commercial domestic and international airlines.

Scope of Contract

The contract is for providing qualified Aircraft Technicians (Mechanical / Avionics) to AI Engineering Services Ltd. (AIESL) on PAN India basis as per operational requirements.

The selected service provider shall deploy manpower at locations specified by AIESL including but not limited to:

- Delhi
- Mumbai
- Nagpur
- Thiruvananthapuram
- Any additional stations across India as required by AIESL.

AIESL reserves the right to increase, decrease, or redistribute manpower deployment requirements across India based on operational exigencies.

OBJECTIVE

The purpose of this Tender document is to engage the recruitment agencies for deployment of experienced Technicians (Mechanical / Avionics) and to invite bids (single bid), from experienced, capable & reputed Service Providers registered in AIESL across India.

Notice Inviting Tender (NIT)

AI Engineering Services Ltd (AIESL),
2nd Floor, CRA Building, Safdarjung Airport Complex,
New Delhi-110003
Phone no-011-2566-7831
Website: www.aiesl.in

e-Tender is invited on GeM Portal from eligible and qualified bidders meeting Qualification Criteria for supply of the following goods/services:

Sr. No.	Brief Description of Goods / Services /Category	Quantity (in UOM)	Earnest Money Deposit (EMD)* (in Rs.)	Remarks
1	Hiring of service providers for Deployment of Experienced Technical manpower.	140 in staggered manner	₹ 2 lakhs	For detailed Specifications, please see work scope

For detail, the Tender is available for downloading free of cost from AIESL website www.aiesl.in or may also be downloaded from GeM portal.

AI Engineering Services Limited



Tender reference no: AIESL/PPMM/GM/HQ/2026/63

1.1 Critical Data Summary

AIESL Reference No.	
Description of Service	Hiring of service providers for Deployment of Experienced Technical manpower.
Type of Tender	Product/Services: Service NCB (National Competitive bidding): two bid system
Selection Criteria	Least cost selection L1
Submission of Bids	Through GeM Portal only
Date of issue of tender	Refer portal
Place and time of pre bid conference	Refer portal
Process to raise pre bid queries	Pre-bid queries (if any) must be raised by bidders on GeM at least one day prior to pre bid meeting. Any other mode of queries will not be entertained.
Site Visit	Not required
Last date/ time for submission of Bids documents through portal ("Due Date/ Time")	Refer Portal
Date and Time of Opening of technical Bid	Refer Portal
Opening of Financial Bid	Refer Portal
Extension of Due Date/Time	The Due Date / Time of submission and opening of Bids may be extended at any time, at the sole discretion of AIESL. Bidders are advised to visit GEM Portal regularly for updates.
Estimated value of the Tender	₹ 14,86,80,000 CR (Exclusive of Taxes)
Earnest Money Deposit (EMD)	₹ 2 Lakh /- (INR Two lakhs Only) Beneficiary Name: AI Engineering Services Limited, Delhi Bank Name: <u>HDFC Bank</u> Branch: BK-11, Sector-1, Noida, UP-201301 A/c No 50200107884866, IFSC Code: HDFC0001897, Payable at: New Delhi The bidder may pay the EMD amount through the following online payment link: https://forms.eduqfix.com/aiengineering/add
Period of contract	Two years
Payment Terms	30 Days after submission of invoice in respective regional MM department.

1.2 ABBREVIATIONS:

AITB	Appendix to Instructions To Bidders	MSMED	MSME Development (Act)
AEP	Airport Entry Pass	NEFT	National Electronic Funds Transfer
ADP	Airport Driven Permit	NIT	Notice Inviting Tender
BCAS	Bureau of Civil Aviation Security	PAN	Permanent Account Number
BOQ	Bill of Quantities	PC	(Indian) Penal Code
BSD	Bid Securing Declaration	PPD	Procurement Policy Division
DPIIT	Department for Promotion of Industry and Internal Trade	PQB	Pre-Qualification Bidding
EFT	Electronic Funds Transfer	PVC	Price Variation Clause
EPFO	Employees Provident Fund Organization	RAP	Reverse Auction Process
ESI	Employees State Insurance	RCM	Reverse Charge Mechanism
GCC	General Conditions of Contract	SC	Scheduled Caste
GeM	Government e -Marketplace	SCC	Special Conditions of Contract
GST	Goods and Services Tax	ST	Scheduled Tribe
GSTIN	GST Identification Number	TCS	Tax Collected at Source
GTE	Global Tender Enquiry (International Competitive Bidding)	TDS	Tax Deducted at Source
HSN	Harmonized System of Nomenclature	TIA	Tender Inviting Authority
IEM	Independent External Monitor	TIS	Tender Information Summary
IPR	Intellectual Property Rights		
INR	Indian Rupee		
ITB	Instructions To Bidders		
JV	Joint Venture		
JV/C	Joint Venture/ Consortium		
LoA	Letter of Award (Acceptance)		
MII	Make in India		
MSE	Micro and Small Enterprises		
MSME	Micro Small and Medium Enterprises		



A. GENERAL TERMS & CONDITIONS (GTC):

AI Engineering Services Limited (AIESL) reserves the right to accept or reject any/or all bids, annul the tender process and reject all bids at any time prior to issuance of Letter of Award without incurring any liability to the Bidders(s) or without any obligation to inform the Bidders (s) of the grounds for its action. AIESL also reserves the right to extend the validity period of the Tender due date and has right to re-issue the Tender without Bidders having right to object to such reissue.

1. Bid Submission requirements, Tender Opening and the evaluation process:

- Bid is to be submitted on Portal only. There is no fee for downloading the Tender Documents for Submission.
- Bidders are requested to carefully examine the Tender Document, Terms & Conditions of Assignment, Specifications and if there should be or appear to be any ambiguity therein, they should immediately liaise with AIESL for necessary clarification.
- The Bid document should be neatly filled in and signed on all pages. All the enclosures should accompany the tender document before submission of the Bid.
- The tender document is serially numbered with page numbers marked on each page. Tender documents should be signed by the bidder with date and stamped with company seal.
- The Tender shall contain the name of the authorized signatory with designation, postal address, email address & Telephone no. for the Bid in connection with the Tender.
- The Tender document shall include the documentary proofs for qualifying requirements.

2. Submission of bids:

The Bidders should submit their Bids on GeM portal only.

3. Grounds for Rejection of Bids

- i. Without fulfilling of mandatory conditions.
- ii. The bids should be neatly presented. Corrections, if any, should be duly authenticated with full signature of the authorized person who is signing the Tender, failing which the Tender is liable to be rejected.
- iii. All relevant supporting documents attached with the said bids must be duly signed by the Bidder. In case the bids are not accompanied by all supporting documents, the bid shall be liable to be rejected.
- iv. The bids are liable to be rejected forthwith, i.e., without being evaluated, on the following grounds:
 - v. If the Tender has been received without mandatory said documents.
 - vi. If bid received without EMD (If applicable and bidders have not applied under MSE/start-up). All details will be fixed which will be filled by the bidders during submission of bids, No further deviations will be granted hence bidders are required to read bid document carefully and filled all details carefully. No typo error is permitted.
 - vii. If the bids received by any other means of medium which is not conveyed in this tender.
 - viii. If the bid document has not been signed by the authorized signatory of the Bidder.
 - ix. If the Price Bid indication has been provided in the Technical Bid response.
 - x. If the information given in response to the Tender is incomplete, ambiguous, without requisite supporting documents, unverified, unattested and/or submission of illegible copies or unexplained materials and/or bids not received as per the desired formats & bidding instructions.
 - xi. If the bid has been received without the undertaking of acceptance of all terms & conditions.
 - xii. If the bid is incomplete in any means.
 - xiii. The above list is only illustrative and there can be other relevant grounds of rejection of bids.



Tender reference no: AIESL/PPMM/GM/HQ/2026/

4. **Evaluation criteria:**

AIESL intends to hire experienced service providers who have previous experience in providing technical manpower support services (Technicians) to meet the prescribed technical criteria suiting the work-scope and whose financial bids are found to be reasonable and acceptable.

Splitting of Work: The distribution of the quantity of technicians/work among the L-1, L-2, and L-3 bidders/service providers shall generally be in the ratio of 50:30:20, respectively, subject to acceptance of L-1 rates by L-2 and L-3 bidders. The final allocation shall be at the sole discretion of AIESL, based on operational requirements, geographical convenience, performance considerations, and other business requirements.

In the event that the L-3 bidder does not accept the L-1 rates, the work shall be distributed between L-1 and L-2 bidders in the ratio of 60:40, subject to acceptance of L-1 rates by the L-2 bidder.

In the event that both L-2 and L-3 bidders do not accept the L-1 rates, the entire order shall be awarded to the L-1 bidder.

AIESL reserves the right to allocate and place orders among the selected agencies for the required manpower at any location across India.

Contract tenure: This contract is for two years (extendable at the discretion of AIESL). AIESL reserves the right to review, curtail, or extend the contract period depending upon organizational needs and vendor performance.

Performance & Compliance: Continuation of work and allocation of work shall be subject to satisfactory performance, adherence to contractual obligations, and compliance with all statutory / regulatory requirements. AIESL reserves the right to suspend or remove any selected service provider for unsatisfactory performance.

Non-Exclusivity: The contract is non-exclusive. AIESL reserves the right to engage one or more empaneled vendors, or any other source including Government platforms (GeM), as deemed appropriate in the interest of safety, efficiency, and business continuity.

Regulatory Safeguard: The decision of AIESL to award order, allocation, or continuation shall be final and binding.

5. **Financial Bid:**

The bidder will have to submit Rates quoted as per Annexure - D. Quoted rates will be inclusive of GST.

6. **Empanelment, Acceptance and Commencement:**

- a. The successful bidder (s) shall be issued LOA by AIESL for commencement of services.
- b. The contract shall be executed with the successful bidder(s), based on the evaluation of the bids on a non-judicial stamp paper of ₹ 100/- (Rupees One Hundred).

7. **Zero deviation:**

Bidders are advised to quote strictly as per terms and conditions of tender document and not to stipulate any deviation / exceptions.

8. **Earnest Money Deposit: 2 Lakhs**

- The Bidder shall submit an EMD of ₹ 2 Lakh/- (Rupees Two Lakhs only) through Electronic Bank transfer to the AIESL Account Number and Bank Particulars, link given at AIESL website, www.aiesl.in. The acknowledgement of the payment shall be attached along with the Bid on GeM portal.
- EMD in any other mode other than what is specified above will not be accepted.

Tender reference no: AIESL/PPMM/GM/HQ/2026/

- It is hereby clarified that the EMD paid through cash and/or cheque shall not be accepted by AIESL.
- EMD will be interest free.
- EMD Exemption applicable to MSEs only if they are registered in the same type of business. i.e The NIC Code mentioned in the Udyam Certificate must be relevant to the scope of work & services covered under this tender.
- EMD of the unsuccessful Bidders will be refunded within 45 days after completion of the Tender process and award of the Contract in favor of the Successful Bidder.
- EMD of the successful Bidder will be returned after receipt of Security Deposit or Bank Guarantee in lieu thereof as stated in the clause of Security Deposit. EMD will be forfeited in the event of Bidder withdrawing or modifying their Bid or fails to abide by any terms of the Tender, after opening of the Bids or deviates or derogates from the conditions of the Tender or if the successful Bidder declines / refuses to accept the Letter of Award (LOA) and execute the Contract, or declines to furnish the Security Deposit.
- If the Successful Bidder seeks exemption from submission of EMD, it must submit the relevant documents.
- If the Bidder is an MSE unit and claims exemption from submission of EMD, in such an event the Bidder shall submit a copy of the relevant MSE certificate at the address mentioned in the Tender along with the submission of the Technical Bid, for their Bid to be considered as per the Tender.
- EMD of the Bidder will be forfeited if the Bidder withdraws or amends its Bid after the due date, impairs or derogates from the Tender in any respect, or declines to accept or honor the Contract if awarded in his favor within the Bid validity period. If the Successful Bidder fails to furnish Security Deposit within the specified period, its EMD is liable to be forfeited.
- AIESL reserves the right to reject / not consider the Bid if it has been received without EMD or proof of submission / details thereof or the EMD has been submitted in a mode other than as specified above, or a valid proof of exemption from submission of EMD has not been provided.

9. **Benefits / Preference for Micro & Small Enterprises (MSEs):**

As per Public Procurement Policy for Micro, Small & Medium Enterprises (MSMEs) Order, 2012 issued vide Gazette Notification No. 503 dated 23.03.2012 by Ministry of Micro, Small and Medium Enterprises of govt. of India, MSEs must be registered with any of the following in order to avail the benefits/preference available vide Public Procurement Policy MSEs Order, 2012.

Support to Start-up Enterprise

Definition of Start -up Enterprises

- 1) As defined by DPIIT, an entity shall be considered as a ' Start -up':
 - a) Up to a period of ten years from the date of incorporation/ registration, if it is incorporated as a private limited company (as defined in the Companies Act, 2013) or registered as a partnership firm (registered under section 59 of the Partnership Act, 1932) or a limited liability partnership (under the Limited Liability Partnership Act, 2008) in India, and
 - b) Turnover of the entity for any of the financial years since incorporation/ registration has not exceeded one hundred crore rupees, and
 - c) The entity works towards innovation, development, or improvement of products or processes or services or a scalable business model with a high potential for employment generation or wealth creation.
- 2) Provided that an entity formed by splitting up or reconstructing an existing business shall not be considered a 'Start -up'.
- 3) A Start -up so identified under the above definition shall be required to obtain and submit along with his bid a certificate of an eligible Start -up from the inter -Ministerial Board of Certification to obtain support.

Support to Start -ups

The Government of India has ordered the following support to Start -ups (as defined by the Department of Promotion of Industrial and Internal Trade - DPIIT).

- 1) **Exemption from submission of Bid Security:** Such Start-ups shall be exempted from payment of Earnest Money they shall be required only to submit Bid Security Declaration).
- 2) **Relaxation in Prior Turnover and Experience:** AIESL reserves its right to relax the condition of prior turnover and prior experience for start-up enterprises subject to meeting of quality & technical specifications. The decision of the AIESL in this regard shall be final.
- 3) Start -ups are relaxed in experience and in turnover criteria, provided they have at least one running or completed contract for providing technical manpower.

The above relaxation shall be applicable only to eligible startups and shall not affect other conditions relating to statutory compliance, technical capability, financial soundness, and performance requirements as specified in the tender document.”

10. Security Deposit:

- The Bidder who qualifies for the award of the Contract will have to deposit with AIESL a sum of rupees which is 5% (Five percent) of the total value of the Contract towards an interest-free Security Deposit, within 2 weeks of receipt of the Contract. The Security Deposit is to be paid by way of an Account Payee Demand Draft, Banker's Cheque, Bank Guarantee (BG) issued from any commercial bank, in favor of 'AI Engineering Services Limited', payable at Delhi.
- In case of submission of Security Deposit (SD) by Bank Guarantee (BG), it may please be noted that the original BG must be forwarded by the Bank directly to AIESL through registered AD (Acknowledgement) as per the detailed procedure which will be advised to the Successful Bidder. The expenses incurred towards submission of the Security Deposit / Bank Guarantee will have to be borne by the successful Bidder.
- Security Deposit if provided by way of Bank Guarantee shall be furnished on non-judicial stamp paper of appropriate value and in the prescribed format, as per Annexure-D.
- The Security Deposit / Bank Guarantee will be refunded/returned without interest within 60 days of the successful completion of services against the Contract after adjusting for damages, if any, that may be imposed under the terms of the Contract.
- Validity of the SD/BG would be 60 days after the scheduled completion of all obligations under the Purchase Order / Contract.
- The SD/BG will apply to successful MSE/Start-ups Units also.
- In case of MSE Bidder, the Security Deposit can be deposited on a yearly basis, renewable every year. The second year Bank Guarantee should be valid for a period of 60 days beyond the Contract Period on successful extension of contract on mutual agreement.
- In case, Security Deposit is not deposited as per the terms of the Tender and the Contract, before the commencement of the Services, the bills presented by the Successful Bidder shall not be processed for payment till the time the Security Deposit is deposited by the Successful Bidder. In the event the Security Deposit is not deposited by the Successful Bidder within 45 days from the date of award of the Contract, AIESL reserves the right to terminate the Contract and re-issue a fresh Tender for providing the Services under the Contract at the sole risk and cost of the Bidder.
- In case of breach of Contract or violation of any terms of the Contract, the Security Deposit shall be forfeited / Bank Guarantee be invoked.
- Such Security Deposit shall not bear any interest and shall be refunded without interest only on successful completion of the Contract and upon fulfillment of all Contractual obligations after a period of 3 months from the expiry of the Contract Period.

11. Invoices, Billing and Payment:



Tender reference no: AIESL/PPMM/GM/HQ/2026/

Invoice and payment: The service provider will submit Invoices periodically by 7th of every month for the numbers of technicians deployed in respective location with details of all necessary supporting documents like statutory requirement, attendance verified by the head of user department for payment to the regional HR office for compliance verifications and it will be processed for further payments to finance, AIESL through regional PPMM office.

Billing: The Billing Cycle shall be the first day of every month.

Payment:

- (i) The payment terms shall be 30 (Thirty) days from the first day of submission of Bill(s)/ Invoice(s) for certification thereof by the User Department of AIESL.
- (ii) No Advance payment shall be made by AIESL.
- (iii) Payment of the undisputed amounts will be made through ECS (Electronic Clearance Service) mode or by cheque if ECS is not available.
- (iv) The payment shall be made after deduction of all applicable taxes including Tax Deducted at Source (TDS).

12. Service Delivery or commencement of services:

- Services shall start from Aug 2026. Term for the said service will be as required to meet operational requirements at MRO facilities of AIESL.
- Service provider shall execute a bond with AIESL for an amount of ₹1,00,000 (Rupees One Lakh only) per technical manpower deployed under the contract. The bond shall serve as a safeguard to ensure continuity of services. In the event that any deployed technical manpower resigns, absconds, or otherwise leaves the job before the expiry of the contract period, the stipulated bond amount shall be liable to be forfeited by AIESL.

13. Price, Contract Validity and Extension:

- (i) The validity of the Contract would be from the date of Acceptance of Letter of Award (LOA)/ by the successful bidder and the term of the proposed contract shall be 02 years, unless terminated earlier as per the terms and conditions of the Contract. However, if mutually agreed, the contract may be extended by AIESL for a further period of 1 year under the same Terms & Conditions.
- (ii) The prices remain constant for the entire tenure of the contract and for further 1 year in case the period of contract is extended. No request for increase in price shall be entertained during the validity period of the contract.
- (iii) In case of any decrease in government duties / taxes / levies if any, by the Government of India, the benefit of the same shall be passed on to AIESL during the period of the Contract. In the event that, such benefit is not passed, AIESL shall have a right to deduct the same from the bills of the Successful Bidder and/or its Security Deposit. Service providers to pay wages to appointed technicians as per **Annexure-J**,
- (iv) Increase in government duties / taxes / levies or introduction of any new taxes by the government during the period of the Contract, the same may be borne by AIESL if mandated by law and requested by the Successful Bidder. However, such request will be considered only if it is substantiated with copies of valid documentary proof.
- (v) The contract period, at the sole discretion of AIESL, may be extended for another one years, at the same rates, terms and conditions, however, subject to satisfactory performance of the Contract during the tenure of the Contract.

14. Variation of Quantity

Variations are permitted as per the company requirement on short notice.

15. Contract survivability:



Tender reference no: AIESL/PPMM/GM/HQ/2026/

In the event the Successful Bidder is acquired by, or merges with another company / entity / organization by operation of law or in any other manner, the terms and conditions of the Tender / Contract applicable to the Successful Bidder shall remain in full force and effect on the new entity and the Successful Bidder shall at all times remain liable to AIESL, with regard to the obligations mentioned herein. AIESL shall, however, have the discretion and option to terminate the Contract in such an event.

16. Contract Severability

If any clause, section, or provision of this Contract is found to be invalid, illegal, or unenforceable, by the provisions of the applicable law, such invalidity, illegality, or unenforceability shall not render the remaining clauses, sections, or provisions hereof invalid, illegal, or unenforceable. In such a case, the Parties shall amend this Contract as appropriate, seeking to achieve the minimum extent necessary to make this Contract, legal valid and enforceable.

17. Compliance with the applicable laws

The Successful Bidder shall comply with all laws in force in India and comply with all the laws whether prevailing in India with regard to the Services as mentioned in this Tender. The laws will include all national, provincial, municipal, or other laws that affect the performance of the contract and are binding upon the Successful Bidder. The liabilities of all statutory / legally mandatory regulations / obligations regarding manpower / product / services will be borne by the Successful Bidder. The Successful Bidder must indemnify AIESL from any breach of any government regulation / infringement of laws, such as copyright act, trademark act, PF regulation, ESI regulation, Labour laws, Minimum wages act, Bombay Labour Welfare Fund Act-1953, Delhi Shops & Establishment Act, Applicable wage/labor codes etc., more particularly as mentioned in the clause herein below.

18. Jurisdiction:

The construction, interpretation, validity and performance of this Tender and/or Contract shall be governed by the laws of India. Any dispute whatsoever, arising out of or in connection with the Tender and/or Contract shall be subject to the jurisdiction of the courts of Delhi only, subject to the clause of dispute resolution and arbitration aforesaid.

19. Compliance of Security regulations:

- a) The contract will be initially for a period of **two years**.
- b) The bidder must have BCAS Security Clearance, as a pre-conditioned for participating in this tender. The Security clearance letter issued by BCAS is to be submitted as a proof of valid clearance. The bidder should have security clearance to comply with requirement of Rule 92, of Aircraft Rules 1937 from the BCAS - HQ, New-Delhi before commencement of the work.
- c) The Bidder should have the Security Program from the respective Airport Operator and Bureau of Civil Aviation Security (BCAS), Government of India. Whenever above agencies impose additional conditions as applicable to the contract during the time frame for this contract, the same shall be complied by the Service Provider throughout the contract period.
- d) The Service provider shall ensure that all the safety and security regulations of AIESL, BCAS, CISF or any other agency associated with airports activity are strictly adhered to, if becomes applicable to this contract any time during service period.
- e) Any violation of security regulations and indulging in illegal activities by his personnel deployed for AIESL will be at the cost / risk of service provider.
- f) The service provider must ensure verification of character and antecedents of his personnel by Local Police before deployment.
- g) The technician deployed by service provider must have valid Airport Entry Permit while working

Tender reference no: AIESL/PPMM/GM/HQ/2026/

- at airport side.
- h) Any lapse noticed on the part of service provider's technician involvement in theft / pilferage / malpractices, shall be inquired into by AIESL Security / other officials of AIESL and a suitable action including penalties / legal proceedings may be taken for breach of contractual liability.
 - i) The service provider shall take responsibility for good conduct of his/her technician in AIESL premises / Airport. If any such employee is involved in any theft / pilferage of property of AIESL / PAX Baggage/ Cargo consignments/AIESL property also in their areas of work as assigned by AIESL, AIESL reserves the right to impose penalty on the bidder apart from the legal provisions.
 - j) It will be the responsibility of the Bidder to ensure that none of his/her off-duty technician deployed for duty, gains access to AIESL premises / Airport.
 - k) The service provider shall provide at his own cost proper uniforms with logo of service provider along-with high visibility jackets (approved by AIESL). The technician shall wear uniform while on duty & identity card issued by the service provider.
 - l) The Bidder shall have a system to issue / retrieve AEP to their technicians while they report / leave the AIESL / Airport premises, as to ensure that they are not misusing the AEP.
 - m) Training cost will have to be paid by the Service Provider for the mandatory Security Awareness Training conducted by AIESL / BCAS for the total number of personnel deployed under this contract. In addition, the Service Provider shall comply with any new Security procedures of AIESL / BCAS / AIRPORT OPERAOR / CUSTOMS, etc. as and when put in place.
 - n) On award of Contract, the Bidder shall be responsible for arranging Airport Entry passes for their technicians from concerned Authorities at their own cost and also get antecedents of personnel verified from Police and other concerned Authorities before their deployment and shall renew the same from time to time. Any delay in renewal shall not be the reason for non-deployment.
 - o) The Bidder shall ensure that Airport Entry Passes are not used for unauthorized purpose by his technicians after retirement/'resignation/ termination. The following instructions shall be strictly complied with by all concerned: -
 - i) The bidder shall ensure that no person, who has retired / left the job on his own or has been terminated from service or whose period of contract has expired shall retain the Airport Entry Pass issued to him for legitimate function at the Airport.
 - ii) It shall be the responsibility of Bidder that NOC is not issued to an employee who has retired/left the job on his own or has been terminated from service unless the Airport Entry Pass issued to him is returned to the authorized signatory of the concerned department/agency.
 - iii) It shall be responsibility of the Bidder to retrieve Airport Entry Passes from the person who has retired/left the job on his own or has been terminated from service or whose period of service has expired and deposit such Airport Entry Passes with the concerned Regional Dy. Commissioner of Security (CA), BCAS, within 10 days after retirement / resignation / termination of their employee (s).
 - iv) Any deviation from the above-mentioned instructions, i.e. / failure to return Airport Entry Passes within 10 days of retirement/ resignation/ termination of any employee, would render defaulter and action would be initiated by the BCAS.

20. **Termination & Exit Clause:**

- (i) In case of unsatisfactory performance or breach of any of the clauses of the contract, AIESL shall issue a notice of 30 days to the Bidder to rectify the breach and improve the Performance failing which AIESL shall be at liberty to terminate this Contract by providing 30 days written notice to the Bidder. In such case, the Bidder shall not be entitled to any compensation whatsoever for costs incurred or to be incurred on this account.

Tender reference no: AIESL/PPMM/GM/HQ/2026/

- (ii) In the event of a breach of confidentiality, the Contract can be terminated by AIESL with a notice period of 1 (one) month.
- (iii) The Parties shall duly comply with their respective obligations during the notice period and thereafter, shall discharge the obligations arising out of the Contract till the termination.
- (iv) Notwithstanding the above, AIESL shall also be at liberty to terminate the Contract for any reason including change in situation/circumstances, etc. by providing a 30-day prior written notice to the Bidder. The Bidder shall also be at liberty to terminate this Contract by providing AIESL with a 90-day prior written notice. In such an event, the terminated party shall have no right to claim compensation/damages, etc. from the terminating party on account of early termination. However, the party shall duly comply with their respective obligations during the notice period and thereafter, shall discharge the obligations arising out of the agreement till the termination.
- (v) In case the Bidder serves the termination notice before exhaustion of 40% of the contract value or, they will be debarred from participating in the immediate next Tender for that item/service.

21. **Selection of Manpower:**

The selection of Manpower shall be strictly as per specifications provided in Annexure-A.

The details of manpower intended to be provided by the successful bidder must be provided to AIESL 7 days prior to being deployed in AIESL.

AIESL may conduct an interview to select the candidates proposed by the service provider and the decision of AIESL management with regard to selection will be final

22. **Integrity, Ethics and Anti-Corruption**

The bidder shall observe the highest standard of ethics during the procurement process and execution of the contract.

AIESL shall reject a proposal for award if it determines that the bidder recommended for award has directly or indirectly engaged in corrupt, fraudulent, collusive, coercive, undesirable or restrictive practices.

The bidder shall not offer any inducement, commission, gift or advantage to any employee of AIESL.

Any violation shall result in:

- Rejection of bid
- Forfeiture of EMD/PBG
- Termination of contract
- Debarment/Holiday listing
- Legal proceedings
- This clause should be aligned with CVC Circulars and GFR Rule 175.

23. **Conflict of Interest Clause:** The bidder shall disclose any actual or potential conflict of interest.

A conflict of interest may arise where:

- Bidder has common directors/partners with another bidder.
- Bidder has access to confidential information.
- Bidder has participated in preparation of tender specifications.

- Bidder has financial or business relationships affecting fair competition.
Non-disclosure shall lead to disqualification.

24. **The bidder should not be:**

Blacklisted, Debarred, Suspended, Put on holiday listing by: Government Departments, PSUs, Airports Authority of India, DGCA, BCAS, Any Government Agency, within the last 3 years.

False declaration shall lead to immediate termination.

Tender reference no: AIESL/PPMM/GM/HQ/2026/

25. Force Majeure:

Neither party shall be liable for failure or delay in performance due to:
 Natural calamities, War, Epidemic/Pandemic, Government restrictions, Civil disturbances, Airport closure, Acts beyond reasonable control, The affected party shall notify within 7 days.
 If force majeure continues beyond 90 days, either party may terminate the contract.

26. Indemnity Clause:

The service provider shall indemnify and hold harmless AIESL against:

- Labour disputes
- Non-payment of wages
- EPF/ESI liabilities
- Third-party claims
- Injury/death claims
- Statutory violations
- Penalties by authorities
- Security violations

The indemnity shall survive termination of contract.

27. Confidentiality:

The service provider and deployed personnel shall maintain confidentiality regarding:
 Aircraft maintenance data, Customer airline information, Security procedures, Technical manuals
 Airport operations, Commercial information, No information shall be disclosed without written permission.

28. Non-Disclosure Agreement (NDA): All deployed personnel shall sign NDA before deployment.

29. Replacement of Manpower Clause: If any technician found:

- Medically unfit
- Security risk
- Poor performer
- Indiscipline
- Non-compliant, shall be replaced within 48 hours. Failure shall attract penalty.

30. Service Level Penalty Clause / Liquidity Damage

A structured penalty matrix will be applied for any non-compliance:

Description	Penalty
Non-deployment of technicians	Rs. 1,000 per person per day
Delay in replacement	Rs. 700 per day
Airport / AIESL Security violation	Up to Rs. 1500 per incident
Non-payment of wages within timeline	Rs. 10,000 per incident
Non-submission of statutory proof	Bill withholding
Fake documents	Contract termination and blacklisting
Absenteeism beyond threshold	Proportionate deduction + penalty

31. Statutory Compliance Clause:

The contractor shall comply with: EPF Act, ESI Act, Contract Labour Act, Minimum Wages Act, Payment of Wages Act, Payment of Bonus Act, Shops & Establishment Act, Labour Codes,



Tender reference no: AIESL/PPMM/GM/HQ/2026/

Professional Tax (where applicable), Industrial Disputes Act, BCAS/DGCA requirements.

Payment shall be released only after:

- Wage disbursement proof
- EPF challans
- ESI/ Medical challans
- Attendance records
- Bank transfer statements
- GST invoice

Non-compliance shall result in withholding of payment.

32. Arbitration Clause

All disputes shall first be resolved amicably.

Failing settlement, disputes shall be referred to sole arbitrator appointed by CHRO or CEO or CMD/AIESL.

Arbitration shall be governed by:

- Arbitration & Conciliation Act, 1996

Seat of Arbitration: Delhi, Language: English

33. Right to Audit Clause

AIESL shall have the right to audit at any time during contract period:

- Wage registers
- Attendance
- EPF/Medical records
- Insurance records
- Deployment records
- Security compliance
- Background verification records

ANNEXURE- A**WORK SCOPE****A. Qualification criteria for personnel deployed for Manpower Services:**

SN		Qualification	Experience
01.	B-1 Aircraft Technician (Mechanical)	<p>Diploma (03 Years) / Degree in Mechanical / Aeronautical Engineering or equivalent recognised by central / state Government with 60% marks / equivalent grade (55% or equivalent grade for SC / ST / OBC candidates)</p> <p>OR</p> <p>AME diploma / certificate in Aircraft Maintenance Engineering (02 or 03 Years) in Mechanical Stream from DGCA approved training school / Institution under rule 133B with 60% marks / equivalent grade (55% or equivalent grade for SC /ST/OBC candidates) (Candidates from DGCA approved AME Training Institute / School who are eligible as per current list)</p> <p>OR</p> <p>10+2 with Physics, Chemistry and Mathematics from recognized board/ university with 3 years of aviation experience in any MRO.</p>	Post qualification minimum one year aircraft maintenance experience preferably on type of aircraft B777/ B787/ A320 family with CFM 56 and or CFM LEAP 1A/ B737 NG/ B737 Max.



Tender reference no: AIESL/PPMM/GM/HQ/2026/

2	B-2 Aircraft Technicians (Avionics)	<p>Diploma (03 Years) / Degree in Electrical / Electronics / Telecommunication / Radio / Instrumentation Engineering or equivalent recognised by central / state Government with 60% marks/ equivalent grade (55% or equivalent grade for SC / ST / OBC candidates)</p> <p>OR</p> <p>AME diploma / certificate in Aircraft Maintenance Engineering (02 or 03 Years) in Avionics Stream from DGCA approved training school / Institution under rule 133B with 60% marks / equivalent grade (55% or equivalent grade for SC / ST / OBC candidates) (Candidates from DGCA approved AME Training Institute / School who are eligible as per current list)</p> <p>OR</p> <p>10+2 with Physics, Chemistry and Mathematics from recognized board / university with 3 years of aviation experience in any MRO.</p>	<p>Post qualification minimum one year aircraft maintenance experience including current experience, preferably on type of aircraft B777 / B787 / A320 family with CFM 56 and or CFM LEAP 1A / B737 NG / B737 Max</p>
<p>AIESL management reserves the right to relax the condition of the qualification/ experience requirement in view of the company requirement.</p>			

B. Work Timings, Hours and reporting: Shift duty (2 morning 2 afternoon and 2-night pattern) or 6 days a week or as advised by regional General Manager, Engineering.

C. Indicative total requirement:

The tentative requirement of technicians are 140 in staggered manner which will be assessed by regional general Manager after award of contract.

The Pay structure for technical manpower will be as per Annexure-F.

D. Commencement of Services:

Induction of manpower is planned within 7 days after award of contract or as decided by AIESL.

E. Place of work: Delhi, Mumbai, Nagpur, Thiruvananthapuram

F. Service Standards:

The services rendered shall adhere to the time / procedures as specified and agreed to in the Service Level Agreement. The Service Provider shall be solely responsible to provide the required manpower at all times.

G. Service Charges/Contract Management Fees:

The service charges/contract management fees will include all expenses as may be incurred by the service provider for the management and smooth operation of the contract. It will include AEP/Id card management, Uniform, safety shoes, ramp jackets, staff travel, or any other expenses as may be required for the fulfilment of the contract.

Tender reference no: AIESL/PPMM/GM/HQ/2026/



Annexure -B**Technical Bid Form – Part A**

SN.	Name of Contract	Tender for Provision of Manpower Services			
1.	Tender Reference No.				
2.	Name of the Company / Establishment				
3.	In the event of the registered office not being in Delhi, then address of the branch office at Delhi is to be furnished.				
4.	Full Address of Registered Office				
5.	Name of contact Person.				
6.	Telephone No. / Mobile No.				
7.	Email ID				
8.	Nature of company (Whether Proprietorship Firm / Partnership Firm / Limited Company / Corporation / Any Other (Specify) (Enclose Proof)				
9.	Particulars of Registration – Issued in the name of the Bidders	Yes / No	If Yes, give details		
			Number	Date of Issue	Valid up to
A	Company Incorporation Certificate. (Must).				
B	Existing Valid License (Under Contract Labour (Regulation & Abolition) Act 1970 showing up-to-date renewal. (Only one) (Must).				
C	PF Registration certificate in the name of Service provider. (Must).				
D	Medical policy undertaking (Must).				
E	PAN number (Must).				
F	Goods & Service Tax (GST) Registration No. (Must).				
G	TAN Registration No.				
10a	BCAS Clearance certificate with validity (Mandatory) for auxiliary services on the day of submitting the bid. (Must).				
10b	Security program for respective airport (Min one location-DEL/BOM/TRV/NAG) for which bidder is willing to apply. (Must).				

Tender reference no: AIESL/PPMM/GM/HQ/2026/

11a.	Experience Requirement The bidder must have minimum 03 years' experience in providing technical manpower / aviation manpower services to airlines or MROs. (Must).		
11b.	Copies of Current Contracts in support of 11a , duly certified by hiring company / self-attested enclosed		
12a.	Total Number of technical personnel employed presently at any airport in India.		_____ persons
12b.	Any running medical policy and payment receipt for deployed persons (latest slip to be submitted)		Yes/No
12c.	PF remittance challan for the month March-2026 or before for deployed persons of the same client. (Must).		Yes/No
12d.	Tender document signed, stamped and duly completed in all aspects. (Must).		Yes/No
13a.	Annual turnover for the previous 03 Financial Year 2022-23, 2023-24 & 2024-25 (please attach self-attested copies of balance sheet and P&L account) (Must).		Rs _____ (In Lakhs) Rs _____ (In Lakhs) Rs _____ (In Lakhs)
14b.	ITR for FY 2022-23, 2023-24 & 2024-25. (Must).		

15. Earnest Money Deposit Details: 2 Lakhs

16. If claimed exemption under MSME/ SSI/Start up please provide the particulars **NOT APPLICABLE**

17a	Has any Director/Partner/ Proprietor been convicted any time by court of law	YES/ NO (If Yes, give details)
17b	Has your company been Blacklisted by any agency of the airport or elsewhere	YES/ NO (If Yes, give details)
17c	Whether you raised any dispute with AIESL in relation to any contract (either as a company or as a director of the company)	YES/ NO (If Yes, give details)
18	ITR for FY 2022-23, 2023-24 & 2024-25.	YES/ NO (If Yes, give details)
19	Company Profile	YES/ NO (If Yes, give details)

Bidders will be summarily disqualified if any Director/partner/Proprietor have been blacklisted. If it comes to the notice of AIESL at a later stage that the Bidders has concealed the facts about conviction/blacklisting the contract of the service provider will be immediately terminated and SD/PBG will be forfeited.

Pre-qualification criteria:**Statutory Documents Required**

The following documents are mandatory:

Company Documents

- PAN Card
- GST Registration Certificate
- TAN Registration
- Company Incorporation Certificate
- Labour License under Contract Labour Act
- PF Registration
- Technicians should be medically covered by service provider. Undertaking must be submitted with technical bid.

Financial Documents

- ITR for last 03 financial years
- Audited Balance Sheet for last 03 financial years
- Profit & Loss Account for last 03 financial years

Compliance Documents

- Undertaking acceptance of all tender terms
- Signed and stamped tender document
- Authorized signatory authorization letter
- Police verification compliance undertaking
- BCAS security program.
- BCAS security clearance.

Experience Criteria :

The Bidder must have successfully executed /completed similar services over the last three years i.e. in the current financial year and three preceding financial years:

- Three completed services costing not less than the amount equal to 40% of the estimated tender cost, **or**
- Two similar completed services costing not less than the amount equal to 50% of the estimated Tender cost, **or**
- One similar completed service costing not less than the amount equal to 80% of the estimated tender cost.

Turnover Criteria:

40% of estimated tender value.

20. Any other information which the Bidders may like to furnish, separate sheet may be enclosed. In support of above information self-attested copies of all Documents, wherever required be enclosed.
21. **CHECK SHEET:** Following Documents must be attached with Technical Bid in this order.

Requirement		Yes	No
A	Technical Bid format Annexure E duly typed with particulars on company letterhead.		
B	Self-Attested copies of:		
1	Company Incorporation Certificate/ Establishment certificate		
2	PF Registration certificate		
3	ESI Registration certificate with the seventeen-digit code allotment letter		
4	PAN No. & TAN No.		



Tender reference no: AIESL/PPMM/GM/HQ/2026/

	5	GST Registration No.		
	6	BCAS clearance certificate for respective airport		
	7	Security Program for respective airport		
	8	Existing Valid License (Under Contract Labour (Regulation & Abolition) Act 1970 showing up-to-date renewal. (Only one updated certificate)		
	9	PF Challan/online submission printout for month of March-2026		
	10	ESI online submission printout for month March-2026		
	11	MSME / MSE		
	12	Copy of Current contract		
	13	Original copy of Authorized Signatories		
	14	Registration /Affiliation with any other Agency (Please Specify Details)		
	15	Copy of draft assignment/ Appointment letter proposed to be issued to their employee being deployed in AIESL.		
	16	IT returns for financial year 2022-23, 2023-24 & 2024-25		
	17	Balance Sheet and P/L account for financial year 2022-23, 2023-24 & 2024-25		
	18	BCAS security program		
	19	Letter of authorization for signing the bid document issued by the director/ proprietor		
	20	Tender document duly signed and stamped		
	21	Undertakings		
	22	Financial Bid		
C		Company profile		
D		List of other Airlines/ other organization where similar services are provided currently with Tel No. & contact person		



ANNEXURE-C

UNDERTAKING

It is certified that:

- a. It is confirmed that if the LOA is awarded by AIESL to us, I/we shall obtain Form-V if required from AI Engineering Services Ltd and arrange license under Contract Labour (Regulation & Abolition) Act, 1970 issued by the Competent Authority within One Month & deposit a copy with AIESL at the time of commencement of the job. In the event of the Service Provider not being covered by the provisions of the Contract Labour (Regulation and Abolition) Act, 1970 for any reason whatsoever, the Service Provider shall obtain a letter from the concerned labour authorities confirming the same.
- b. It is confirmed that the registrations and licenses under all the applicable local and central taxes and laws and to be specified separately under each applicable tax/ law/ act/ BCAS clearance/ GST/ Work Contract Act/ Provident Fund Act/ Shops & Establishment Act/ ESI Act/ Income Tax Act / Bombay Labour Welfare Fund Act, etc.) shall be produced for verification / checking of AIESL or to third party authorized by AIESL/ Law abiding agencies of Govt. of India.
- c. It is agreed that the requisite work as per enclosed work scope would be completed to the satisfaction of AI Engineering Services Ltd.
- d. It is agreed that the spot surprise checks could be conducted by AIESL / Service Provider authorized by AIESL, anytime and shortcomings are to be penalized.
- e. All the pages of the Technical Bid (Annexure A) have been duly signed by Bidders.
 - i. I have carefully gone through and have understood and hereby agree to abide by all the General Terms & Conditions, Work scope and Specifications governing the tender.
 - ii. I hereby confirm that I am authorized to sign the tender document and the information given in the tender is true and correct to the best of my knowledge and belief and nothing material is concealed / suppressed.
 - iii. I am submitting a password protected soft copies of all scanned documents & enclosures of the bid.

Date: _____

Signature _____

Place: _____

Name & Designation: _____

Co. Name & Seal: _____

ANNEXURE - D

FINANCIAL BID
Tender for Provision of Technicians across India

(The bidder must have BCAS Clearance certificate with validity for auxiliary services on the day of submitting bid)

1.	Name of the Contract	Hiring service provider/s to provide aircraft technicians to AIESL.
2.	Name of the Company / Establishment	
3.	Address	
4.	Telephone No.	Mobile No:
5.	Name of Contact Person:	
6.	E-mail address	

PRICE BID BOQ WITH FORMULA

Component	Code	Formula
Total manpower	A	140
Avg. Wages (Basic salary+ HRA+ other allowance+ special pay+ Certification allowance + PF+ Group Health & term insurance+ Royalty charges)	B	₹ 35000
Service Charges/ contract management fee (Min ₹2500) It will include the supervisor cost, AEP/ID card /Uniform/ safety shoes etc. (Per candidate)	C	
GST	D	
Total{ A*(B+C)*(1+D/100) }	E	

The wages mentioned above in Code B will be paid on actuals as per the payment done by the service provider, the figure above have been taken on average basis for the purpose of price bid evaluation only.

Total Evaluated Price (E) = A*(B+C)*(1+D/100)

L-1 will be decided on the basis of Total evaluated price as explained above.

Applicable Rates & Validity:

- i) Rates to be quoted in INR as per the format given in the Price Bid. Any deviation in format or if rates quoted are conditional, the same shall be out rightly rejected.



Tender reference no: AIESL/PPMM/GM/HQ/2026/

ii) Reimbursed part

- a. Salary consisting of Basic salary, other allowances, special pay, PF, HRA, medical coverage for employees and overtime, day off and night off (as per AIESL policy, Annexure-J) if any would be paid/reimbursed after submission of proof of payment.
- b. Statutory Payment i.e. Bonus is excluded and will be paid extra @ 8.33% as per Payment of Bonus Act, 1965 after submission of proof of payment.
- c. Airport royalty will be paid after submission of proof of payment, where ever applicable.
- iii) **Rate Negotiation:** It is not the general practice of "AIESL" to carry out Post Tender Negotiations. Therefore, Bidders are advised in their interest to submit their best quotes in response to this Tender. "AIESL", however, reserves the right to carry out negotiations after evaluation of Price bids in exceptional cases with the L-1 bidder.
- iv) **Validity of Rates:** Rates finalized & agreed will be valid for the entire contract period and extended period as well as depending upon the satisfactory performance of the contractor.
- v) **General:** No request shall be entertained for an increase of Rates during the validity of the Contract and extensions, if any, under any circumstances except for Govt. Levy/Taxes/PF increase.
- vi) **Revision due to increase in Govt. Taxes/ levy :** In case, rate of GST is revised after the opening of Tender/issue of contract OR if any new Tax is introduced after starting of the contract, the same shall be payable to the selected bidder at new rates.

4. The financial bid will be valid for 120 days from the date of opening of Technical Bid.

5. Any overwriting must be avoided.

6. Declaration:

- i. I have carefully gone through and have understood and agreed to abide by the General Terms & Conditions, Work-scope and Specifications governing the tender.
- ii. That the above rates quoted had been filled after considering all the factors and all the costs and consequences related to the work scope, terms and conditions of the Tender.
- iii. I hereby confirm that I am authorized to sign the tender document.
- iv. All the pages of the Financial Bid are signed and any corrections are duly counter-signed.
- v. Where there is a difference between the words and figures expressed, the amount in words shall be considered.
- vi. If the total quoted amount is found to be invalid or incorrect due to calculation/arithmetic errors among GeM and document submitted, then the **unit rate** quoted by the bidder will be treated as final and binding. The corrected total value will be recalculated using those unit rates. Accordingly, the **L-1 (lowest bidder)** will be determined based on evaluation formula applied uniformly to all technically qualified bidders.

Date: _____

Signature: _____

Place: _____

Name: _____

Designation: _____



ANNEXURE – E

UNDERTAKING FOR SECURITY DEPOSIT

(to be submitted in Bidder's Company Letter Head duly signed and stamped)

To
Dy. Gen. Manager - PPMM
AI Engineering Services Ltd

Tender No _____
Tender Subject: **Tender for appointment of a service provider for** _____

I/We, the undersigned declare that:

“After qualifying for the subject Contract, we agree to deposit 5% (Five percent) of the total value of the Contract towards an interest-free security deposit within two weeks of receipt of the LoA/Contract.”
The Security Deposit will be paid by way of Bank Guarantee (BG), Demand Draft, Banker's Cheque or transfer to AIESL account (ECS) in favor of AI Engineering services Limited (AIESL), payable at Delhi. The validity of the SD / BG would be till 60 days after the scheduled completion of all obligations under the Purchase Order/ Contract.

Authorized Signatory

Name of Signatory _____

Designation of Signatory _____

Seal of Company



ANNEXURE - F

Bank Guarantee Format for Performance Security

To
Dy. Gen. Manager - PPMM
AI Engineering Services Ltd

Tender No

Tender Subject: **Tender for appointment of a service provider for _____**

WHEREAS (Name and address of the bidder) _____ (Hereinafter called "the service provider") has undertaken, in pursuance of contract no.....datedto supply (description of services) (herein after called "the contract").

AND WHEREAS it has been stipulated by you in the said contract that the service provider shall furnish you with a bank guarantee by a scheduled commercial recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract.

AND WHEREAS we have agreed to give the service provider such a bank guarantee.

NOW THEREFORE, weBank, hereby affirm that we are guarantors and responsible to you, on behalf of the service provider, up to a total of (Amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the service provider to be in default under the contract and without cavil or argument, any sum, or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the service provider before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the service provider shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition, or modification.

This guarantee shall be valid until the day of 2025.
(Signature of the authorized officer of the Bank)

Name and designation of the officer's name &
address of the Bank Branch
.....



ANNEXURE - G

**Undertaking Regarding Non-Blacklisting
(To be submitted on the bidder's letterhead)**

To
Dy. Gen. Manager - PPMM
AI Engineering Services Ltd

Sir/Madam,

In response to your Tender No. **[insert tender number]** dated **[insert date]** for **[name of work/supply/service]**, we, **[name of the bidder/firm/company]**, having our registered office at **[address]**, do hereby solemnly affirm and declare that:

1. We have **not been blacklisted, debarred, suspended, or banned** by any **Central Government / State Government / Public Sector Undertaking / Autonomous Body / or any other Government Authority** in India or abroad for participating in any tender or for any other reason.
2. We further declare that no criminal case or vigilance inquiry is pending against our firm or any of its directors/partners/proprietor that could disqualify us from participation in this tender.
3. We understand that if any information furnished by us is found to be false or misleading at any stage, our bid may be rejected, and we shall be liable for any action as deemed fit by the tendering authority, including **termination of contract** and **forfeiture of performance security**.

We hereby declare that the information provided above is true and correct to the best of our knowledge and belief.

Authorized Signatory: _____
Name: _____
Designation: _____



ANNEXURE - H

(To be printed on bidder's company letter head and submitted along with Technical Bid)

To
Dy. Gen. Manager - PPMM
AI Engineering Services Ltd

Tender No _____
Tender Subject : **Tender for appointment of a service provider for _____**

ACCEPTANCE OF TERMS AND CONDITIONS

Dear Sir,

1. I/We have carefully gone through and have understood and hereby agree to unconditionally abide by all the terms and conditions, required work scope/service details and specifications governing the Tender.
2. I/we hereby confirm that I/we are authorized to sign Bid documents and the information given in the Tender is true and correct to the best of my/our knowledge and belief and nothing material is concealed.
3. It is confirmed that the registrations and licenses under all the applicable local and central taxes and laws and to be specified separately under each applicable tax/law/act (i.e., GST/ Income Tax Act, PF, ESI etc.) shall be produced for verification/checking of AIESL or to third party authorized by AIESL / Law abiding agencies of Govt. of India.
4. Rates quoted by us in the Price Bid Format will remain firm for a period of 120 days from the date of opening of the Technical Bid.
5. We confirm that the prices/ rates and taxes as quoted by us in the Price Bid are final and no additional Cost shall be applicable to AIESL . We also confirm that there is no hidden cost to AIESL over and above those indicated in the Price Bid format.
6. In case AIESL decides to place contract on us, we agree to maintain our quoted rates firm till completion of the Contract.
7. We confirm that the benefit of reduction in Statutory Taxes/Levies, if any arising during the Contract Period, if awarded in our favor would be passed on to AIESL wherever applicable.
8. I/we confirm that /we do not have any relative who is an employee of AIESL or its subsidiaries and is likely to benefit us during the Award/implementation of the Contract.
9. I/we also indemnify that any subsequent detection of direct or indirect beneficiary of any application/award of any contract to any employee of the organization may result in disqualification/termination. AIESL will have the sole discretion to do so, and such cases cannot be referred for arbitration.
10. All the Pages of tender documents are duly stamped and signed.

Authorized Signatory

Name of Signatory _____

Designation of Signatory _____



ANNEXURE-I

Service Level Agreement (SLA)
 Successful Bidder is required to sign SLA with AIESL for Manpower Services.

Service Level Agreement (SLA) for AI Engineering Services Limited By M/s _____ Effective Date: _____

Document Owner:	AI Engineering Services Limited
-----------------	---------------------------------

Version

Version	Date	Description
1.0		Service Level Agreement

Approval

(By Signing below, all Approvers agree to all terms and conditions outlined in this Agreement.)

Approvers	Role	Signed	Approval Date
AI Engineering Services Limited, WR	GM-Engineering		
_____	Proprietor/Director/ Authorized Signatory		

Agreement Overview

This Agreement represents a Service Level Agreement (“SLA” or “Agreement”) between M/s _____ and AI Engineering Services Limited for the provisioning of Manpower Services required at Delhi by AIESL.

This Agreement remains valid until superseded by a revised agreement mutually endorsed by the stakeholders.



Tender reference no: AIESL/PPMM/GM/HQ/2026/

This Agreement outlines the parameters of all Manpower services covered as they are mutually understood by the primary stakeholders. This Agreement does not supersede current processes and procedures unless explicitly stated herein.

1. Goals & Objectives

The purpose of this Agreement is to ensure that the proper elements and commitments are in place to provide consistent Manpower Services and support to the AI Engineering Services Limited by the Service Provider.

The objectives of this Agreement are to:

- Provide clear reference to service ownership, accountability, roles and/or responsibilities.
- Present a clear, concise and measurable description of service provision.
- Match perceptions of expected service provision with actual service support & delivery.
- Outline services to be offered and working assumptions between the AIESL and Service Provider. Quantify and measure service level expectation
- Outline the potential methods used to measure the quality of service provided
- Define mutual requirements and expectations for critical processes and overall performance.
- Strengthen communication between AIESL and Service Provider
- Provide a viable/feasible medium for resolving conflicts
- Any other matter which is required to assess the Service Provider's performance.

2. Stakeholders

The following Service Provider and AI Engineering Services Limited shall be used as the basis of the Agreement and represent the primary stakeholders associated With this SLA:

M/s. _____ ("Service Provider")

AI Engineering Services Limited ("Customer")

3. Periodic Review

This Agreement is valid from the Effective Date outlined herein and is valid for 1 year. This Agreement shall be reviewed at a minimum once every quarter; however, in lieu of a review during any period specified, the current Agreement shall remain in effect.

The Business Relationship Manager ("Document Owner") is responsible for facilitating regular reviews of this document. Contents of this document may be amended as required, provided mutual agreement is obtained from the primary stakeholders and communicated to all affected parties. The Document Owner shall incorporate all subsequent revisions and obtain mutual agreements / approvals as required.

Business Relationship Manager: GM (Engineering), AI Engineering Services Limited or his nominee.



Review Period: Every Quarter

First Review Date: 1st review will be carried out three months after commencement of the contract and thereafter every three months. (Every quarterly)

4. **Service Agreement**

The following detailed service parameters are the responsibility of the Service Provider in the on-going support of this Agreement.

Service Scope

The following Services are covered by this Agreement:

- Work scope outlined the Tender document: _____

4.1. **Customer Requirements**

Customer responsibilities and/or requirements in support of this Agreement include:

- Certification of the task performed as assigned to the service personnel time to time.
- Certification of the bills by the designated official, the list shall be provided after 15 days from the commencement date of the contract; in case of any change of designated official the same shall be intimated in writing to the service provider.
- Payment for all support costs at the agreed interval.
- Reasonable availability of designated supervisor of the service provider when resolving a service-related incident or request.

4.2. **Service Provider Requirements**

Service Provider responsibilities and/or requirements in support of this Agreement include:

- Meeting response times associated with service & with recommended manpower related incidences.
- Appropriate notification to Customer for all scheduled activity.
- The deployment of personnel by the Service Provider will be done subject to suitability.

4.3. **Service Assumptions**

Assumptions related to in-scope services and/or components include:

- Changes to services shall be communicated and documented to all Stakeholders in the addresses indicated below.
- General Manager-PPMM, AIESL, Delhi
- Proprietor, (of the Service Provider): Mr. _____
- M/s _____,
Email: _____

4.4. Any other matter which is required to assess the Service Provider's performance.

5. **Service Management**

Effective support of in-scope services is a result of maintaining consistent service levels. The following sections provide relevant details on service availability, monitoring of in-scope services and related components.

5.1. **General Service Requirements**

- 1) **Allocation:**
The allocation of service shall be advised by AI Engineering Services Ltd (AIESL) specifying the location and numbers required.
- 2) **Reviews:**
Periodical review meetings shall be held between the company & the service provider to review the quality & quantum of service provided by the service provider & shall discuss any modifications, if required.
- 3) **Service Performance:**
The decision of AI Engineering Services Ltd., or any officer authorized by AIESL, shall be final with regard to the satisfactory performance of the services and any matter arising there from shall be binding on the service provider.
- 4) **Audits:**
GM (PPMM) / his representative may audit the capability of the service provider, before commencement of work of providing office assistance services. Subsequently, AIESL shall be at liberty to perform periodical audits / spot checks at their discretion.
- 5) **Statutory Payments:**
The Service Provider shall maintain proper record / register as required under the Contract Labour (Regulation & Abolition) Act 1970 and rules and/ or other applicable laws/ other relevant enactments thereon. The records / registers shall be produced for verification/ inspection as and when required by AIESL, who shall have powers to conduct checks regarding statutory payments of wages, ESI, EPF, and other applicable statutes for the time being in force.
- 6) **Policies & Payments:**
The service provider shall take-out Employee's compensation policy / complete requisite formalities under the ESI Act, covering all their workmen and submits the same to AIESL. The insurance shall cover the period of the agreement. The Service Provider shall make payment of monthly salary / wages (in compliance to the minimum wages act) to its workmen on or before the 10th Day of the subsequent month as applicable. The monthly bills to AIESL every month shall be submitted after making payment of salary wages to the workmen along with ESI /PF remittance challan.
The service Provider assures not to delay payment of wages / salary to his workmen under any circumstance and to ensure availability of adequate funds with them to pay wages / salary to their workmen in the eventuality of delay in payment of his monthly bills.
 - 6 (a) The Service Provider shall not use the sources deployed under this contract undertake to provide / arrange subject service directly to any of AIESL's customer airlines/competitive airlines.

- 7) **Workforce:**
The service provider shall deploy well behaved, skillful technicians, workforce of unblemished character and with duly verified antecedents.
- 8) **Workforce –Details & Verification**
The service provider shall furnish to the company in writing the name, parentage, residential address, educational & technical qualifications, specimen signatures, finger prints and two recent passport size photographs of all personnel whom he proposes to employ for the purpose of this contract. The company shall be at liberty to forbid the deployment of any person whom it may consider undesirable after verification. The service provider shall also have the character & antecedents of all persons employed by him verified by the police to the satisfaction of the company, before a workman is deployed by the contractor. The proof of antecedent's verification by the prescribed authority shall be submitted to the company before deploying the individual for this contract. The appointment /assignment letter to work under this contract at AIESL – copy to be furnished.
- 9) **Uniform & Accessories:**
All technicians of the Service Provider shall report for duty in proper and suitable attire and/ or safety shoes. They will report for duty in a presentable condition at all times. It is also to be ensured that the said personnel report for punctually as per the office timings.

5.2. Operational Service Requirements

- 1) **Liaising:**
It shall be the responsibility of the Service Provider to maintain continuous liaison with AIESL officials at all levels. Supervisor of the service provider shall be solely responsible in this regard. In this regard, the officials of AIESL, GM(Engg./) his representative.
- 2) **Work- Area:**
The service provider shall ensure that none of their technician entering the areas of Hangars, Shops, Plants located at any of the Regions of AIESL as per indicative list and amended from time to time as per company policy for which they are not specifically designated, as per the duty roster and any violation thereof, shall render the concerned individual to forfeiture of his Entry permit besides imposition of penalty as may be decided by the designated authority officials.

In case anything unusual or any abnormal is observed by the staff of the Service Provider that belongs to the Company/Management of AIESL, the same shall be immediately informed & handed-over to AIESL authorized staff.

- 3) **Items in Office:**
In case of missing of items / theft on the office, proven to be done by the staff of the service provider, AIESL at its sole discretion may levy penalty as deemed fit, against the service provider and / or the staff concerned.
While performing the Manpower Services by the personnel of the Service Provider if any item belonging to AIESL is found, the same shall be deposited immediately with Officials of AIESL against receipt.
- 4) **Statutory facilities:**



- The Service Provider shall ensure that all statutory facilities are extended to the personnel deployed by him.
- 5) **Work Culture:**
The Service Provider shall ensure that the technicians deployed by him shall maintain polite and courteous behavior towards staff of AIESL and also of customer airlines. If AIESL has any misgivings about any individual staff of the service provider, the said staff shall be removed by the service provider forthwith.
 - 6) The Service Provider shall ensure that his staff shall not be under influence of liquor or any other intoxicants while on duty. In the event of such happenings the staff shall have to be removed from the services by the Service Provider and any damage caused by such of the service provider 's technician shall be borne totally by the Service Provider including, legal expenses. The Service Provider staff shall not be loitering around , when no work is assigned to them.
 - 7) **Service Deficiency:**
The service provider shall make all possible efforts to overcome deficiencies in standards of service brought to their notice within reasonable time frame (as mentioned in the contract document, penalty clauses).
 - 8) **Servicing –Personnel, Office Equipment:**
The personnel & office equipment to be used by them as specified in the contract / amendment letter to be provided with by AIESL.
 - 9) Any default on part personnel deployed by the Service Provider in terms of attendance, behavior and non-performance shall be recorded.
 - 10) The Service Provider shall ensure that the personnel deployed by him are available in the event of any exigencies of work. If such a requirement arises the Service Provider will be informed in advance.
 - 11) **Monthly-Bills:**
The service providers shall submit monthly bills duly supported by details of services rendered on a day-to-day basis with the total number deployed each day. The bills will be raised after fulfilling all the compliances as required under the various applicable statutes that are in force.

On receipt of the bills, the Authorized Officials of AIESL shall check the same as per records of the service form.

Any deficiency in service will attract a penalty (as per the contract document), the same shall be reflected on the bill/invoice before forwarding the bill to Finance Department for final payment.

In this connection, records of statutory payments, as mentioned in Section-a, Point-5 above shall also be scrutinized every month before settlement of bills any discrepancy in this regard shall result in payment getting delayed. The Service Provider shall ensure that such records are kept proper & updated and submitted with monthly invoices on a regular basis.

- 5.3. Service Provider shall ensure the provisions of all applicable welfare statutes and other applicable statutes will be meticulously complied by him.



Tender reference no: AIESL/PPMM/GM/HQ/2026/

6. Governing Terms and Conditions

The terms and conditions that govern the contract shall be as outlined in the Annexure A, B & C of the contract against Tender Ref. No. Dated.....

Signed on _____ at _____

AI Engineering Services Limited

M/S _____
Customer Service Provider

Annexure-J

Designation	Experience in years	Basic	HRA	Other Allowance		Special Pay+ Cert-All	Total Salary	Group Health Insurance & Term insurance	PF 12% of Basic
				% of Basic	Amount				
A/C TECH	1 to 5	22000	5940	0%	0	0	27940		
Sr. A/C Tech	6 to 8	30000	8100	10%	3000	900	42000		
<p>1. Salary reimbursement</p> <ul style="list-style-type: none"> The pay/salary for these positions will be reimbursed by AIESL (AI Engineering Services Limited). <p>2. Annual increments</p> <ul style="list-style-type: none"> For A/C Technician (Aircraft Technician): annual increment of ₹790. For Senior A/C Technician: annual increment of ₹880. The increment amount depends on the candidate's experience and is added yearly. <p>3. Future salary revisions</p> <ul style="list-style-type: none"> If the wages/salary of FTE (Fixed-Term Employment) Technicians of AIESL are revised during the contract period, the revised salary structure will also be applied to these posts. <p>Example If an A/C Technician's monthly salary is ₹30,000:</p> <ul style="list-style-type: none"> After one year, it would become approximately ₹30,790 (subject to the organization's increment rules and eligibility). <p>Similarly, if a Sr. A/C Technician earns ₹35,000:</p> <ul style="list-style-type: none"> After one year, it would become approximately ₹35,880. 									

Authorized Signatory: _____
 Name: _____
 Designation: _____
 Company Name: _____
 Seal of Company
 Place: _____
 Date: _____



Tender reference no: AIESL/PPMM/GM/HQ/2026/

ANNEXURE-K

CONFLICT OF INTEREST DECLARATION

(To be submitted on Company Letter Head)

Tender Ref. No.: _____

Date: _____

To,

AI Engineering Services Limited (AIESL)

PPMM Department

Safdarjung Airport

New Delhi – 110003

Subject: Declaration regarding Conflict of Interest

Sir/Madam,

We, M/s _____, having our registered office at

_____, hereby solemnly declare and confirm the following:

1. That we have carefully read and understood all terms and conditions of the Tender Document and agree to abide by the same.
2. That neither we nor any of our Directors/Partners/Proprietors/Key Managerial Personnel have any conflict of interest in participation of the subject tender.
3. We confirm that:
 - We are not related to any employee/official involved in the tendering process in a manner that may affect transparency or fairness of procurement.
 - We have not participated directly or indirectly in preparation of specifications, scope of work or tender conditions for this tender.
 - No common ownership, common management, controlling interest or substantial business relationship exists with any other bidder participating in this tender which may affect fair competition.
 - We have not engaged in any collusive bidding, cartelization or anti-competitive practice.
4. We further declare that no actual, potential or perceived conflict of interest exists in our participation in this tender process.
5. We undertake to immediately inform AIESL in writing if any conflict of interest arises during the bidding process or during execution of the contract.
6. We understand that any false declaration, concealment or misrepresentation regarding conflict of interest shall result in:
 - Rejection of Bid
 - Termination of Contract
 - Forfeiture of EMD/PBG
 - Debarment/Holiday Listing
 - Any other action deemed fit by AIESL

We certify that the information furnished above is true and correct to the best of our knowledge and belief.

Authorized Signatory: _____

Name: _____

Designation: _____

Company Name: _____

Seal of Company

Place: _____

Date: _____

ANNEXURE-L

MONTHLY COMPLIANCE FORMAT			
(To be submitted along with Monthly Invoice)			
Tender Ref. No.: _____			
Month: _____			
Name of Service Provider: _____			
Sl. No.	Compliance Particulars	Submitted (Yes/No)	Remarks
1	Monthly GST Invoice		
2	Attendance Sheet duly certified by AIESL		
3	Wage Register / Wage Sheet		
4	Bank Transfer Proof of Salary Payment		
5	EPF Challan		
6	EPF ECR Copy		
7	ESI / Medical proof		
8	ESI/ Medical Contribution Details		
9	Bonus Payment Proof (if applicable)		
10	Leave Record		
11	Overtime Record (if applicable)		
12	Insurance Policy Validity Proof		

Declaration

Certified that:

- All statutory dues have been deposited within prescribed timelines.
- Wages have been paid through bank transfer only.
- No labour dispute is pending concerning deployed manpower.
- All deployed personnel comply with BCAS/security requirements.

Authorized Signatory: _____

Name: _____

Designation: _____

Seal of Company

Date: _____



ANNEXURE–M

NON-DISCLOSURE AGREEMENT (NDA) / CONFIDENTIALITY UNDERTAKING

This Non-Disclosure Agreement is executed on _____

between:

AI Engineering Services Limited (AIESL)

AND

M/s _____

The Service Provider hereby undertakes as follows:

1. The Service Provider and its personnel shall maintain complete confidentiality regarding all operational, technical, security and commercial information of AIESL and customer airlines.
2. Confidential information includes but is not limited to:
 - Aircraft maintenance data
 - Technical manuals
 - Engineering procedures
 - Security arrangements
 - Customer airline information
 - Operational records
 - Financial/commercial information
3. The Service Provider shall not:
 - Copy/disclose/share confidential information
 - Use information for purposes other than contract execution
 - Allow unauthorized access
4. The obligation of confidentiality shall survive even after expiry/termination of contract.
5. In case of breach of confidentiality, AIESL shall have right to:
 - Terminate contract
 - Recover damages/losses
 - Initiate legal proceedings
 - Debar/Holiday List the contractor
6. The Service Provider shall ensure that every deployed employee signs confidentiality undertaking before deployment.

Authorized Signatory – AIESL

Signature: _____

Name: _____

Authorized Signatory –Service Provider

Signature: _____

Name: _____

Date: _____

ANNEXURE-N

INTEGRITY PACT

(To be executed on Non-Judicial Stamp Paper of appropriate value)

Between

AI ENGINEERING SERVICES LIMITED (AIESL)

having its registered office at
2nd Floor, CRA Building, Safdarjung Airport,
New Delhi – 110003
(hereinafter referred to as “AIESL”)

AND

M/s _____

having its registered office at _____

(hereinafter referred to as the “Bidder/Contractor”)

PREAMBLE

AIESL intends to award, under laid down organizational procedures, contract(s) for:

“Hiring of Service Provider for Deployment of Technical Manpower on fixed remuneration ”

AIESL values full compliance with all relevant laws and principles of economic use of resources, fairness and transparency in its relations with bidders/contractors.

In order to achieve these goals, AIESL and the Bidder/Contractor enter into this Integrity Pact.

ARTICLE-1

COMMITMENTS OF AIESL

1. AIESL commits itself to take all measures necessary to prevent corruption and to observe the following principles:
 - No employee of AIESL shall demand or accept any material or immaterial benefit which is not legally available.
 - AIESL shall treat all bidders equally and fairly.
 - AIESL shall provide the same information to all bidders and shall not provide any undisclosed information to any particular bidder.
 - AIESL shall exclude from the process all known prejudiced persons.
2. In case any misconduct on the part of AIESL officials is reported by the bidder, AIESL shall examine the same promptly.

ARTICLE-2

COMMITMENTS OF THE BIDDER / CONTRACTOR

The Bidder/Contractor commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of bid process or during execution of contract.

The Bidder/Contractor undertakes:

1. Not to offer, promise or give any bribe, commission, gift, consideration or benefit to any employee of AIESL.
2. Not to enter into any undisclosed agreement or understanding with other bidders.
3. Not to indulge in cartelization or anti-competitive practices.
4. Not to submit fabricated or false documents/information.



Tender reference no: AIESL/PPMM/GM/HQ/2026/

5. Not to use improperly any confidential information provided by AIESL.
6. To disclose any payments made or committed to agents/brokers/intermediaries in connection with the tender.
7. To ensure that all persons acting on behalf of the Bidder shall comply with the Integrity Pact.

ARTICLE-3

DISQUALIFICATION FROM TENDER PROCESS AND EXCLUSION FROM FUTURE CONTRACTS

If the Bidder/Contractor commits a violation of this Integrity Pact, AIESL shall be entitled to:

- Disqualify the Bidder from tender process.
- Forfeit EMD/PBG.
- Terminate the contract.
- Recover damages/losses.
- Debar/Holiday List the Bidder.
- Initiate legal/criminal proceedings.

The decision of AIESL in this regard shall be final and binding.

ARTICLE-4

COMPENSATION FOR DAMAGES

If AIESL suffers any loss due to violation of Integrity Pact by the Bidder/Contractor, the Bidder shall compensate AIESL fully for such losses.

ARTICLE-5

PREVIOUS TRANSGRESSION

The Bidder declares that:

- No previous transgression occurred in the last three years with any Government Department/PSU relating to anti-corruption laws.

OR

- Full details of previous transgressions are disclosed below:

ARTICLE-6

EQUAL TREATMENT OF ALL BIDDERS

The Bidder undertakes to demand from all subcontractors/associates a commitment in conformity with this Integrity Pact.

ARTICLE-7

CRIMINAL CHARGES AGAINST VIOLATING BIDDERS

If AIESL obtains knowledge of conduct constituting corruption or criminal offence, AIESL shall inform the appropriate authority.

ARTICLE-8

INDEPENDENT EXTERNAL MONITOR (IEM)

AIESL may appoint Independent External Monitor(s) for monitoring implementation of Integrity Pact. The Bidder accepts that IEM has the right to access all project documentation related to this contract.



Tender reference no: AIESL/PPMM/GM/HQ/2026/

ARTICLE-9

VALIDITY OF INTEGRITY PACT

This Integrity Pact shall remain valid from the date of signing till completion of contractual obligations including warranty/defect liability period, if any.

ARTICLE-10

OTHER PROVISIONS

1. This Pact is subject to Indian Laws.
2. Any dispute arising under this Pact shall be subject to jurisdiction of Courts at Delhi.
3. Changes and supplements to this Pact shall be valid only if made in writing and signed by both parties.
4. In case any provision of this Pact becomes invalid, remaining provisions shall remain valid.

SIGNATORIES

For AI Engineering Services Limited (AIESL)

Signature: _____

Name: _____

Designation: _____

Date: _____

Seal

For Bidder / Contractor

Signature: _____

Name: _____

Designation: _____

Company Name: _____

Date: _____

Seal

WITNESSES

Witness-1

Name: _____

Address: _____

Signature: _____

Witness-2

Name: _____

Address: _____

Signature: _____