

Bidder queries

Sr. No	Clarifications	Comments by AIESL
1	Financial Proposal Format, there is no separate line item Proposal Format to specify cloud hosting cost (recurring). Can we include cloud hosting as a separate row.	Yes, the same can be included as a separate line item
2	Financial Proposal Format, against S. No. 1, can we split Proposal Format and provide the license cost for 3rd party applications (e.g., customs and spec2000) separately for more clarity?	Yes, under license cost header, sub sections mentioning separately costs for third party licenses should be provided
3	Where shall we provide the detailed year wise AMC cost as stated Schedule / Terms below? The bidder shall also provide detailed year wise AMC cost for a period of 5 years post successful completion of Hypercare support period.	Form 8, under point 4, AMC cost for subsequent years should be separately mentioned.
4	Under Data Migration section, Development, Quality and Production environments are mentioned, however we don't see any mention Data Migration- about Disaster Recovery (DR). Please confirm if we can consider Disaster Recovery (DR) as part of our proposal.	Yes, DR should be considered as part of proposal.