



Ref: MRO/NAG/ADMIN/2024/059

Date: 11/06/2024

**Clarifications in respect of pre-bid meeting dated 06.06.2024 in response to
“Tender for providing Housekeeping, Gardening, & Manpower Supply
Services at AIESL MRO, MIHAN-SEZ, Nagpur – 441108”**

Ref.

1. **GeM Bid No.:** GEM/2024/B/4972486 **Dtd.** 27.05.2024
2. **Tender Enquiry Ref. No.:** MRO/NAG/ADMIN/2024/046 **Dtd.** 09.05.2024

With reference to the Pre-bid meeting for the aforesaid purpose held at AIESL MRO Nagpur premises on 06.06.2024 with the representatives of the intended bidders. The queries as submitted by the different bidders and the response/comments/ clarifications thereon of the Committee constituted for the purpose are tabulated herein below:

Sr. No.	Tender Enq. Pg. No.	GeM Bid Pg. No.	Queries / suggestions of bidders	Response/Comments/Clarifications from AIESL
1	Pg. no. 49 & 50	-	Appropriate Govt. to be considered for deciding Minimum wages is Central Govt. or State Govt.?	<i>As defined in the Tender Document (MRO/ NAG / ADMIN /2024/046 Dtd. 09.05.2024), the wages paid by the Service Provider to their employees working under “Housekeeping, Gardening & Manpower Supply Services” shall not be less than the minimum wages specified from time to time by State Government in respect of Skilled/Unskilled personnel for the Engineering Industries or higher as provided in the applicable Notifications as may be issued from time to time or any other minimum wages that may be made applicable from time to time</i>
2	-	-	Which zone need to be considered for deciding minimum wages defined by Maharashtra Govt. for workers engaged in Engineering Industries?	<i>Zone I</i>
3	Pg. No. 24 & 26	-	Since the current financial audit is in under process so kindly request you to consider last two financial years i.e. 2021-22 & 2022-23 along with Provisional Financial details – 2023-24.	<i>Please submit financial statements (like Auditor certificate for annual turnover, Balance Sheet sheets) of F.Y 2020-21 along with FY 2021-22, 2022-23.</i>



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4	Pg. no. 24, point no. VIII	-	As the maximum size of a file that can be uploaded in GeM is only 10 MB, we may encounter problems while uploading Technical bid as it is very bulky.	<i>To reduce the size of Technical Bid Document, point no. VIII (i.e., Tender Document duly signed and stamp on all pages (except Annexure 1 i.e., Price Bid)) of the “Checklist of technical bid” in the Tender Document shall be considered omitted.</i>
5	-	-	Kindly clarify whether escalation in Minimum wages will be reimbursed by your good office or bidder need to consider the same while quoting the rates in his financial bid.	<p><i>Housekeeping & Gardening Services are purely service based contract and no escalation in quoted rates will be entertained during the complete contract period. Hence, bidders need to consider in their quoted rates the payment of all statutory compliances (PF, ESIC, Bonus, etc.) and escalation of wages (as per the minimum wages defined by Maharashtra Govt. for workers engaged in Engineering Industries).</i></p> <p><i>For Manpower Supply Services (i.e., Driver, Asst. Storekeeper, Handymen), the contract is on manpower basis and wages paid to employees working under Manpower Supply Services will be completely reimbursed by AIESL as per the minimum wages defined by Maharashtra Govt. for personnel engaged in Engineering Industries. However, bidders are not required to consider payment of bonus while quoting monthly CTC of workers deployed under Manpower Supply Services. Bonus paid to their employees by the service provider will be reimbursed by AIESL after the receipt of proof of payment and commercially clear invoice.</i></p>
6	Pg 65 Clause 16.4	-	<p>As mentioned in the Tender Document, “AIESL shall make payment on monthly basis by an account payee cheque within 60 days (45 days for MSME) of the submission of bills for the undisputed amount excluding the IGST”.</p> <p>The time mentioned by AIESL for the payment against</p>	No change and as per the terms of Tender document (MRO/ NAG / ADMIN /2024/046 Dtd. 09.05.2024).



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			bill/invoice is very high. Hence, it is requested to mention in the tender document that “AIESL shall complete the payment against submitted invoices within a month.”	
7	Pg. No. 5, 12, 51	-	The Security Deposit / Performance Bank Guarantee mentioned in the tender document is : “5% of the Contract Value” It is requested that the Security Deposit / Performance Bank Guarantee should be calculated based on the annual value of contract instead of total contract value (for the period of 02 years).	<i>No change and as per the terms of Tender document (MRO/ NAG / ADMIN /2024/046 Dtd. 09.05.2024).</i>
8	Pg. no. 66. Clause 17.1	-	For levying any fine, what are the criteria to decide whether the quality of cleaning is satisfactory or unsatisfactory?	<i>Quality of cleaning will be decided based on the quality standards mentioned in pg. no. 33 and the minimum frequencies of cleaning mentioned in the pg. no. 34-42 in the “Scope of Work” of the Tender Document (MRO/NAG/ADMIN /2024/046 Dtd. 09.05.2024)</i>
9	-	Pg. no. 1	As mentioned in the GeM bid document that the experience criteria & the criteria of minimum average annual turnover for MSEs are exempted. Kindly clarify up to what extents these criteria are exempted for MSEs.	<i>There will be “no relaxation or exemption” in the experience criteria & the criteria of minimum average annual turnover for bidders (including MSEs & Start-ups).</i>
10	Pg no. 24	-	Kindly review the requirement of Solvency certificate mentioned in the Sub-Point no. 17 of Point no. II of “Checklist of Technical Bid” as: “Recent solvency certificate from Nationalized / Scheduled bank of value at least Rs. 1.0 Crore (Rupees One Crore) duly certified by a Chartered Account (Enrolled with ICAI).”	<i>The Bidder has to furnish a Solvency certificate from Nationalised / Schedule Bank of value at least Rs. 2,08, 87,439/- (Rupees Two Crores Eight Lakhs Eighty Seven Thousands Four hundred and thirty Nine) i.e., 40% of the Estimated Contract Value, duly certified by a Chartered Account (Enrolled with ICAI), with the specific period of validity mentioned.</i>



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11	Pg. no. 47 & 48	-	In the Tender Document, Handymen are categorized under Unskilled category but in the job description of Handymen some works (like operating Forklift) defined are done by skilled manpower and hence handymen should be considered under semi-skilled or Skilled category.	<i>Under the job description of handymen in Tender Document(MRO/ NAG / ADMIN /2024/046 Dtd. 09.05.2024), in Pg. no.47 & 48, it is mentioned that “Operating/Driving ground support vehicles like Platform truck, scissor Lift, Tow truck & Fork Lift for carrying various items as per the directions of reporting In-charge”</i> <i>In the above statement, requirement of operating forklifts by the handymen is removed.</i>
12	Pg. no. 47 & 48	-	Age criteria mentioned for Driver, Handymen, and Asst. Storekeepers, are very restrictive. Request you to consider the upper age limit of manpower to be deployed as 50 yrs.	<i>No change and as per the terms of Tender document (MRO/ NAG / ADMIN /2024/046 Dtd. 09.05.2024).</i>
13	-	Pg. no. 7, 9, 11	Request you to provide calculation /formula used for calculation of various components of wages given in GeM Bid document for different categories of workers.	<i>Detailed calculation is enclosed in Appendix I.</i>

Further Information

It is further informed to all concerned that the **date of submission of tenders/bids** in response to GeM Bid No. GEM/2024/B/4972486 Dtd. 27.05.2024 for “Tender of providing Housekeeping, Gardening, & Manpower Supply Services at AIESL MRO Nagpur” **has been extended to 02.07.2024 up to 15.00 HRS** to give sufficient time to enable the bidders for submitting their bids. The technical bids shall be opened on the same day i.e. on 02.07.2024 at 15.30 HRS.